

# Prison Rape Elimination Act (PREA) Audit Report Juvenile Facilities

Interim       Final

**Date of Report**    December 21, 2018

## Auditor Information

<b>Name:</b> Shirley L. Turner	<b>Email:</b> shirleyturner3199@comcast.net
<b>Company Name:</b> Correctional Management and Communications Group	
<b>Mailing Address:</b> P. O. Box 370003	<b>City, State, Zip:</b> Decatur, GA 30037
<b>Telephone:</b> 678-895-2829	<b>Date of Facility Visit:</b> November 13-14, 2018

## Agency Information

<b>Name of Agency</b> TrueCore Behavioral Solutions, LLC		<b>Governing Authority or Parent Agency (If Applicable)</b>	
<b>Physical Address:</b> 3109 West Dr. Martin Luther King Blvd., Ste. 650		<b>City, State, Zip:</b> Tampa, FL 33607	
<b>Mailing Address:</b> Same as Above		<b>City, State, Zip:</b>	
<b>Telephone:</b> 813-514-6275		<b>Is Agency accredited by any organization?</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<b>The Agency Is:</b>	<input type="checkbox"/> Military	<input checked="" type="checkbox"/> Private for Profit	<input type="checkbox"/> Private not for Profit
<input type="checkbox"/> Municipal	<input type="checkbox"/> County	<input type="checkbox"/> State	<input type="checkbox"/> Federal

**Agency mission:** "Helping the children in our care overcome their obstacles and discover the true potential that lies within them."

**Agency Website with PREA Information:** [truecorebehavioral.com/prison-rape-elimination-act-prea/](http://truecorebehavioral.com/prison-rape-elimination-act-prea/);  
[www.djj.state.fl.us/partners/prison-rape-elimination-act-\(prea\)](http://www.djj.state.fl.us/partners/prison-rape-elimination-act-(prea))

## Agency Chief Executive Officer

<b>Name:</b> Steven C. Tomlin	<b>Title:</b> President & CEO
<b>Email:</b> steven.tomlin@truecorebehavioral.com	<b>Telephone:</b> 813-512-6275

## Agency-Wide PREA Coordinator

<b>Name:</b> Bobbi Pohlman-Rodgers	<b>Title:</b> Sr. Director of JJDPA/PREA Compliance
------------------------------------	---

<b>Email:</b> bobbi.pohlman@truebehavioral.com	<b>Telephone:</b> 954-818-5131
<b>PREA Coordinator Reports to:</b> Peter Plant, Senior Vice President	<b>Number of Compliance Managers who report to the PREA Coordinator:</b> 32

**Facility Information**

<b>Name of Facility:</b> Martin Girls Academy
<b>Physical Address:</b> 800 SE Monterey Boulevard #362, Stuart, FL 34996
<b>Mailing Address (if different than above):</b>

<b>Telephone Number:</b> 772-233-4406
---------------------------------------

<b>The Facility Is:</b>	<input type="checkbox"/> Military	<input checked="" type="checkbox"/> Private for Profit	<input type="checkbox"/> Private not for Profit
<input type="checkbox"/> Municipal	<input type="checkbox"/> County	<input type="checkbox"/> State	<input type="checkbox"/> Federal

<b>Facility Type:</b>	<input type="checkbox"/> Detention	<input checked="" type="checkbox"/> Correction	<input type="checkbox"/> Intake	<input type="checkbox"/> Other
-----------------------	------------------------------------	--	---------------------------------	--------------------------------

**Facility Mission:** ““Helping the children in our care overcome their obstacles and discover the true potential that lies within them.”

**Facility Website with PREA Information:** truecorebehavioral.com/prison-rape-elimination-act-prea/  
www.djj.state.fl.us/partners/prison-rape-elimination-act-(prea)

<b>Is this facility accredited by any other organization?</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
---

**Facility Administrator/Superintendent**

<b>Name:</b> Denise Parton	<b>Title:</b> Facility Administrator
<b>Email:</b> denise.parton@truecorebehavioral.com	<b>Telephone:</b> 772-233-4406

**Facility PREA Compliance Manager**

<b>Name:</b> Same as Above	<b>Title:</b>
<b>Email:</b>	<b>Telephone:</b>

**Facility Health Service Administrator**

<b>Name:</b> Helene Weig	<b>Title:</b> Registered Nurse
<b>Email:</b> helene.weig@truecorebavioral.com	<b>Telephone:</b> 772-233-4406

**Facility Characteristics**

<b>Designated Facility Capacity:</b> 30	<b>Current Population of Facility:</b> 26
---	---

Number of residents admitted to facility during the past 12 months		24
Number of residents admitted to facility during the past 12 months whose length of stay in the facility was for 10 days or more:		24
Number of residents admitted to facility during the past 12 months whose length of stay in the facility was for 72 hours or more:		24
Number of residents on date of audit who were admitted to facility prior to August 20, 2012:		0
Age Range of Population:	13-21	
Average length of stay or time under supervision:		9-12 months – High; 8-16 months - Maximum
Facility Security Level:		High and Maximum
Resident Custody Levels:		High and Maximum
Number of staff currently employed by the facility who may have contact with residents:		65
Number of staff hired by the facility during the past 12 months who may have contact with residents:		63
Number of contracts in the past 12 months for services with contractors who may have contact with residents:		4
Number of Buildings: 2		Number of Single Cell Housing Units: 1
Number of Multiple Occupancy Cell Housing Units:		0
Number of Open Bay/Dorm Housing Units:		0
Number of Segregation Cells (Administrative and Disciplinary):		0
Description of any video or electronic monitoring technology (including any relevant information about where cameras are placed, where the control room is, retention of video, etc.): The camera monitoring system is located in the control room and is managed and constantly viewed by staff. Two new cameras have been installed since the last PREA audit in 2016. The facility has a total of 41 cameras, strategically located inside and outside of the building. The system has the capability to store data for 30 days. No cameras are placed where they interfere with the reasonable privacy afforded to residents. The Facility Administrator and Assistant Facility Administrator are able to monitor the camera system from their offices.		
<b>Medical</b>		
Type of Medical Facility:		Onsite Medical Clinic
Forensic sexual assault medical exams are conducted at:		Martin Memorial Hospital
<b>Other</b>		
Number of volunteers and individual contractors, who may have contact with residents, currently authorized to enter the facility:		55
Number of investigators the agency currently employs to investigate allegations of sexual abuse:		0

# Audit Findings

## Audit Narrative

*The auditor's description of the audit methodology should include a detailed description of the following processes during the pre-onsite audit, onsite audit, and post-audit phases: documents and files reviewed, discussions and types of interviews conducted, number of days spent on-site, observations made during the site-review, and a detailed description of any follow-up work conducted during the post-audit phase. The narrative should describe the techniques the auditor used to sample documentation and select interviewees, and the auditor's process for the site review.*

The Martin Girls Academy is located in Stuart, Florida and serves female juvenile offenders. The onsite audit phase of the Prison Rape Elimination Act (PREA) audit was conducted November 13-14, 2018 by Shirley Turner, certified U. S. Department of Justice PREA Auditor. The facility's initial PREA audit was completed with a written report in March 2016. The current audit was attained and assigned to the Auditor by Correctional Management and Communications Group, LLC (CMCG) located in Minneola, Florida.

The facility is operated by TrueCore Behavioral Solutions, LLC through a contract with the Florida Department of Juvenile Justice and is a secure residential program. The facility's capacity is 30 and there were 26 residents in the facility on the first day of the audit. Residents between the ages of 13-21 years old are served in the facility. There are no known existing conflicts of interest regarding completion of this audit and there were no barriers in completing any phase of the audit.

## Audit Methodology

### Pre-Onsite Audit Phase

The Florida Department of Juvenile Justice (FDJJ) statewide PREA Coordinator facilitated a conference call between the Auditor and the facility/agency staff members. The call provided for information sharing regarding the PREA site visit, introductions, data gathering and submitting documentation. The Auditor discussed access to the facility and staff for formal and informal interviews, site visit itinerary, and goals and expectations prior to the site visit. The PREA Auditor was in communication with the FDJJ PREA Coordinator, the PREA Compliance Director with TrueCore Behavioral Solutions, Facility Administrator and Assistant Facility Administrator.

During the conference call, the facility and agency staff members were receptive to the audit process and knowledgeable of the role of the Auditor and the expectations during each stage of the PREA audit. Many of the staff had previously participated in the PREA audit conducted in 2016. The Facility Administrator serves in the role of the PREA Compliance Manager.

The audit notices were posted at least six weeks prior to the onsite audit. The pictures of the posted notices were taken with the locations identified and emailed to the Auditor. The audit notices were posted on brightly colored paper using print that was easy to see and read. They were strategically placed throughout the facility, accessible to residents, staff, visitors,

contractors, and volunteers and were posted at varying eye levels. The posted audit notices contained the Auditor’s contact information and information regarding confidentiality. No correspondence was received from residents or staff during any phase of the audit. Further verification of the postings was made through observations during the site review. The original notice was provided to the facility by the FDJJ PREA Coordinator which was provided to him by to the PREA Auditor.

The completed PREA Pre-Audit Questionnaire, policies and procedures, and supporting documentation were uploaded to a flash drive and mailed to the Auditor. This information was received by the Auditor weeks before the site visit. An initial assessment was conducted of the information provided and the Auditor provided an initial review or issue log to the Facility Administrator/PREA Compliance Manager, requesting additional information. The documentation on the flash drive was organized by each standard in chronological order. Additional information was received prior to the site visit and provided and/or explained during the site visit.

The Auditor provided the Facility Administrator with a document by CMCG titled, “Information Requested to Determine Staff and Residents to be Interviewed During the On-Site PREA Audit.” The document was completed and returned to the Auditor. The document requested the identification of staff members who served and performed in specific PREA related specialized roles within the facility, including volunteers and contractors who have contact with residents. The document requested a list of direct care staff and their shift assignments and a resident population roster. Additionally, the request included information regarding residents who may be in vulnerable categories such as disabled; limited English proficient; intersex, gay, lesbian, bisexual and/or transgender residents; and residents housed in isolation.

The Auditor communicated with the Assistant Facility Administrator to confirm schedules and clarify specialized PREA roles. A current resident roster was provided to the Auditor during the first day of the audit. Residents were randomly selected and reviewed with the Assistant Director to ensure the inclusion of the categories of the selected interviewees. As a result of the information received prior to and during the site visit, the Auditor developed a schedule which resulted in specialized and random staff, random residents, and targeted resident interviews.

The facility provided the PREA lists and information before or during the site visit that assisted with the following determinations and interview selections:

Lists/Information	Comments
Complete Resident Roster	An up-to-date roster was provided during the site visit.
Youthful inmates/detainees	Youthful inmates/detainees are not housed in this facility.
Residents with disabilities	Three Interviewed
Residents who are Limited English Proficient	None Identified
LGBTI Residents	Four Interviewed
Residents in segregated housing	No segregated housing in the facility.

Residents in Isolation	No resident in isolation
Residents who reported sexual abuse	None identified
Residents who reported sexual victimization during risk screening.	None Identified
Staff roster for the time of the site visit.	Roster provided during the pre-onsite phase and onsite.
Specialized Staff	Specialized staff was identified on interview document sent to the facility.
Contractors who have contact with the residents	Contractors were identified during the site visit.
Volunteer who has contact with the residents	Volunteers were identified during the site visit.
All grievances/allegations made in the 12 months preceding the audit	13
All allegations of sexual abuse and sexual harassment reported for investigation in the 12 months preceding the audit	12
Hotline calls made during the 12 months preceding the audit	2
Detailed list of number of sexual abuse and sexual harassment allegations in the 12 months preceding the audit	12

The Auditor reviewed the lists/documents provided and conferred with the Facility Director and Assistant Facility Administrator as needed. As a result of the information received, the Auditor developed an interview schedule consisting of specialized and random staff and residents. There were no residents present who alleged sexual abuse or sexual harassment occurring while in the facility.

General and specific information about the facility and the programs and services provided are detailed on the agencies' websites. An array of information, pictures of the facility and contact information may be accessed. The agency's and FDJJ's websites contain PREA information. The PREA audit report for the initial audit in 2016 is also located on both websites. Internet research of the facility revealed information about the facility.

**Onsite Audit Phase**

Upon arrival to the facility, the Auditor was required to sign in, belongings searched, the wand was used, and keys were taken and locked in the key box by facility staff. The Auditor was greeted by the Facility Administrator/PREA Compliance Manager and the Assistant Facility Administrator and escorted to the conference room where an entrance conference was held with both administrators. The Auditor provided a review of the audit process, site visit activities and the itinerary for the two-day audit period.

Upon completion of the entrance conference, a comprehensive site review of the facility was conducted by two residents supported by the Facility Administrator and Assistant Facility Administrators. The tour included all areas of the facility where residents are allowed, as

indicated by signage. Staff members were observed providing direct supervision to the residents during classroom activities in the education building. Residents were observed in a small group session and an activity that included all residents; both activities were facilitated by treatment staff. The large group activity also involved direct care staff. Residents were also observed being directly supervised during movement back and forth from the medical clinic/office.

The Auditor was provided diagrams of the physical plant during the pre-onsite phase of the audit and was familiar with the layout of the facility. The program is housed in two buildings; one houses the education program and offices. The main building contains 30 single cells; administrative offices; control room; group/treatment rooms; dining/dayroom area; medical clinic; conference room; etc. The files of residents are maintained in a secure manner. The resident population on the first day of the onsite phase of the audit was 26. There were no new admissions during the onsite audit process.

During the comprehensive site review, the printed notifications of the PREA site visit were observed posted in the areas previously identified in the pictures sent to the Auditor, including the lobby and other common areas for residents, staff and visitors. The notices contained large enough print to make them accessible and easy to see and read. Posted signs regarding PREA material contain contact information for reporting allegations of sexual abuse or sexual harassment. The posted information includes instructions on accessing the 24/7 hotlines for reporting allegations through the abuse hotline and for requesting advocacy services. The posted PREA information was observed printed in English, Spanish and Creole. The facility is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).

Victim advocacy services are provided by the Sexual Assault Assistance Program of the Treasure Coast through the State Attorney's Office. The services provided include emotional support, referral services, accompaniment through the investigative interview and accompaniment through the forensic medical examination. A Memorandum of Understanding exists between the facility and the advocacy agency.

Informal interviews were conducted with staff regarding resident activities and staff duties as the site review progressed through the different areas of the facility. The site review included the living unit; education building; lobby; multipurpose room/cafeteria; offices; conference room; group rooms; and outside grounds. During the comprehensive site review, the daily activities were discussed by the residents leading the tour and staff supervision was discussed by the administrators.

The telephone was observed in the hallway on the housing unit where residents have access to call directly and report allegations of sexual abuse. The telephone was tested and determined to be in working order however there is a lengthy wait time to connect with an operator. The resident is able to lift the receiver and follow the verbal prompts to access the operator. Information is posted in the housing area regarding reporting allegations of abuse and requesting advocacy services.

Outside of the housing unit door are signs informing male staff to announce their presence upon entering the unit. The residents interviewed stated the male staff follow the directions of

the signs and let them know when they are entering the housing unit. The general consensus is that male staff will say, "male on dorm" upon entering the unit. The practice was experienced and observed during the comprehensive site review. The facility does not have segregated housing and residents are not placed in isolation as a measure of protection from sexual abuse.

The comprehensive site review allowed for many observations and much information about the daily activities, program services and operations. Visibility is enhanced with the strategic use of cameras both inside and outside of the buildings. There are no cameras in bathrooms and reasonable privacy is provided to residents when they use the toilet, change clothes and shower. Medical request and grievance forms and locked boxes are posted in the hallway, accessible to all residents. Access to writing utensils needed for completing the forms is provided to all residents. Posted signs indicate areas of the facility where residents were not allowed or only allowed with staff supervision. The doors to closets and storage rooms are kept locked.

### **Interviews**

Sixty-five staff members, including staff who work as needed, are employed at the facility that may have contact with residents. A total of 26 residents were in the facility on the first day of the site visit. Twelve residents were interviewed after randomly selecting the names from the facility population report and previous and site visit inquiries regarding targeted interviews. Residents were randomly selected for interviews from the resident roster, considering the make-up of the population and input by administrative and specialized staff regarding the identified vulnerable categories. There were seven targeted interviews conducted as a result of requested information and conferring with the Assistant Facility Administrator.

Twelve random staff members were interviewed covering all shifts and 11 individual specialized staff members were interviewed based on their job duties and PREA roles, including one contractor and three volunteers. The Facility Administrator was interviewed in the roles of Superintendent and PREA Compliance Manager. The interview in the role of PREA Compliance Manager is included in the group of specialized staff. Although 11 individuals were identified for specialized interviews, the specialized interviews conducted totaled 13 due to identified staff members in this category serving in more than one PREA related specialized role.

The volunteers interviewed provide support services in program activities related to mentoring and religious services. The contractor interviewed provides medical services. The interviews with residents, staff, volunteers and contractor indicated their receipt of PREA training which was also verified by a review of documentation. Staff and resident interviews were conducted in the privacy of the conference room or the staff member's office.

The Auditor conducted 12 random resident interviews. There were seven targeted interviews conducted due to residents being identified in such categories. The Auditor conducted the following number of specialized staff interviews during the onsite phase of the audit:

<b>Category of Staff</b>	<b>Number of Interviews</b>
PREA Compliance Manager	1



Medical Staff	1
Mental Health Staff	1
Administrative (Human Resources) Staff	1
Intermediate or Higher-level Facility Staff (unannounced rounds)	1
Volunteers who have Contact with Residents	3
Contractors who have Contact with Residents	1
Investigative Staff	0 (No Investigators)
Staff who Perform Screening for Risk of Victimization and Abusiveness	1
Staff on the Incident Review Team	1
Designated Staff Member Charged with Monitoring Retaliation	1
Intake Staff	1
Number of Specialized Staff Interviews	13
Number of Random Staff Interviews	12
Total Random and Specialized Interviews	25
Total Interviews plus Facility Administrator	26

### **Investigations**

The facility reports 10 resident-on-resident allegations of sexual abuse and two allegations of sexual harassment involving staff during the past 12 months. Five of the sexual abuse allegations are still open; none of the closed cases were substantiated for sexual abuse. The two allegations of sexual harassment by staff were found to be unsubstantiated. Documentation indicates the allegations were reported as required to the FDJJ Central Communication Center, Florida Department of Children and Families (DCF), and Martin County Sheriff's Department, per agency policy. The investigation documents and the Facility Administrator confirm referrals were made for investigations to the Office of the Inspector General (OIG), DCF and local law enforcement.

### **Onsite Documentation Review**

The Auditor received examples of documentation from resident and staff files and general record keeping processes as part of the Pre-Onsite Audit Phase. During the Pre-Onsite Audit Phase and the Onsite Audit Phase, the Auditor collectively reviewed various documents supporting compliance with the PREA Standards. The PREA Pre-Audit Questionnaire and facility policies, procedures and supporting documentation were reviewed prior to the site visit and while onsite.

A sample of personnel files of the staff selected to be interviewed, including documentation of criminal background checks occurring were reviewed prior to the onsite audit and during the site visit. Specific information regarding the hiring process and training was reviewed for interviewees, as well as for persons not interviewed during the audit process.

The supporting documentation reviewed included but was not limited to various forms; risk screening instruments; PREA education materials; training acknowledgement forms; training records; training curricula; checklists confirming delivery of services; sexual abuse coordinated response plan; investigations; review team meeting minutes; annual staffing plan assessment;

staff schedules; evidence of unannounced rounds; organization chart; letters confirming services; and other documentation related to confirmation of compliance.

### **Conclusion of Onsite Audit Phase**

An exit briefing was conducted after the completion of the site visit process in the office of the Facility Administrator. The Auditor's notes were shared with the Facility Administrator and the Assistant Facility Administrator. The exit briefing served to review the onsite process; review program strengths; identify additional information needed; and review the reasons for the additional information.

A description of the pending information was provided by the Auditor which involved refresher training being provided to residents regarding the description of advocacy services available to a resident. The need for the refresher education session for residents was identified as a result of the interview responses by residents regarding advocacy services. Additionally, the Auditor requested a formal review of the facility's PREA policies and practices be addressed with the latest contractor and documented since documentation of an orientation session could not be located.

During the exit briefing, the Auditor also reviewed the recommendation made earlier that a formal process be put in place for the resident's complaint (grievance) box to be checked on weekends and holidays. It was explained that this process would aid in ensuring any type allegation of sexual abuse or sexual harassment would be addressed as soon as possible.

Timelines for the submission of an interim and/or final PREA report were discussed with the administrators. Lastly, during the exit briefing, both administrators were given the opportunity to ask questions related to the audit process, corrective action and recommendation. The Auditor thanked the administrators and the facility staff for their cooperation during the audit process.

### **Post Onsite Audit Phase**

The Auditor interviewed the Program Manager for the Sexual Assault Assistance Program of the Treasure Coast during the post onsite audit phase. The interview with the Program Manager confirmed the services the advocacy agency would provide, as needed. According to the Program Manager, services may be accessed by the resident, facility staff or law enforcement staff. It was confirmed the forensic medical examination would be conducted by a Sexual Assault Nurse Examiner or a Sexual Assault Forensic Examiner at the hospital.

The pending documentation requested and required to confirm completion of the refresher training provided to residents regarding advocacy services was provided. The documentation included signed rosters indicating residents' attendance. As a result of the recommendation by the Auditor, the Facility Administrator directed all Administrative Duty Officers (ADO) to check the grievance box on weekends and holidays and address any grievances placed in the box. A key for checking the box has been provided on the ADO key ring. This directive was disseminated in writing to the ADOs and the Auditor was provided a copy of the emailed memo.

The Auditor determined the documentation received regarding the implementation of the corrective action, follow-up with the recommendation and the results of the site visit confirmed

the intent of all standards were met. The final PREA Audit Report was completed on the posted date. The Report was submitted to the FDJJ PREA Coordinator to be subsequently forwarded to the facility.

## Facility Characteristics

*The auditor's description of the audited facility should include details about the facility type, demographics and size of the inmate, resident or detainee population, numbers and type of staff positions, configuration and layout of the facility, numbers of housing units, description of housing units including any special housing units, a description of programs and services, including food service and recreation. The auditor should describe how these details are relevant to PREA implementation and compliance.*

The Martins Girls Academy is located in Stuart, Florida and serves female juvenile offenders. The facility is a 30-bed secure facility managed by TrueCore Behavioral Solutions, LLC through a contract with the Florida Department of Juvenile Justice. The program is a high and maximum-risk program serving residents between the ages of 13 and 18.

A behavior management system exists that support holding the residents accountable for their actions and to assist them in maintaining compliance with the program rules and expectations. Residents are provided individual, group and family therapy. Additionally, testing and psychiatric evaluation services; case management; medical; education; recreation; mentoring; and religious services are provided. The program addresses youth trauma utilizing an evidenced-based model. The goal of the program is to provide a nurturing culture that validates the unique quality of each resident.

The program is primarily housed in the main building and the education building. The entrance of the main building contains a reception area and includes the Facility Administrator's office. Beyond the entrance is the locked area where the dining/multi-purpose room is located and which also contains rooms reserved for group meetings. Located in this area of the building are an office; control room; medical clinic; conference room; and shower. Beyond this section of the building is the hall containing the residents' rooms, shower area; and two controlled observation rooms. The canteen, referred to as the Boutique, is also contained in this area and is stocked with items that can be purchased by residents with their earned positive behavior points.

The facility procedures and practices provide residents with a reasonable amount of privacy during showers, while using the toilet, and when changing clothes. A shower curtain hangs at each shower stall and each resident's room contains a toilet. There is no camera access to the restrooms and cameras are strategically placed inside and on the outside of the building. A section located near the lobby of the building contains offices and the staff break room which may also be used for staff training and other activities.

The education building contains classrooms and offices. Cameras are installed in the facility and can be monitored from master control and the offices of the Facility Administrator and the Assistant Facility Administrator. The camera system supplements direct supervision provided by direct care staff members. Two additional cameras have been added since the initial PREA audit in 2016. The total number of cameras for the facility is 41.

PREA related information is posted in various areas of the facility and the telephone for sexual abuse reporting is mounted on the wall in the hallway of the housing unit. The third-party reporting information is available and accessible to visitors, residents, contractors, and employees. Information regarding the advocacy agency and the services provided, along with other PREA information is posted on the bulletin board on the wall at the end of the housing unit. The outside grounds contain a recreation yard where residents may participate in an array of recreation and social activities. A pavilion is adjacent to the outside recreation area.

The designed facility capacity is 30 and there were 26 residents in the facility during the first day of the onsite audit phase. The number of residents admitted to the facility during the past 12 months is 24. The number of staff employed at the facility during the past 12 months is 65 and that number includes staff hired to work as needed. There were 63 staff members hired during the last 12 months who may have contact with residents.

Administrative investigations are conducted by the FDJJ Office of Inspector General and there is no facility-based investigator in the facility. When it is determined an allegation is of a criminal nature, the case is also referred to local law enforcement. Additionally, allegations of sexual abuse are reported to and may be investigated by the Florida Department of Children and Families.

Mental health services address issues through individual, group and family counseling. The Clinical Director provides oversight to the mental health and counseling section and additional staff consists of the Assistant Clinical Director, three Therapists, Recreation Therapist, and a Behavior Analyst. A psychiatrist and a psychologist visit the facility on a weekly basis. Basic medical services are provided and coordinated by Registered Nurses. The medical doctor visits the facility weekly and an optometrist visits the facility as needed. Education services are provided onsite and include course requirements for a standard high school diploma such as English, Mathematics, Science, Social Studies, and Reading. Residents also receive career and technical opportunities which include business education courses.

Case management services are provided, under the leadership of the Director of Case Management, by two Case Managers and a Transition Case Manager. Direct care staff members are responsible for the daily and direct supervision of residents and manage them during their daily activities. The staff to resident ratio was observed to be met in all areas of the facility during the comprehensive site review. Management, treatment, and supervisory staff members provide oversight of or participation in processes and activities that contribute to the facility operations. The meals for the residents are provided by an outside source.

The resident interviews and documentation confirmed the provision of the programs and services described. The residents indicated they can communicate with their parents, guardians, and/or case workers and probation officers through telephone calls and visits. Observations during the comprehensive site review revealed adequate space for conducting the programs and services described and visitation. Parents/guardians are informed of the general rules of visitation and the days and times of visitation. They are encouraged to be a part of the treatment process and facility activities.

## Summary of Audit Findings

The summary should include the number of standards exceeded, number of standards met, and number of standards not met, **along with a list of each of the standards in each category**. If relevant, provide a summarized description of the corrective action plan, including deficiencies observed, recommendations made, actions taken by the agency, relevant timelines, and methods used by the auditor to reassess compliance.

**Auditor Note:** No standard should be found to be “Not Applicable” or “NA”. A compliance determination must be made for each standard.

**Number of Standards Exceeded:** 0

**Number of Standards Met:** 41

**Number of Standards Not Met:** 0

### Summary of Corrective Action (if any)

115.333 – Resident Education

The resident interviews revealed they were not fully aware of the victim advocacy services available to them if they were the victim of sexual abuse. A corrective action was implemented by the Facility Administrator/PREA Compliance Manager. A PREA education refresher was conducted with the residents to address the role of the Sexual Assault Assistance Program of the Treasure Coast and the identification of advocacy services that may be provided upon request.

A Sign-In Sheet was completed showing the title of the refresher, name/signature of each resident, date, and name of the facilitator. The education session was completed during the post onsite audit phase. The signed rosters were emailed to the Auditor by the Facility Administrator. The discussion during the exit conference and the document received confirmed the refresher training occurred.

## PREVENTION PLANNING

### Standard 115.311: Zero Tolerance of Sexual Abuse and Sexual Harassment; PREA Coordinator

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.311 (a)

- Does the agency have a written policy mandating zero tolerance toward all forms of sexual abuse and sexual harassment?  Yes  No
- Does the written policy outline the agency's approach to preventing, detecting, and responding to sexual abuse and sexual harassment?  Yes  No

#### 115.311 (b)

- Has the agency employed or designated an agency-wide PREA Coordinator?  Yes  No
- Is the PREA Coordinator position in the upper-level of the agency hierarchy?  Yes  No
- Does the PREA Coordinator have sufficient time and authority to develop, implement, and oversee agency efforts to comply with the PREA standards in all of its facilities?  Yes  No

#### 115.311 (c)

- If this agency operates more than one facility, has each facility designated a PREA compliance manager? (N/A if agency operates only one facility.)  Yes  No  NA
- Does the PREA compliance manager have sufficient time and authority to coordinate the facility's efforts to comply with the PREA standards? (N/A if agency operates only one facility.)  Yes  No  NA

#### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's*

*conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documentation Reviewed:**

Facility Policy 10-25, Prison Rape Elimination Act (PREA)  
Facility Policy 3-05, Professional Relationships with Residents  
Florida Department of Juvenile Justice (FDJJ) Policy 1919, Prison Rape Elimination Act (PREA) Standards Compliance  
Employee Handbook 2018  
PREA Structure Organization Chart  
PREA Pre-Audit Questionnaire

**Interviewed:**

Facility Administrator/PREA Compliance Manager  
Random Staff  
Residents

**Provision (a):**

An agency shall have a written policy mandating zero tolerance toward all forms of sexual abuse and sexual harassment and outlining the agency's approach to preventing, detecting, and responding to such conduct.

The facility and FDJJ Policies and the Employee Handbook 2018 mandate a zero-tolerance policy toward all forms of sexual abuse and sexual harassment. The policies outline the facility's approach to preventing, detecting, and responding to such conduct. The policies include definitions of prohibited behaviors regarding sexual abuse and sexual harassment and include sanctions for those found to have participated in prohibited behaviors. Detection of sexual abuse and sexual harassment is addressed through resident education, staff training, and intake screening for risk of sexual victimization and abusiveness. The Policies include but are not limited to responding to sexual abuse and sexual harassment through reporting, investigations, assessments, crisis intervention, and disciplinary sanctions for residents and staff. The facility has additional policies that support the PREA standards. The facility also adheres with the overarching FDJJ Policy, 1919, regarding PREA compliance.

**Provision (b):**

An agency shall employ or designate an upper-level, agency-wide PREA Coordinator with sufficient time and authority to develop, implement, and oversee agency efforts to comply with the PREA standards in all of its facilities.

Facility Policy provides for the designation of a PREA Compliance Manager. TrueCore also has identified a PREA Compliance Director for the agency. Additionally, FDJJ 1919 provides for a statewide PREA Coordinator. The Facility Administrator/PREA Compliance Manager reports directly to the corporate PREA Compliance Director regarding PREA issues. The interview with the Facility Administrator confirmed knowledge of the PREA standards and the application of such. The communication with the Facility Administrator, PREA Compliance Director and FDJJ PREA Coordinator confirmed the roles of the PREA Compliance Manager and the PREA Coordinator. The FDJJ PREA Coordinator, along with the PREA Director provide support services to the facility.

**Provision (c):**

Where an agency operates more than one facility, each facility shall designate a PREA Compliance Manager with sufficient time and authority to coordinate the facility's efforts to comply with the PREA standards.

The TrueCore Policy provides for the designation of a PREA Compliance Manager at each facility. The PREA Compliance Manager reports to the PREA Compliance Director regarding PREA related issues as indicated by the organization chart and the facility Policy. The PREA Compliance Manager also has access to and works with the FDJJ PREA Coordinator. The interview with the Facility Administrator and observations revealed she has the time and authority to perform the PREA duties.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is compliant with this standard requiring a zero-tolerance policy toward sexual abuse and sexual harassment, designation of FDJJ PREA Coordinator, a PREA Compliance Director for the TrueCore agency and a PREA Compliance Manager for the facility.

## Standard 115.312: Contracting With Other Entities for the Confinement of Residents

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.312 (a)

- If this agency is public and it contracts for the confinement of its residents with private agencies or other entities including other government agencies, has the agency included the entity's obligation to adopt and comply with the PREA standards in any new contract or contract renewal signed on or after August 20, 2012? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.)  Yes  No  NA

### 115.312 (b)

- Does any new contract or contract renewal signed on or after August 20, 2012 provide for agency contract monitoring to ensure that the contractor is complying with the PREA standards? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents OR the response to 115.312(a)-1 is "NO".)  Yes  No  NA

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's



conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The facility does not contract with other entities to house its residents as confirmed by the interview with the Facility Administrator and FDJJ PREA Coordinator.

## Standard 115.313: Supervision and Monitoring

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.313 (a)

- Does the agency ensure that each facility has developed a staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse?  Yes  No
- Does the agency ensure that each facility has implemented a staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse?  Yes  No
- Does the agency ensure that each facility has documented a staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: The prevalence of substantiated and unsubstantiated incidents of sexual abuse?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Generally accepted juvenile detention and correctional/secure residential practices?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Any judicial findings of inadequacy?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Any findings of inadequacy from Federal investigative agencies?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Any findings of inadequacy from internal or external oversight bodies?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: All

components of the facility's physical plant (including "blind-spots" or areas where staff or residents may be isolated)?  Yes  No

- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: The composition of the resident population?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: The number and placement of supervisory staff?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Institution programs occurring on a particular shift?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Any applicable State or local laws, regulations, or standards?  Yes  No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Any other relevant factors?  Yes  No

#### 115.313 (b)

- Does the agency comply with the staffing plan except during limited and discrete exigent circumstances?  Yes  No
- In circumstances where the staffing plan is not complied with, does the facility document all deviations from the plan? (N/A if no deviations from staffing plan.)  Yes  No  NA

#### 115.313 (c)

- Does the facility maintain staff ratios of a minimum of 1:8 during resident waking hours, except during limited and discrete exigent circumstances? (N/A only until October 1, 2017.)  
 Yes  No  NA
- Does the facility maintain staff ratios of a minimum of 1:16 during resident sleeping hours, except during limited and discrete exigent circumstances? (N/A only until October 1, 2017.)  
 Yes  No  NA
- Does the facility fully document any limited and discrete exigent circumstances during which the facility did not maintain staff ratios? (N/A only until October 1, 2017.)  Yes  No  NA
- Does the facility ensure only security staff are included when calculating these ratios? (N/A only until October 1, 2017.)  Yes  No  NA
- Is the facility obligated by law, regulation, or judicial consent decree to maintain the staffing ratios set forth in this paragraph?  Yes  No

### 115.313 (d)

- In the past 12 months, has the facility, in consultation with the agency PREA Compliance Manager, assessed, determined, and documented whether adjustments are needed to: The staffing plan established pursuant to paragraph (a) of this section?  Yes  No
- In the past 12 months, has the facility, in consultation with the agency PREA Compliance Manager, assessed, determined, and documented whether adjustments are needed to: Prevailing staffing patterns?  Yes  No
- In the past 12 months, has the facility, in consultation with the agency PREA Compliance Manager, assessed, determined, and documented whether adjustments are needed to: The facility's deployment of video monitoring systems and other monitoring technologies?  Yes  No
- In the past 12 months, has the facility, in consultation with the agency PREA Compliance Manager, assessed, determined, and documented whether adjustments are needed to: The resources the facility has available to commit to ensure adherence to the staffing plan?  Yes  No

### 115.313 (e)

- Has the facility implemented a policy and practice of having intermediate-level or higher-level supervisors conduct and document unannounced rounds to identify and deter staff sexual abuse and sexual harassment? (N/A for non-secure facilities)  Yes  No  NA
- Is this policy and practice implemented for night shifts as well as day shifts? (N/A for non-secure facilities)  Yes  No  NA
- Does the facility have a policy prohibiting staff from alerting other staff members that these supervisory rounds are occurring, unless such announcement is related to the legitimate operational functions of the facility? (N/A for non-secure facilities)  Yes  No  NA

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does*

*not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

Facility Policy 10-9, Resident Movement and Counts; Room Checks; Supervision  
Facility Policy 10-25, Prison Rape Elimination Act (PREA)  
FDJJ Policy 1919, Prison Rape Elimination Act (PREA) Standards Compliance  
Staffing Plan Assessment  
Staffing Schedule  
Shift Reports  
Unannounced PREA Rounds form  
PREA Pre-Audit Questionnaire

**Interviews:**

Assistant Facility Administrator/Intermediate or Higher-Level Staff  
Facility Administrator/PREA Compliance Manager  
Random Staff

**Provision (a):**

The agency shall ensure that each facility it operates shall develop, implement, and document a staffing plan that provides for adequate levels of staffing, and, where applicable, video monitoring, to protect residents against sexual abuse. In calculating adequate staffing levels and determining the need for video monitoring, facilities shall take into consideration:

- (1) Generally accepted juvenile detention and correctional/secure residential practices;
- (2) Any judicial findings of inadequacy;
- (3) Any findings of inadequacy from Federal investigative agencies;
- (4) Any findings of inadequacy from internal or external oversight bodies;
- (5) All components of the facility's physical plant (including "blind spots" or areas where staff or residents may be isolated);
- (6) The composition of the resident population;
- (7) The number and placement of supervisory staff;
- (8) Institution programs occurring on a particular shift;
- (9) Any applicable State or local laws, regulations, or standards;
- (10) The prevalence of substantiated and unsubstantiated incidents of sexual abuse; and
- (11) Any other relevant factors.

Facility Policies 10-9 and 10-25 provide details for maintaining the contract staffing ratios and for conducting unannounced visits. The contracted staffing ratio is 1:5 during the waking hours and 1:6 during the sleeping hours. The camera system is monitored regularly and the provisions of the standard are taken into consideration regarding adequate staffing levels as confirmed through the interview with the Facility Administrator and Assistant Facility Administrator, review of Staffing Plan Assessments, work schedules and observations. The work schedules are based on the staffing plan per the contract and facility Policy. The corporate PREA Compliance Director may provide additional review of the staffing plan.

**Provision (b):**

The agency shall comply with the staffing plan except during limited and discrete exigent circumstances, and shall fully document deviations from the plan during such circumstances.

Policy provides that in the event that the staffing ratio is unable to be maintained during exigent circumstances, the deviation must be documented. The facility documents there have been no deviations to the staffing plan in the past 12 months. The facility is prepared to document any

deviations from the staffing plan. Interviews and observations revealed that the hold-over system is used when shortages occur. When the hold-over system is implemented the information is recorded on the Shift Report.

**Provision (c):**

Each secure juvenile facility shall maintain staff ratios of a minimum of 1:8 during resident waking hours and 1:16 during resident sleeping hours, except during limited and discrete exigent circumstances, which shall be fully documented. Only security staff shall be included in these ratios. Any facility that, as of the date of publication of this final rule, is not already obligated by law, regulation, or judicial consent decree to maintain the staffing ratios set forth in this paragraph shall have until October 1, 2017, to achieve compliance.

The facility's contract provides for a staff to resident ratio of 1:5 during the waking hours and 1:6 during the sleeping hours. The ratios are maintained by staff providing direct care to residents. The staff to resident ratio was in compliance during the onsite audit phase as observed during the comprehensive site review. Since the last PREA audit in 2016 the average daily number of residents has been 26. Since the last PREA audit, the average daily number of residents on which the average daily number of residents on which the staffing plan was predicated is 30.

**Provision (d):**

Whenever necessary, but no less frequently than once each year, for each facility the agency operates, in consultation with the PREA Compliance Manager required by § 115.311, the agency shall assess, determine, and document whether adjustments are needed to:

- (1) The staffing plan established pursuant to paragraph (a) of this section;
- (2) Prevailing staffing patterns;
- (3) The facility's deployment of video monitoring systems and other monitoring technologies; and
- (4) The resources the facility has available to commit to ensure adherence to the staffing plan.

Policies provide that an annual assessment of the staffing plan is conducted. The Staffing Plan Assessment is conducted annually with the latest being signed on September 26, 2018 by the PREA Compliance Manager and the FDJJ statewide PREA Coordinator. The document reviews but is not limited to the following areas, prevailing staffing patterns; deployment of video monitoring system; and occurrence of unannounced rounds, aligned with this provision of the standard. No issues related to the supervision of residents were identified in the Staffing Plan Assessment.

**Provision (e):**

Each secure facility shall implement a policy and practice of having intermediate-level or higher level supervisors conduct and document unannounced rounds to identify and deter staff sexual abuse and sexual harassment. Such policy and practice shall be implemented for night shifts as well as day shifts. Each secure facility shall have a policy to prohibit staff from alerting other staff members that these supervisory rounds are occurring, unless such announcement is related to the legitimate operational functions of the facility.

Facility Policy provides for the occurrence of unannounced rounds conducted by management staff and for the rounds to be documented. Policy 10-9 requires the unannounced visits include blind spots, closets/storage areas. A review of a sample of documented unannounced rounds, support unannounced rounds are conducted by intermediate level and higher level staff for each shift at various times. The areas assessed during the unannounced rounds by the management staff, Administrative Duty Officers, at various times include but are not limited to housing unit and common areas.

The interview with the Assistant Facility Administrator indicated how he ensures that staff does not alert other staff when he is conducting unannounced rounds, including making his rounds at different times. The Policies support staff will not alert other staff regarding the occurrence of unannounced rounds. Staff members are not informed of the unannounced rounds and staff members are encouraged not to alert other staff members regarding the unannounced visits.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is in compliance with this standard regarding supervision and monitoring.

## Standard 115.315: Limits to Cross-Gender Viewing and Searches

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.315 (a)

- Does the facility always refrain from conducting any cross-gender strip or cross-gender visual body cavity searches, except in exigent circumstances or by medical practitioners?  
 Yes  No

#### 115.315 (b)

- Does the facility always refrain from conducting cross-gender pat-down searches in non-exigent circumstances?  Yes  No  NA

#### 115.315 (c)

- Does the facility document and justify all cross-gender strip searches and cross-gender visual body cavity searches?  Yes  No
- Does the facility document all cross-gender pat-down searches?  Yes  No

#### 115.315 (d)

- Does the facility implement policies and procedures that enable residents to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks?  Yes  No
- Does the facility require staff of the opposite gender to announce their presence when entering a resident housing unit?  Yes  No
- In facilities (such as group homes) that do not contain discrete housing units, does the facility require staff of the opposite gender to announce their presence when entering an area where residents are likely to be showering, performing bodily functions, or changing clothing? (N/A for facilities with discrete housing units)  Yes  No  NA

### 115.315 (e)

- Does the facility always refrain from searching or physically examining transgender or intersex residents for the sole purpose of determining the resident's genital status?  Yes  No
- If a resident's genital status is unknown, does the facility determine genital status during conversations with the resident, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner?  Yes  No

### 115.315 (f)

- Does the facility/agency train security staff in how to conduct cross-gender pat down searches in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs?  Yes  No
- Does the facility/agency train security staff in how to conduct searches of transgender and intersex residents in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 8-14, Lesbian, Gay, Bisexual, Transgender, Intersex (LGBTI) Youth  
Facility Policy 10-3, Contraband Control and Searches  
Facility Policy 10-9, Resident Movement and Counts; Room Checks; Supervision  
Facility Policy 10-25, Prison Rape Elimination Act (PREA)  
Training Curriculum, "Guidance in Cross-Gender, and Transgender Pat Searches"  
Staff Meeting Minutes

#### Interviews:

Facility Administrator  
Random Staff  
Residents

**Provision (a):**

The facility shall not conduct cross-gender strip searches or cross-gender visual body cavity searches (meaning a search of the anal or genital opening) except in exigent circumstances or when performed by medical practitioners.

Facility Policies 8-14, 10-3 and 10-25 prohibit cross-gender searches of any type and searches are documented. There is no evidence of cross-gender strip searches or cross-gender visual body cavity searches occurring at the facility. Policy provides that body cavity searches are conducted by medical personnel in an emergency room setting. No staff members at the facility are authorized to conduct cavity searches. Based on the review of the Pre-audit questionnaire and according to the interviews, no such searches have been conducted.

**Provision (b):**

The agency shall not conduct cross-gender pat-down searches except in exigent circumstances.

Facility Policy prohibits cross-gender searches of any type. The facility provides training on how to conduct these type searches in case there are exigent circumstances using training curricula, including PowerPoint training presentations. However, the practice is that cross-gender searches are not conducted at this facility. Staff participation in the training is recorded.

Staff interviews confirmed they are aware of the restriction of conducting cross-gender pat-down searches. No residents interviewed reported a male staff member conducted a pat-down search of their body. The evidence shows cross-gender pat-down searches have not occurred at the facility, but the facility is prepared for them to be conducted in exigent circumstances. Staff interviews confirmed cross-gender searches would only be conducted due to exigent circumstances caused by an emergency.

**Provision (c):**

The facility shall document and justify all cross-gender strip searches, cross-gender visual body cavity searches, and cross-gender pat-down searches.

The Policy prohibits cross-gender strip searches and cross-gender visual body cavity searches. Cross-gender pat-down searches may be conducted only in exigent circumstances which random staff interviews summarized as an emergency and no available female staff. Policy provides that searches be documented. The evidence shows the facility is prepared to document and justify all cross-gender pat-down searches however the practice is that males do not perform searches of the female residents.

**Provision (d):**

The facility shall implement policies and procedures that enable residents to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks. Such policies and procedures shall require staff of the opposite gender to announce their presence when entering a resident housing unit. In facilities (such as group homes) that do not contain discrete housing units, staff of the opposite gender shall be required to announce their presence when entering an area where residents are likely to be showering, performing bodily functions, or changing clothing.

Facility Policy supports that the facility will enable residents to shower, perform bodily functions, and change clothes without non-medical staff of the opposite gender viewing them. Shower protocols are included in facility Policy and male staff members have specifically identified posts during shower time which restrict their movement to the shower area during this time. Staff members of the opposite



gender are required to announce their presence upon entering the housing unit. This practice was confirmed through observation of signage indicating such, observations of the practice, and interviews with residents and staff. No residents interviewed reported ever having been naked in full view of male staff while showering, changing clothing, and performing bodily functions.

The evidence shows residents shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia. Based on the review of the documentation, staff and resident interviews, and observations, the facility follows this provision of the standard. Viewing of the cameras and staff and resident interviews confirmed that residents are not directly viewed by staff when showering, using the toilet or changing clothes.

**Provision (e):**

The facility shall not search or physically examine a transgender or intersex resident for the sole purpose of determining the resident's genital status. If the resident's genital status is unknown, it may be determined during conversations with the resident, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner.

Facility Policy 8-14 prohibits the search of transgender or intersex residents solely for the purpose of determining the residents' genital status and staff interviews verified no such searches have occurred in the past 12 months. The practice would be that if the resident's genital status is unknown, it may be determined during conversations with the resident, by reviewing medical records, or by learning that information as part of a broader medical examination conducted in private by a medical practitioner. One hundred percent of direct care staff received the training on conducting cross-gender pat-down searches and searches of transgender and intersex residents. Staff interviews confirmed they are aware of Policy prohibiting them from examining a transgender or intersex resident solely for the purpose of determining the resident's genital status.

**Provision (f):**

The agency shall train security staff in how to conduct cross-gender pat-down searches, and searches of transgender and intersex residents, in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs.

The facility Policies and training materials support staff will be trained in how to conduct cross-gender pat-down searches, and searches of transgender and intersex residents, in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs. The documentation and staff interviews support the training is conducted. Training participation is documented and staff meeting minutes reflect that the training occurs. The evidence, including staff and resident interviews demonstrate staff members are trained in how to conduct cross-gender pat-down searches, and searches of transgender and intersex residents in a professional and respectful manner.

**Conclusion:**

Based on the reviewed documentation and interviews, the facility follows this provision of the standard.

**Standard 115.316: Residents with Disabilities and Residents who are Limited English Proficient**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

### 115.316 (a)

- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are deaf or hard of hearing?  Yes  No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are blind or have low vision?  Yes  No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have intellectual disabilities?  Yes  No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have psychiatric disabilities?  Yes  No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have speech disabilities?  Yes  No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Other? (if "other," please explain in overall determination notes.)  Yes  No
- Do such steps include, when necessary, ensuring effective communication with residents who are deaf or hard of hearing?  Yes  No
- Do such steps include, when necessary, providing access to interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?  Yes  No
- Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have intellectual disabilities?  Yes  No
- Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have limited reading skills?  Yes  No

- Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Are blind or have low vision?  Yes  No

### 115.316 (b)

- Does the agency take reasonable steps to ensure meaningful access to all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment to residents who are limited English proficient?  Yes  No
- Do these steps include providing interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?  Yes  No

### 115.316 (c)

- Does the agency always refrain from relying on resident interpreters, resident readers, or other types of resident assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first-response duties under §115.364, or the investigation of the resident's allegations?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 9-2, Classification and Orientation  
Facility Policy 10-25, PREA  
FDJJ Policy 1919, PREA  
American Sign Language Interpreters list  
Registered Court Interpreters list  
Internal Interpreters list  
Posted PREA Information

#### Interviews:

Facility Administrator/PREA Compliance Manager  
Random Staff

**Provision (a):**

The agency shall take appropriate steps to ensure that residents with disabilities (including, for example, residents who are deaf or hard of hearing, those who are blind or have low vision, or those who have intellectual, psychiatric, or speech disabilities), have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment. Such steps shall include, when necessary to ensure effective communication with residents who are deaf or hard of hearing, providing access to interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary. In addition, the agency shall ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities, including residents who have intellectual disabilities, limited reading skills, or who are blind or have low vision. An agency is not required to take actions that it can demonstrate would result in a fundamental alteration in the nature of a service, program, or activity, or in undue financial and administrative burdens, as those terms are used in regulations promulgated under title II of the Americans With Disabilities Act, 28 CFR 35.164.

The facility Policy and the existence of interpreter services address the provision of support services for disabled residents by providing these residents the equal opportunity to participate in or benefit from all aspects of the facility's efforts to prevent, detect, and respond to sexual abuse and sexual harassment. Facility Policy 10-25 and FDJJ-1919 prohibit the use of resident interpreters, resident readers, or other types of resident assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, performance of first responder duties, or the investigation of the allegations. Random staff interviews and interview with the Facility Administrator confirmed this information. Qualified facility staff and contractors also provide identified support services to residents where indicated.

**Provision (b):**

The agency shall take reasonable steps to ensure meaningful access to all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment to residents who are limited English proficient, including steps to provide interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary.

The facility has lists of qualified individuals affiliated with the TrueCore agency and statewide Registered Court Interpreters accessible to provide services to residents who are limited English proficient. The evidence shows that each resident has an equal opportunity to participate in or benefit from all aspects of the facility's efforts to prevent, detect and respond to sexual abuse and sexual harassment.

**Provision (c):**

The agency shall not rely on resident interpreters, resident readers, or other types of resident assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first-response duties under § 115.364, or the investigation of the resident's allegations.

Policy prohibits the use of resident interpreters, resident readers or any kind of resident assistants except when a delay in obtaining interpreter services could jeopardize a resident's safety, performance of the first responder duties, or the investigation of the allegation. Staff interviews confirmed residents

are not and have not been used to relate PREA information to or from other residents. There were no identified residents in need of interpreter or translation services during the onsite phase of the audit.

**Conclusion:**

Based upon the review and analysis of the evidence, the Auditor has determined the facility is compliant with this standard regarding residents with disabilities and residents who are limited English proficient. Residents with disabilities and who are limited English proficient are provided equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment.

**Standard 115.317: Hiring and promotion decisions**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.317 (a)**

- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?  Yes  No
- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse?  Yes  No
- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been civilly or administratively adjudicated to have engaged in the activity described in the question immediately above?  Yes  No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?  Yes  No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse?  Yes  No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has been civilly or administratively adjudicated to have engaged in the activity described in the question immediately above?  Yes  No

**115.317 (b)**

- Does the agency consider any incidents of sexual harassment in determining whether to hire or promote anyone, or to enlist the services of any contractor, who may have contact with residents?  Yes  No

#### 115.317 (c)

- Before hiring new employees, who may have contact with residents, does the agency: Perform a criminal background records check?  Yes  No
- Before hiring new employees, who may have contact with residents, does the agency: Consult any child abuse registry maintained by the State or locality in which the employee would work?  Yes  No
- Before hiring new employees, who may have contact with residents, does the agency: Consistent with Federal, State, and local law, make its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse?  Yes  No

#### 115.317 (d)

- Does the agency perform a criminal background records check before enlisting the services of any contractor who may have contact with residents?  Yes  No
- Does the agency consult applicable child abuse registries before enlisting the services of any contractor who may have contact with residents?  Yes  No

#### 115.317 (e)

- Does the agency either conduct criminal background records checks at least every five years of current employees and contractors who may have contact with residents or have in place a system for otherwise capturing such information for current employees?  Yes  No

#### 115.317 (f)

- Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions?  Yes  No
- Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in any interviews or written self-evaluations conducted as part of reviews of current employees?  Yes  No
- Does the agency impose upon employees a continuing affirmative duty to disclose any such misconduct?  Yes  No

#### 115.317 (g)

- Does the agency consider material omissions regarding such misconduct, or the provision of materially false information, grounds for termination?  Yes  No

#### 115.317 (h)

- Unless prohibited by law, does the agency provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work? (N/A if providing information on substantiated allegations of sexual abuse or sexual harassment involving a former employee is prohibited by law.)  Yes  No  NA

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documentation Reviewed:

Facility Policy 3-16, Employee Recruitment and Selection  
 FDJJ Policy 1800, Background Screening and Hiring Practice  
 FDJJ Policy 1800PC, Background Screening and Hiring Procedures for Contract Provider Employees and Volunteers  
 Employee Handbook 2018  
 Personnel Files

#### Interview:

Human Resources Manager

#### Provision (a) & (f):

**(a)** The agency shall not hire or promote anyone who may have contact with residents, and shall not enlist the services of any contractor who may have contact with residents, who—

- (1) Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997);
- (2) Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse; or
- (3) Has been civilly or administratively adjudicated to have engaged in the activity described in paragraph (a)(2) of this section.

**(f)** The agency shall also ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions and in any interviews or written self-evaluations conducted as part of reviews of current employees. The agency shall also impose upon employees a continuing affirmative duty to disclose any such misconduct.

Facility and agency Policies address hiring and promotion processes and decisions and background checks. The background checks occur prior to employment and at least every five years thereafter, in accordance with the standard. Personnel documents were provided to the Auditor during the pre-onsite phase of the audit, including Employment Application; PREA Compliance Form; background check documents; Affidavit of Good Moral Character; etc. Additionally, ten complete personnel files were reviewed onsite and documents and processes were discussed with the Human Resources Manager. Initial background checks are conducted prior to employment and subsequent background checks are conducted every five years. This information was confirmed through a review of the personnel files and interview with Human Resources Manager.

The interview and review of Policies provided details about the hiring process, completion of background checks, and the grounds for termination in accordance with the PREA standard. The forms completed and included in the personnel files are responsive to the provision requirements. All applicants are asked about any prior misconduct involving any sexual activity or predatory behavior and the documents, PREA Compliance Form and the Affidavit of Good Moral Character, must be completed prior to a background check being conducted. The documentation, interview and Policies support the facility does not hire anyone who has engaged in sexual abuse in a prison, jail, community confinement facility, or anyone, who has used or attempted to use force in the community to engage in sexual abuse.

**Provision (b):**

The agency shall consider any incidents of sexual harassment in determining whether to hire or promote anyone, or to enlist the services of any contractor, who may have contact with residents.

The Policies support that the facility does not hire or promote anyone who has been civilly or administratively adjudicated to have been convicted of engaging in or attempted to engage in sexual activity by any means. The interview with the Human Resources Manager was aligned with the standard and the personnel documents show the inquiries made during the application process regarding previous misconduct. The evidence shows the facility considers any incidents of sexual harassment in determining whether to hire or promote anyone, or to enlist the services of any contractor, who may have contact with residents. Based on the review of the personnel files, records provided during the pre-audit phase, and the interview, the facility follows this provision of the standard.

**Provisions (c) & (d):**

**(c)** Before hiring new employees or **(d)** contractors who may have contact with residents, the agency shall:

- (1) Perform a criminal background records check;
- (2) Consult any child abuse registry maintained by the State or locality in which the employee would work; and
- (3) Consistent with Federal, State, and local law, make its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse.

Policy requires background checks to occur prior to residents receiving services from contractors and volunteers and the practice was confirmed by the interview with the Human Resources Manager. Best efforts are made to obtain information on prior substantiated allegations of sexual abuse and will be made regarding any resignation during a pending investigation of an allegation of sexual abuse. Based on the review of documentation and interview, the facility allows for this provision of the standard.

**Provision (e):**



The agency shall either conduct criminal background records checks at least every five years of current employees and contractors who may have contact with residents or have in place a system for otherwise capturing such information for current employees.

Initial background checks are conducted and in cooperation with the FDJJ Background Screening Unit and state and local authorities. Additionally, a background check is conducted every five years. The interview with the Human Resources Manager and a review of Policies provide details about the hiring process, completion of background checks, and the grounds for termination in accordance with the PREA standard.

**Provision (g):**

Material omissions regarding such misconduct, or the provision of materially false information, shall be grounds for termination.

The interview with the Human Resources Manager and the Employee Handbook support that staff has a continuing duty to report related misconduct. This information is provided to all new employees during orientation training conducted by the Human Resources Manager and it is covered periodically in staff meetings. Also, all new employees are provided an Employee Handbook. Policy supports that omission of sexual misconduct or providing false information will be grounds for termination. The interview also revealed that an electronic alert from the FDJJ Background Screening Unit is provided to the Human Resources Manager regarding the arrest of a staff member.

**Provision (h):**

Unless prohibited by law, the agency shall provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work.

The interview with the Human Resources Manager revealed the facility would provide this information.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility meets the provisions of the standard regarding hiring and promotion decisions.

## Standard 115.318: Upgrades to facilities and technologies

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.318 (a)

- If the agency designed or acquired any new facility or planned any substantial expansion or modification of existing facilities, did the agency consider the effect of the design, acquisition, expansion, or modification upon the agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not acquired a new facility or made a substantial expansion to existing facilities since August 20, 2012, or since the last PREA audit, whichever is later.)  
 Yes    No    NA

#### 115.318 (b)

- If the agency installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology, did the agency consider how such technology may enhance the agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology since August 20, 2012, or since the last PREA audit, whichever is later.)  
 Yes    No    NA

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

The monitoring system supplements direct supervision provided by staff members. The interview with the Facility Administrator and review of PREA Pre-Audit Questionnaire revealed an update to the video monitoring system of two additional cameras since the last PREA audit conducted in 2016. No substantial modification to the facility has occurred since the last PREA audit, as reported and observed.

## RESPONSIVE PLANNING

### Standard 115.321: Evidence protocol and forensic medical examinations

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

#### 115.321 (a)

- If the agency is responsible for investigating allegations of sexual abuse, does the agency follow a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.)  
 Yes    No    NA

#### 115.321 (b)

- Is this protocol developmentally appropriate for youth where applicable? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.)  Yes  No  NA
- Is this protocol, as appropriate, adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.)  Yes  No  NA

#### 115.321 (c)

- Does the agency offer all residents who experience sexual abuse access to forensic medical examinations, whether on-site or at an outside facility, without financial cost, where evidentiarily or medically appropriate?  Yes  No
- Are such examinations performed by Sexual Assault Forensic Examiners (SAFEs) or Sexual Assault Nurse Examiners (SANEs) where possible?  Yes  No
- If SAFEs or SANEs cannot be made available, is the examination performed by other qualified medical practitioners (they must have been specifically trained to conduct sexual assault forensic exams)?  Yes  No
- Has the agency documented its efforts to provide SAFEs or SANEs?  Yes  No

#### 115.321 (d)

- Does the agency attempt to make available to the victim a victim advocate from a rape crisis center?  Yes  No
- If a rape crisis center is not available to provide victim advocate services, does the agency make available to provide these services a qualified staff member from a community-based organization, or a qualified agency staff member?  Yes  No
- Has the agency documented its efforts to secure services from rape crisis centers?  Yes  No

#### 115.321 (e)

- As requested by the victim, does the victim advocate, qualified agency staff member, or qualified community-based organization staff member accompany and support the victim through the forensic medical examination process and investigatory interviews?  Yes  No
- As requested by the victim, does this person provide emotional support, crisis intervention, information, and referrals?  Yes  No

#### 115.321 (f)

- If the agency itself is not responsible for investigating allegations of sexual abuse, has the agency requested that the investigating entity follow the requirements of paragraphs (a) through (e) of this section? (N/A if the agency/facility is responsible for conducting criminal AND administrative sexual abuse investigations.)  Yes  No  NA

### 115.321 (g)

- Auditor is not required to audit this provision.

### 115.321 (h)

- If the agency uses a qualified agency staff member or a qualified community-based staff member for the purposes of this section, has the individual been screened for appropriateness to serve in this role and received education concerning sexual assault and forensic examination issues in general? (Check N/A if agency attempts to make a victim advocate from a rape crisis center available to victims per 115.321(d) above.)  Yes  No  NA

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 10-25, PREA  
 FDJJ Policy 1919, PREA  
 Memorandum of Understanding, Sexual Assault Assistance of the Treasure Coast  
 PREA Compliance Form  
 Posted Information

#### Interviews:

Facility Administrator  
 Random Staff  
 Clinical Director

#### Provisions (a) & (b):

**(a)** To the extent the agency is responsible for investigating allegations of sexual abuse, the agency shall follow a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions.

**(b)** The protocol shall be developmentally appropriate for youth and, as appropriate, shall be adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011.

The Policies provide for uniform protocols will be followed regarding investigations of sexual abuse in accordance with the standard. The facility has a PREA Compliance Form which is provided to law enforcement officers prior to their conducting an investigation regarding the PREA requirements. The facility has no investigators. Administrative investigations are conducted by the FDJJ Office of Inspector General. Referrals for investigations are made to local law enforcement when they are criminal in nature. The random staff members' interviews confirmed awareness of protocol for obtaining usable physical evidence if a resident alleges sexual abuse and knowledge of the entities responsible for conducting investigations.

**Provision (c):**

The agency shall offer all residents who experience sexual abuse access to forensic medical examinations whether on-site or at an outside facility, without financial cost, where evidentiarily or medically appropriate. Such examinations shall be performed by Sexual Assault Forensic Examiners (SAFEs) or Sexual Assault Nurse Examiners (SANEs) where possible. If SAFEs or SANEs cannot be made available, the examination can be performed by other qualified medical practitioners. The agency shall document its efforts to provide SAFEs or SANEs.

The facility Policy provides for forensic medical examinations. A Memorandum of Understanding (MOU) exists between the facility and the Sexual Assault Assistance Program of the Treasure Coast. According to the MOU, the examination will be conducted at the designated site by a Sexual Assault Forensic Examiner (SAFE) or Sexual Assault Nurse Examiner (SANE). When a SAFE or SANE is not available, a qualified medical practitioner will conduct the examination. The communication between the Facility Administrator and the representative from the advocacy agency indicate services will be provided to the facility upon request by facility staff, resident or law enforcement. The literature about the advocacy agency and facility policy support forensic examinations will be provided at no cost to the victim. No forensic exams have been conducted during this audit period.

**Provisions (d) & (e):**

**(d)** The agency shall attempt to make available to the victim a victim advocate from a rape crisis center. If a rape crisis center is not available to provide victim advocate services, the agency shall make available to provide these services a qualified staff member from a community-based organization or a qualified agency staff member. Agencies shall document efforts to secure services from rape crisis centers. For the purpose of this standard, a rape crisis center refers to an entity that provides intervention and related assistance, such as the services specified in 42 U.S.C. 14043g(b)(2)(C), to victims of sexual assault of all ages. The agency may utilize a rape crisis center that is part of a governmental unit as long as the center is not part of the criminal justice system (such as a law enforcement agency) and offers a comparable level of confidentiality as a nongovernmental entity that provides similar victim services. **Provision (e)** As requested by the victim, the victim advocate, qualified agency staff member, or qualified community-based organization staff member shall accompany and support the victim through the forensic medical examination process and investigatory interviews and shall provide emotional support, crisis intervention, information, and referrals.

Victim advocacy services have been confirmed to be provided when requested. The services that will be provided to residents, as verified, include but are not limited to 24-hour hotline access; crisis intervention services; follow-up services; referrals; emotional support; and forensic medical examinations.

General information regarding advocacy services is provided to the residents during the intake process and is posted in the living unit. During the interviews the residents were not familiar with the services available to them, if needed. A refresher session was recently conducted with the residents to ensure their knowledge of the services that will be provided by the advocacy agency, if they are needed.

**Provisions (f) & (g):**

**(f)** To the extent the agency itself is not responsible for investigating allegations of sexual abuse, the agency shall request that the investigating agency follow the requirements of paragraphs (a) through (f) of this section. **Provision (g)** The requirements of paragraphs (a) through (f) of this section shall also apply to:

- (1) Any State entity outside of the agency that is responsible for investigating allegations of sexual abuse in juvenile facilities; and
- (2) Any Department of Justice component that is responsible for investigating allegations of sexual abuse in juvenile facilities.

Investigations of allegations of sexual abuse that are criminal in nature are conducted by local law enforcement in accordance with the agency’s policy and the provisions of the standards. The Florida Department of Children and Families are also contacted regarding allegations of sexual abuse. Administrative investigations are conducted by the Florida Department of Juvenile Justice, Office of Inspector General.

**Provision (h):**

For the purposes of this standard, a qualified agency staff member or a qualified community-based staff member shall be an individual who has been screened for appropriateness to serve in this role and has received education concerning sexual assault and forensic examination issues in general.

The Clinical Director is a qualified facility staff member who may serve as an advocate for a resident when a community-based organization is unavailable.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is in compliance with the provisions of this standard.

## Standard 115.322: Policies to Ensure Referrals of Allegations for Investigations

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.322 (a)

- Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual abuse?  Yes  No
- Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual harassment?  Yes  No

### 115.322 (b)

- Does the agency have a policy and practice in place to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior?  Yes  No
- Has the agency published such policy on its website or, if it does not have one, made the policy available through other means?  Yes  No
- Does the agency document all such referrals?  Yes  No

### 115.322 (c)

- If a separate entity is responsible for conducting criminal investigations, does such publication describe the responsibilities of both the agency and the investigating entity? [N/A if the agency/facility is responsible for criminal investigations. See 115.321(a).]  
 Yes  No  NA

### 115.322 (d)

- Auditor is not required to audit this provision.

### 115.322 (e)

- Auditor is not required to audit this provision.

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

### Documents Reviewed:

Facility Policy 10-25, PREA  
FDJJ Policy 1919, PREA  
Investigations

**Interviews:**

Random Staff  
Facility Administrator

**Provision (a):**

The agency shall ensure that an administrative or criminal investigation is completed for all allegations of sexual abuse and sexual harassment.

The Policy directs staff to report all allegations of sexual abuse and sexual harassment and to document the reports. Staff members are aware of the Policy requirements as verified through their interviews. The facility reports 10 allegations of sexual abuse and two allegations of sexual harassment. Facility Policy, interviews and documentation of investigations support the cooperation between the facility staff and investigators.

**Provision (b) and (c):**

The agency shall have in place a policy to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior. The agency shall publish such policy on its website or, if it does not have one, make the policy available through other means. The agency shall document all such referrals. **Provision (c):** If a separate entity is responsible for conducting criminal investigations, such publication shall describe the responsibilities of both the agency and the investigating entity.

PREA reporting information and related policy are located on the both agency's websites and within the facility, accessible to the public. Reporting information is also posted in various areas of the facility including but not limited to the living unit and common areas. The posted information is accessible to residents, staff, contractors and visitors. The Policy and interviews confirmed allegations of sexual abuse and sexual harassment are investigated.

Administrative investigations are conducted by the trained agency investigators of the FDJJ Office of Inspector General. Allegations that are criminal in nature are investigated by local law enforcement. The Florida Department of Families and Children are also notified regarding allegations of sexual abuse. During the past 12 months there were 10 allegations of sexual abuse and two allegations of sexual harassment. The sexual abuse allegations were referred to the Office of the Inspector General and local law enforcement.

**Provision (d):**

Any State entity responsible for conducting administrative or criminal investigations of sexual abuse or sexual harassment in juvenile facilities shall have in place a policy governing the conduct of such investigations.

The facility includes in its PREA Policy, information regarding investigations and the Office of Inspector General has Policy in place regarding conducting investigations in confinement settings. The PREA Compliance Form is provided to investigators which provides the investigation protocols aligned with the PREA standards.

**Provision (e):**



Any Department of Justice component responsible for conducting administrative or criminal investigations of sexual abuse or sexual harassment in juvenile facilities shall have in place a policy governing the conduct of such investigations.

The Department of Justice is not responsible for conducting administrative or criminal investigations of sexual abuse or sexual harassment at the facility.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is compliant with this standard regarding policies to ensure referrals of allegations for investigations.

**TRAINING AND EDUCATION**

**Standard 115.331: Employee training**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.331 (a)**

- Does the agency train all employees who may have contact with residents on: Its zero-tolerance policy for sexual abuse and sexual harassment?  Yes  No
- Does the agency train all employees who may have contact with residents on: How to fulfill their responsibilities under agency sexual abuse and sexual harassment prevention, detection, reporting, and response policies and procedures?  Yes  No
- Does the agency train all employees who may have contact with residents on: Residents' right to be free from sexual abuse and sexual harassment  Yes  No
- Does the agency train all employees who may have contact with residents on: The right of residents and employees to be free from retaliation for reporting sexual abuse and sexual harassment?  Yes  No
- Does the agency train all employees who may have contact with residents on: The dynamics of sexual abuse and sexual harassment in juvenile facilities?  Yes  No
- Does the agency train all employees who may have contact with residents on: The common reactions of juvenile victims of sexual abuse and sexual harassment?  Yes  No
- Does the agency train all employees who may have contact with residents on: How to detect and respond to signs of threatened and actual sexual abuse and how to distinguish between consensual sexual contact and sexual abuse between residents?  Yes  No
- Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents?  Yes  No

- Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents?  Yes  No
- Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities?  Yes  No
- Does the agency train all employees who may have contact with residents on: Relevant laws regarding the applicable age of consent?  Yes  No

#### 115.331 (b)

- Is such training tailored to the unique needs and attributes of residents of juvenile facilities?  Yes  No
- Is such training tailored to the gender of the residents at the employee's facility?  Yes  No
- Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa?  Yes  No

#### 115.331 (c)

- Have all current employees who may have contact with residents received such training?  Yes  No
- Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?  Yes  No
- In years in which an employee does not receive refresher training, does the agency provide refresher information on current sexual abuse and sexual harassment policies?  Yes  No

#### 115.331 (d)

- Does the agency document, through employee signature or electronic verification, that employees understand the training they have received?  Yes  No

#### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

## Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

### **Documents Reviewed:**

Facility Policy 5-1, Staff Development and Training  
Facility Policy 5-2, Staff Development and Annual Training  
FDJJ Policy 1919  
Training Curriculum  
Training Sign-In Sheets  
Electronic Training Records  
Training Acknowledgement Statements

### **Interviews:**

Random Staff  
Facility Administrator

### **Provisions (a) and (c):**

The agency shall train all employees who may have contact with residents on:

- (1) Its zero-tolerance policy for sexual abuse and sexual harassment;
- (2) How to fulfill their responsibilities under agency sexual abuse and sexual harassment prevention, detection, reporting, and response policies and procedures;
- (3) Residents' right to be free from sexual abuse and sexual harassment;
- (4) The right of residents and employees to be free from retaliation for reporting sexual abuse and sexual harassment;
- (5) The dynamics of sexual abuse and sexual harassment in juvenile facilities;
- (6) The common reactions of juvenile victims of sexual abuse and sexual harassment;
- (7) How to detect and respond to signs of threatened and actual sexual abuse and how to distinguish between consensual sexual contact and sexual abuse between residents;
- (8) How to avoid inappropriate relationships with residents;
- (9) How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents; and
- (10) How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities;
- (11) Relevant laws regarding the applicable age of consent.

**(c)** All current employees who have not received such training shall be trained within one year of the effective date of the PREA standards, and the agency shall provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures. In years in which an employee does not receive refresher training, the agency shall provide refresher information on current sexual abuse and sexual harassment policies.

The facility and FDJJ Policies address PREA related training for staff. All interviewed staff members were familiar with the PREA information regarding primary components of preventing, detecting and responding to sexual abuse or sexual harassment. PREA training is provided to staff, as indicated by a review of Policy and training documents. The documents and staff interviews support refresher training is also conducted and is documented. All random staff interviewed and the Facility Administrator

reported the training is provided as required. All direct care staff members interviewed and document review verified the general topics in this standard provision were included in the training. The training records and interviews confirm the training occurs.

**Provision (b):**

Such training shall be tailored to the unique needs and attributes of residents of juvenile facilities and to the gender of the residents at the employee’s facility. The employee shall receive additional training if the employee is reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa.

The facility houses males and the training considers the needs of the population as determined by a review of training curricula and interviews with random staff.

**Provision (d):**

The agency shall document, through employee signature or electronic verification that employees understand the training they have received.

The Policy and practice are that all training be documented. Training is documented in different ways, sign-in sheets, acknowledgement statements, certificates, and electronic records. The Auditor reviewed several examples for verification of the training occurring and the training was also verified through staff interviews. The facility follows this provision of the standard.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is in compliance with the provisions of this standard.

## Standard 115.332: Volunteer and contractor training

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.332 (a)

- Has the agency ensured that all volunteers and contractors who have contact with residents have been trained on their responsibilities under the agency’s sexual abuse and sexual harassment prevention, detection, and response policies and procedures?  Yes  No

#### 115.332 (b)

- Have all volunteers and contractors who have contact with residents been notified of the agency’s zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents (the level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with residents)?  Yes  No

#### 115.332 (c)

- Does the agency maintain documentation confirming that volunteers and contractors understand the training they have received?  Yes  No

## Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

## Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

### **Documents Reviewed:**

FDJJ Policy 1919, PREA  
Training Acknowledgement Forms  
Training Curriculum

### **Interviews:**

Contractor  
Volunteers

### **Provision (a):**

The agency shall ensure that all volunteers and contractors who have contact with residents have been trained on their responsibilities under the agency's sexual abuse and sexual harassment prevention, detection, and response policies and procedures.

The Policy requires volunteers and contractors who have contact with residents, be trained on PREA and their responsibilities regarding sexual assault prevention, detection, and response to allegations of sexual abuse and sexual harassment. Interviews with the contractor and volunteers verified the training occurs and is based on job responsibilities. A review of training records and training curriculum and interviews document the training occurs.

### **Provision (b):**

The level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with residents, but all volunteers and contractors who have contact with residents shall be notified of the agency's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents.

A review of the training curriculum for volunteers and interview with the contractor revealed the PREA training informs the participants of their role in reporting allegations of sexual abuse and sexual harassment. The contractors and volunteers are informed of their responsibilities regarding sexual abuse prevention, detection, and response to a PREA allegation. The training is based on the services provided by the contractors and volunteers. The contractor and volunteers interviewed revealed their

awareness of the facility's zero-tolerance policy regarding sexual abuse and sexual harassment of residents.

**Provision (c):**

The agency shall maintain documentation confirming that volunteers and contractors understand the training they have received.

Training Acknowledgement Forms, curriculum, and/or interviews document the training occurs for contractors and volunteers. One record for a contractor was missing. The Assisted Facility Administrator implemented a corrective action which included the provision of refresher training to the contractor that was last hired and an Acknowledgement Form was obtained from the contractor. A copy of the Form was placed in the contractor's personnel file and a copy provided to the Auditor.

**Conclusion:**

The Auditor has determined the facility is compliant with the provisions of this standard regarding volunteer and contractor training.

## Standard 115.333: Resident education

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.333 (a)

- During intake, do residents receive information explaining the agency's zero-tolerance policy regarding sexual abuse and sexual harassment?  Yes  No
- During intake, do residents receive information explaining how to report incidents or suspicions of sexual abuse or sexual harassment?  Yes  No
- Is this information presented in an age-appropriate fashion?  Yes  No

#### 115.333 (b)

- Within 10 days of intake, does the agency provide age-appropriate comprehensive education to residents either in person or through video regarding: Their rights to be free from sexual abuse and sexual harassment?  Yes  No
- Within 10 days of intake, does the agency provide age-appropriate comprehensive education to residents either in person or through video regarding: Their rights to be free from retaliation for reporting such incidents?  Yes  No
- Within 10 days of intake, does the agency provide age-appropriate comprehensive education to residents either in person or through video regarding: Agency policies and procedures for responding to such incidents?  Yes  No

#### 115.333 (c)

- Have all residents received such education?  Yes  No

- Do residents receive education upon transfer to a different facility to the extent that the policies and procedures of the resident's new facility differ from those of the previous facility?  
 Yes  No

#### 115.333 (d)

- Does the agency provide resident education in formats accessible to all residents including those who: Are limited English proficient?  Yes  No
- Does the agency provide resident education in formats accessible to all residents including those who: Are deaf?  Yes  No
- Does the agency provide resident education in formats accessible to all residents including those who: Are visually impaired?  Yes  No
- Does the agency provide resident education in formats accessible to all residents including those who: Are otherwise disabled?  Yes  No
- Does the agency provide resident education in formats accessible to all residents including those who: Have limited reading skills?  Yes  No

#### 115.333 (e)

- Does the agency maintain documentation of resident participation in these education sessions?  
 Yes  No

#### 115.333 (f)

- In addition to providing such education, does the agency ensure that key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats?  Yes  No

#### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

FDJJ Policy 1919, PREA  
Youth Handbook  
Youth Education Training Materials  
PREA Education Acknowledgement Statements  
Youth Handbook  
Refresher Training Sign-In Sheets

**Interviews:**

Residents  
Case Manager/Intake Staff  
Facility Administrator

**Provisions (a) and (b):**

During the intake process, residents shall receive information explaining, in an age appropriate fashion, the agency's zero tolerance policy regarding sexual abuse and sexual harassment and how to report incidents or suspicions of sexual abuse or sexual harassment. **Provision (b):** Within 10 days of intake, the agency shall provide comprehensive age-appropriate education to residents either in person or through video regarding their rights to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents, and regarding agency policies and procedures for responding to such incidents.

Policy and practice provide that all residents admitted to the facility receive PREA education. Residents receive directions on how to report allegations of sexual abuse and sexual harassment; and the right to be free from retaliation for reporting. The Case Managers provides PREA education to residents and the residents interviewed confirmed that PREA education sessions occur. Orientation is provided to residents during the intake process and is age-appropriate, based on resident interviews and an interview with a Case Manager.

The intake staff's interview revealed she ensures residents are educated regarding their rights to be free from sexual abuse and sexual harassment, and to be free from retaliation for reporting such incidents. The PREA education sessions include a review of the PREA brochure and general information. The residents sign acknowledgement forms confirming their receipt of the PREA education. A review of documentation showing dates and indicating residents' participation in PREA education sessions and interview with the Case Manager confirmed the PREA education sessions occur. The PREA related information is provided to staff in policies and procedures, training and staff meetings.

The resident interviews revealed they were not fully aware of the victim advocacy services available to them. A corrective action was implemented by the Facility Administrator/PREA Compliance Manager. A PREA education refresher was conducted with all residents to address the role of the advocacy agency and the identification of advocacy services that can be provided. Sign-In Sheets were completed showing the signed name of each resident. The education sessions were completed during the post onsite audit phase. The signed rosters which included the date and name of trainer were emailed to the Auditor. The documents received are aligned with the conversation held with the Facility Administrator, during the exit conference, regarding the implementation of the corrective action.

**Provision (c):**

Current residents who have not received such education shall be educated within one year of the effective date of the PREA standards, and shall receive education upon transfer to a different facility to



the extent that the policies and procedures of the resident's new facility differ from those of the previous facility.

Based on the evidence shown in provisions (a) and (b), all residents received PREA education. Generally, the Case Managers are aware of the scheduled incoming residents and are prepared to conduct the education session with the new admissions.

**Provision (d):**

The agency shall provide resident education in formats accessible to all residents, including those who are limited English proficient, deaf, visually impaired, or otherwise disabled, as well as to residents who have limited reading skills.

The facility has the capability to provide the PREA education in formats accessible to all residents including those who may be hearing impaired; Deaf; have intellectual, psychiatric and speech disabilities; low vision; blind; limited reading, limited English proficient, and based on the individual need of the resident. Resource documentation was reviewed of for the provision of accommodations and supportive services for residents. PREA information is available and posted in English, Spanish and Creole, the prominent languages of the facility population. The agency has arrangements for the use of interpreting and translation services. Staff interviews confirmed residents are not used as translators or readers for other residents. General information about PREA was provided by residents to the Auditor in response to the interview questions.

**Provision (e):**

The agency shall maintain documentation of resident participation in these education sessions.

A sample of signed acknowledgement statements were reviewed which supported the residents' involvement in PREA education sessions. The residents were aware of general PREA information, including their rights regarding PREA, how to report allegations and that they would not be punished for reporting allegations of sexual abuse or sexual harassment. The Case Manager was interviewed regarding PREA education for residents. She ensures residents' receipt of the information and solicit signatures for the PREA education acknowledgement statements.

**Provision (f):**

In addition to providing such education, the agency shall ensure that key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats.

The PREA education materials provide residents information on how to report allegations of sexual harassment and sexual abuse. A brochure is provided to each resident to assist in eliminating incidents of sexual abuse and sexual harassment. The brochure provides educational information regarding sexual abuse.

Residents revealed they can report allegations of sexual abuse or sexual harassment in different ways: tell a staff member; tell a family member who may report the allegation for them; utilize the hotline to report allegations of sexual abuse or sexual harassment; or complete a Chatty Cathy (grievance) form. Each resident is provided a Youth Handbook which contains information regarding reporting allegations of sexual abuse and sexual harassment. Posted information was observed placed throughout the facility and were easy to see and read.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is compliant with the provision of this standard.

## Standard 115.334: Specialized Training: Investigations

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.334 (a)

- In addition to the general training provided to all employees pursuant to §115.331, does the agency ensure that, to the extent the agency itself conducts sexual abuse investigations, its investigators have received training in conducting such investigations in confinement settings? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).]  Yes  No  NA

### 115.334 (b)

- Does this specialized training include: Techniques for interviewing juvenile sexual abuse victims? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).]  Yes  No  NA
- Does this specialized training include: Proper use of Miranda and Garrity warnings? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).]  Yes  No  NA
- Does this specialized training include: Sexual abuse evidence collection in confinement settings? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).]  Yes  No  NA
- Does this specialized training include: The criteria and evidence required to substantiate a case for administrative action or prosecution referral? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).]  Yes  No  NA

### 115.334 (c)

- Does the agency maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).]  Yes  No  NA

### 115.334 (d)

- Auditor is not required to audit this provision.

### Auditor Overall Compliance Determination

Exceeds Standard (*Substantially exceeds requirement of standards*)

- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### **Documentation Reviewed:**

Facility Policy 10-25, PREA  
FDJJ Policy 1919, PREA

#### **Interviews:**

Facility Administrator

#### **Provision (a) & (b):**

In addition to the general training provided to all employees pursuant to §115.331, the agency shall ensure that, to the extent the agency itself conducts sexual abuse investigations, its investigators have received training in conducting such investigations in confinement settings. **Provision (b):** Specialized training shall include techniques for interviewing juvenile sexual abuse victims, proper use of Miranda and Garrity warnings, sexual abuse evidence collection in confinement settings, and the criteria and evidence required to substantiate a case for administrative action or prosecution referral.

The facility nor its parent agency has investigators. Administrative investigations are conducted by the FDJJ Office of the Inspector General. The Florida Department of Children and Families are also notified of allegations of sexual abuse. Allegations that are criminal in nature are investigated by the Martin County Sheriff's Office. The Policies and interview provide this information.

#### **Provision (c):**

The agency shall maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations.

The facility nor its parent agency has investigators. Administrative investigations are conducted by the FDJJ Office of the Inspector General. The Florida Department of Children and Families are also notified of allegations of sexual abuse. Allegations that are criminal in nature are investigated by local law enforcement.

#### **Provision (d):**

Any State entity or Department of Justice component that investigates sexual abuse in juvenile confinement settings shall provide such training to its agents and investigators who conduct such investigations.

The facility nor its parent agency has investigators. Administrative investigations are conducted by the FDJJ Office of the Inspector General. The Florida Department of Children and Families are also notified

of allegations of sexual abuse. Allegations that are criminal in nature are investigated by local law enforcement.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is compliant with this standard regarding specialized training for investigations.

## Standard 115.335: Specialized Training: Medical and Mental Health Care

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.335 (a)

- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to detect and assess signs of sexual abuse and sexual harassment?  Yes  No
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to preserve physical evidence of sexual abuse?  Yes  No
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to respond effectively and professionally to juvenile victims of sexual abuse and sexual harassment?  Yes  No
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How and to whom to report allegations or suspicions of sexual abuse and sexual harassment?  Yes  No

#### 115.335 (b)

- If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency medical staff at the facility do not conduct forensic exams.)  Yes  No  NA

#### 115.335 (c)

- Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere?  Yes  No

#### 115.335 (d)

- Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.331?  Yes  No

- Do medical and mental health care practitioners contracted by and volunteering for the agency also receive training mandated for contractors and volunteers by §115.332?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### **Documentation Reviewed:**

FDJJ Policy 1919  
Facility Policy 5-1, Staff Development and Training  
Electronic Training Records  
Training Curriculum

#### **Interviews:**

Registered Nurse  
Clinical Director

#### **Provision (a):**

The agency shall ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in:

- (1) How to detect and assess signs of sexual abuse and sexual harassment;
- (2) How to preserve physical evidence of sexual abuse;
- (3) How to respond effectively and professionally to juvenile victims of sexual abuse and sexual harassment; and
- (4) How and to whom to report allegations or suspicions of sexual abuse and sexual harassment.

The Policies and facility practice provide medical and mental health staff members receive the regular PREA training as well as the specialized training provided through FDJJ SkillPro electronic training system. Training records document specialized training for medical and mental health staff members. The interviews with the Registered Nurse and Clinical Director and a review of training records confirmed completion of training which includes the above provisions.

#### **Provision (b):**

If medical staff employed by the agency conduct forensic examinations, such medical staff shall receive the appropriate training to conduct such examinations.

Forensic examinations are not conducted in this facility.

**Provision (c):**

The agency shall maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere.

The electronic training records and the interviews with medical and mental health staff confirmed receipt of the required training.

**Provision (d):**

Medical and mental health care practitioners shall also receive the training mandated for employees under Standard 115.331 or for contractors and volunteers under Standard 115.332, depending upon the practitioner's status at the agency.

Medical and mental health staff completed the general training that is provided for all staff members as documented by training documentation.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is compliant with this standard regarding specialized training for medical and mental health care.

## SCREENING FOR RISK OF SEXUAL VICTIMIZATION AND ABUSIVENESS

### Standard 115.341: Screening for risk of victimization and abusiveness

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.341 (a)

- Within 72 hours of the resident's arrival at the facility, does the agency obtain and use information about each resident's personal history and behavior to reduce risk of sexual abuse by or upon a resident?  Yes  No
- Does the agency also obtain this information periodically throughout a resident's confinement?  Yes  No

#### 115.341 (b)

- Are all PREA screening assessments conducted using an objective screening instrument?  Yes  No

#### 115.341 (c)

- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Prior sexual victimization or abusiveness?  Yes  No

- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Any gender nonconforming appearance or manner or identification as lesbian, gay, bisexual, transgender, or intersex, and whether the resident may therefore be vulnerable to sexual abuse?  Yes  No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Current charges and offense history?  Yes  No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Age?  Yes  No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Level of emotional and cognitive development?  Yes  No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Physical size and stature?  Yes  No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Mental illness or mental disabilities?  Yes  No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Intellectual or developmental disabilities?  Yes  No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Physical disabilities?  Yes  No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: The resident's own perception of vulnerability?  Yes  No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Any other specific information about individual residents that may indicate heightened needs for supervision, additional safety precautions, or separation from certain other residents?  Yes  No

#### 115.341 (d)

- Is this information ascertained: Through conversations with the resident during the intake process and medical mental health screenings?  Yes  No
- Is this information ascertained: During classification assessments?  Yes  No
- Is this information ascertained: By reviewing court records, case files, facility behavioral records, and other relevant documentation from the resident's files?  Yes  No

#### 115.341 (e)

- Has the agency implemented appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 9-1, Intake and Screening Process  
 FDJJ Policy 1919, PREA  
 Vulnerability to Victimization and Sexually Aggressive Behavior (risk screening instrument)

#### Interviews:

Facility Administrator  
 Therapist/Staff That Perform Screening for Risk  
 Residents

#### Provision (a):

Within 72 hours of the resident's arrival at the facility and periodically throughout a resident's confinement, the agency shall obtain and use information about each resident's personal history and behavior to reduce the risk of sexual abuse by or upon a resident.

The Policies provide a risk screening occurs. Facility Policy 9-1 requires the vulnerability assessment be conducted within 24 hours upon the residents' admission to the facility. The assessment is conducted by the clinical staff. The staff member interviews the resident during the intake process to obtain information about the resident's personal history and behavior in order to reduce the risk of sexual abuse by or upon a resident. The Vulnerability to Victimization and Sexually Aggressive Behavior (VSAB) screening instrument is used to determine risk level. Samples of the screening instrument were reviewed by the Auditor. Interviews with residents and a Therapist confirmed residents are asked questions that included but not limited to the following examples at intake:

- (1) Have you have ever been sexually abused?
- (2) Do you identify with being gay, bisexual or transgender?
- (3) Do you have any disabilities?
- (4) Do you think you might be in danger of sexual abuse at the facility?

#### Provision (b):



Such assessments shall be conducted using an objective screening instrument.

The objective screening instrument, VSAB, is used to obtain the information required by the standard, including but not limited to prior sexual victimization or abusiveness; self-identification; current charges and offense history; intellectual or developmental disabilities; and a resident's concern regarding his own safety. The interview with the Therapist and review of VSABs revealed the initial use of the instrument is conducted upon admission to this facility's and again when deemed necessary. The resident's risk level is reassessed based on the initial screening or when new information is received.

**Provision (c):**

At a minimum, the agency shall attempt to ascertain information about:

- (1) Prior sexual victimization or abusiveness;
- (2) Any gender nonconforming appearance or manner or identification as lesbian, gay, bisexual, transgender, or intersex, and whether the resident may therefore be vulnerable to sexual abuse;
- (3) Current charges and offense history;
- (4) Age;
- (5) Level of emotional and cognitive development;
- (6) Physical size and stature;
- (7) Mental illness or mental disabilities;
- (8) Intellectual or developmental disabilities;
- (9) Physical disabilities;
- (10) The resident's own perception of vulnerability; and
- (11) Any other specific information about individual residents that may indicate heightened needs for supervision, additional safety precautions, or separation from certain other residents.

The Auditor reviewed the screening instrument and determined all factors required by this provision of the standard are included. The interview with the Therapist confirmed he is aware of the elements of the risk screening instrument. The resident interviews also confirmed the administration of the VSAB screening instrument.

**Provision (d):**

This information shall be ascertained through conversations with the resident during the intake process and medical and mental health screenings; during classification assessments; and by reviewing court records, case files, facility behavioral records, and other relevant documentation from the resident's files.

According to the Therapist, the information is ascertained through an interview, probing where indicated. The staff and resident interviews are aligned with the Policy and this provision of the standard. The review of the instrument and interview confirmed the information is ascertained through the resident interview and court packets and other relevant documentation. Parents are also interviewed to obtain information that may be helpful in determining the risk level. Resident interviews revealed the VSAB instrument is used during the interview process.

**Provision (e):**

The agency shall implement appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents.

The Policy provides for appropriate controls be taken to ensure that sensitive information is protected and not exploited. The interview revealed the information is only available to the Facility Administrator, Assistant Facility Administrator, clinical staff, and case management staff. The Auditor observed the

files to be maintained in a secure manner and the online documents are protected. The evidence shows the facility follows this provision of the standard.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is compliant with this standard regarding screening for risk of victimization and abusiveness.

## Standard 115.342: Use of Screening Information

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.342 (a)

- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Housing Assignments?  Yes  No
- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Bed assignments?  Yes  No
- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Work Assignments?  Yes  No
- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Education Assignments?  Yes  No
- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Program Assignments?  Yes  No

#### 115.342 (b)

- Are residents isolated from others only as a last resort when less restrictive measures are inadequate to keep them and other residents safe, and then only until an alternative means of keeping all residents safe can be arranged?  Yes  No
- During any period of isolation, does the agency always refrain from denying residents daily large-muscle exercise?  Yes  No
- During any period of isolation, does the agency always refrain from denying residents any legally required educational programming or special education services?  Yes  No
- Do residents in isolation receive daily visits from a medical or mental health care clinician?  Yes  No

- Do residents also have access to other programs and work opportunities to the extent possible?  
 Yes  No

#### 115.342 (c)

- Does the agency always refrain from placing: Lesbian, gay, and bisexual residents in particular housing, bed, or other assignments solely on the basis of such identification or status?  
 Yes  No
- Does the agency always refrain from placing: Transgender residents in particular housing, bed, or other assignments solely on the basis of such identification or status?  Yes  No
- Does the agency always refrain from placing: Intersex residents in particular housing, bed, or other assignments solely on the basis of such identification or status?  Yes  No
- Does the agency always refrain from considering lesbian, gay, bisexual, transgender, or intersex identification or status as an indicator or likelihood of being sexually abusive?  
 Yes  No

#### 115.342 (d)

- When deciding whether to assign a transgender or intersex resident to a facility for male or female residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems (NOTE: if an agency by policy or practice assigns residents to a male or female facility on the basis of anatomy alone, that agency is not in compliance with this standard)?  Yes  No
- When making housing or other program assignments for transgender or intersex residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems?  Yes  No

#### 115.342 (e)

- Are placement and programming assignments for each transgender or intersex resident reassessed at least twice each year to review any threats to safety experienced by the resident?  
 Yes  No

#### 115.342 (f)

- Are each transgender or intersex resident's own views with respect to his or her own safety given serious consideration when making facility and housing placement decisions and programming assignments?  Yes  No

#### 115.342 (g)

- Are transgender and intersex residents given the opportunity to shower separately from other residents?  Yes  No

### 115.342 (h)

- If a resident is isolated pursuant to paragraph (b) of this section, does the facility clearly document: The basis for the facility's concern for the resident's safety? (N/A for h and i if facility doesn't use isolation?)  Yes  No  NA
- If a resident is isolated pursuant to paragraph (b) of this section, does the facility clearly document: The reason why no alternative means of separation can be arranged? (N/A for h and i if facility doesn't use isolation?)  Yes  No  NA

### 115.342 (i)

- In the case of each resident who is isolated as a last resort when less restrictive measures are inadequate to keep them and other residents safe, does the facility afford a review to determine whether there is a continuing need for separation from the general population EVERY 30 DAYS?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 8-14, LGBTI Youth  
Facility Policy 9-1, Intake and Screening Process  
Facility Policy 9-2, Classification and Orientation  
Facility Policy 9-5, Assessment  
Facility Policy 10-18, Security Alert  
Facility Policy 10-25, PREA  
Victimization and Sexually Aggressive Behavior (VSAB) screening instrument  
Admission Classification Form  
PREA Pre-Audit Questionnaire

#### Interviews:

Facility Administrator  
Therapist  
Residents

## Random Staff

### **Provision (a):**

The agency shall use all information obtained pursuant to § 115.341 and subsequently to make housing, bed, program, education, and work assignments for residents with the goal of keeping all residents safe and free from sexual abuse.

Facility Policy provides guidance to staff regarding the use of the information obtained from the VSAB risk screening instrument. The staff interviews support that information obtained through the administration of the screening instrument assist in determining bed, education and other program assignments with the goal of keeping all residents safe while meeting the needs of each resident. This information was also verified through a review of samples of screening instruments.

### **Provision (b):**

Residents may be isolated from others only as a last resort when less restrictive measures are inadequate to keep them and other residents safe, and then only until an alternative means of keeping all residents safe can be arranged. During any period of isolation, agencies shall not deny residents daily large-muscle exercise and any legally required educational programming or special education services. Residents in isolation shall receive daily visits from a medical or mental health care clinician. Residents shall also have access to other programs and work opportunities to the extent possible.

There has not been a resident placed in isolation or controlled observation during this audit period due to concern for their safety from sexual assault, according to the Administrators. They shared that the controlled observation rooms are not used for protective custody regarding the risk of sexual abuse but are used for brief periods for a resident to calm down and re-gain control of acting-out behavior in accordance with facility Policy 10-14. There is no segregated housing in the facility. At no time will any resident be denied any legally required educational programs, special education services, daily large-muscle exercise, or medical/mental health care according to staff interviews and Policies support this premise. The residents' rights to daily large-muscle exercise and any legally required educational programming or special education services are provided and there is no interference in the provision of these required services related to allegations of sexual abuse.

### **Provision (c):**

Lesbian, gay, bisexual, transgender, or intersex residents shall not be placed in particular housing, bed, or other assignments solely on the basis of such identification or status, nor shall agencies consider lesbian, gay, bisexual, transgender, or intersex identification or status as an indicator of likelihood of being sexually abusive.

Facility and FDJJ Policies prohibit placing lesbian, bisexual, transgender, or intersex residents in specific housing or making other assignments solely based on how the residents identify or their status. Staff members are prohibited from considering the identification as an indicator that these residents may be more likely to be sexually abusive. During the comprehensive site review, there were no rooms observed to be reserved for transgender or intersex residents. Targeted interviews in this area confirmed that there is no specific housing for LGBTI youth. Housing assignments are made on a case-by-case basis.

### **Provision (d):**

In deciding whether to assign a transgender or intersex resident to a facility for male or female residents, and in making other housing and programming assignments, the agency shall consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether the placement would present management or security problems.

The Policy supports housing and program assignments for transgender or intersex residents would be made on a case-by-case basis and these residents would not be placed in particular or special housing which was evident from staff interviews. The staff and residents' interviews confirmed the facility, as well as FDJJ, consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether the placement would present management or security problems. The evidence shows the facility follows this provision of the standard.

**Provision (e):**

Placement and programming assignments for each transgender or intersex resident shall be reassessed at least twice each year to review any threats to safety experienced by the resident.

The Policy states placement and programming assignments for each transgender or intersex resident shall be reassessed at least twice each year. This function would be done to review any threats to safety experienced by the resident and the staff is aware of the requirement.

**Provision (f):**

A transgender or intersex resident's own views with respect to his or her own safety shall be given serious consideration.

The resident's concern for his own safety is taken into account through the administration of the screening instrument, VSAB, and this applies to every resident. The residents confirmed in the interviews, they are asked about their safety concerns. The staff interviews revealed staff members are aware of the Policy which requires the provision of the standard.

**Provision (g):**

Transgender and intersex residents shall be given the opportunity to shower separately from other residents.

Policy supports transgender or intersex residents be given the opportunity to shower separately from other residents which is also supported by staff interviews.

**Provision (h):**

If a resident is isolated pursuant to paragraph (b) of this section, the facility shall clearly document:

- (1) The basis for the facility's concern for the resident's safety; and
- (2) The reason why no alternative means of separation can be arranged.

The Policy states if a resident is isolated pursuant to part (B.2.) of this section, the facility shall document:

- a. The basis for the facility's concern for the resident's safety; and
- b. The reason why no alternative means of separation can be arranged.

No residents at risk of sexual victimization were placed in isolation in the 12 months preceding the audit and the Facility Administrator confirmed this is practice at the facility.

**Provision (i):**

Every 30 days, the facility shall afford each resident described in paragraph (h) of this section a review to determine whether there is a continuing need for separation from the general population.

The Policy states every 30 days, staff shall afford each resident described in provision (b) of this section a review to determine whether there is a continuing need for separation from the general population. Interviews with staff confirmed the facility does not use isolation. Separation is defined by the Policy as a resident being assigned one-on-one supervision with an identified staff member.

No residents at risk of sexual victimization were separated from the general population in the 12 months preceding the audit. The Facility Administrator indicated that a resident is not held in isolation or controlled observation would not be used for protective custody.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is compliant with this standard regarding use of screening information. The facility is prepared to provide a safe and secure environment and follow all provisions of standard.

**REPORTING**

**Standard 115.351: Resident reporting**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.351 (a)**

- Does the agency provide multiple internal ways for residents to privately report: Sexual abuse and sexual harassment?  Yes  No
- Does the agency provide multiple internal ways for residents to privately report: Retaliation by other residents or staff for reporting sexual abuse and sexual harassment?  Yes  No
- Does the agency provide multiple internal ways for residents to privately report: Staff neglect or violation of responsibilities that may have contributed to such incidents?  Yes  No

**115.351 (b)**

- Does the agency also provide at least one way for residents to report sexual abuse or sexual harassment to a public or private entity or office that is not part of the agency?  Yes  No
- Is that private entity or office able to receive and immediately forward resident reports of sexual abuse and sexual harassment to agency officials?  Yes  No
- Does that private entity or office allow the resident to remain anonymous upon request?  Yes  No
- Are residents detained solely for civil immigration purposes provided information on how to contact relevant consular officials and relevant officials at the Department of Homeland Security to report sexual abuse or harassment?  Yes  No

**115.351 (c)**

- Do staff members accept reports of sexual abuse and sexual harassment made verbally, in writing, anonymously, and from third parties?  Yes  No

- Do staff members promptly document any verbal reports of sexual abuse and sexual harassment?  Yes  No

### 115.351 (d)

- Does the facility provide residents with access to tools necessary to make a written report?  Yes  No
- Does the agency provide a method for staff to privately report sexual abuse and sexual harassment of residents?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 1-5, Incident Reporting  
Facility Policy 8.3, Abuse and Neglect Reporting  
FDJJ Policy 1919  
Posted Hotline Numbers  
Posted PREA Information  
Youth Handbook  
Grievance Form

#### Interviews:

Random Staff  
Residents  
Facility Administrator  
Assistant Facility Administrator

#### Provision (a):

The agency shall provide multiple internal ways for residents to privately report sexual abuse and sexual harassment, retaliation by other residents or staff for reporting sexual abuse and sexual harassment, and staff neglect or violation of responsibilities that may have contributed to such incidents.



Policies provide for multiple internal ways a resident may report allegations of sexual abuse and sexual harassment, including how she can privately report sexual abuse and sexual harassment; retaliation for reporting; and staff neglect or violations of responsibilities that may have contributed to such. Residents may report allegations of sexual abuse or sexual harassment by telephone through the 24-hour reporting hotline numbers, as confirmed by resident and staff interviews and observations; tell staff; complete a grievance form; or complete a Chatty Cathy form which is also an avenue for making a complaint.

Random staff interviews revealed residents may use the telephone, located on the living unit or office phones to report allegations of sexual abuse or sexual harassment. There is a designated locked box and forms for depositing the written forms and residents have access to writing materials as observed and stated by staff. The reporting information was supported by the resident interviews. The telephone was tested during the comprehensive site review and the Auditor was unable to reach an operator due to a lengthy wait period however the phone was determined to be in working order.

The resident receives a Youth Handbook which also provides PREA related information, including how to report allegations of sexual abuse. Posters are located on the living unit and other areas visible to residents, staff, contractors, volunteers, and visitors. Residents revealed they have contact with someone who does not work at the facility such as a family member or other person they could report abuse to if needed. Staff members receive information on how to report allegations of sexual abuse or sexual harassment through policies and procedures, training, and staff meetings.

**Provision (b):**

The agency shall also provide at least one way for residents to report abuse or harassment to a public or private entity or office that is not part of the agency and that is able to receive and immediately forward resident reports of sexual abuse and sexual harassment to agency officials, allowing the resident to remain anonymous upon request. Residents detained solely for civil immigration purposes shall be provided information on how to contact relevant consular officials and relevant officials at the Department of Homeland Security.

Residents may use of the emergency telephone located on the living unit or in offices to report an allegation of sexual abuse or sexual harassment. Signs are posted explaining how to access agencies. Random staff revealed staff could use the hotline number to report allegations of abuse. Allegations of sexual abuse have not been substantiated during this audit period. Residents are not detained in this facility solely for civil immigration purposes.

**Provision (c):**

Staff shall accept reports made verbally, in writing, anonymously, and from third parties and shall promptly document any verbal reports.

The staff interviews confirmed the methods available to residents for reporting allegations of sexual abuse and sexual harassment. Staff members are required to accept third-party reports and to immediately document verbal reports. All residents interviewed revealed they are familiar with the provisions of the standard and related policy. The resident interviews demonstrated their familiarity with the various ways they may report either in person, in writing, by phone, completing a grievance or Chatty Cathy form, or through a third-party. The residents were aware third-party reports could be made and that reports can be made anonymously. Interviewed staff members were aware of their duty to receive and document third-party reports.

**Provision (d):**

The facility shall provide residents with access to tools necessary to make a written report.

Writing materials are readily available for residents to complete the accessible forms as observed and indicated by the Facility Administrator and the residents conducting the site review. During the site visit, the Auditor observed the accessibility of forms and writing utensils to the residents.

**Provision (e):**

The agency shall provide a method for staff to privately report sexual abuse and sexual harassment of residents.

The staff interviews revealed staff can privately report allegations of sexual abuse. The interviews collectively identified the following ways a report can be made privately: use of the telephone hotline or talk to an Administrator in private.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor has determined the facility is compliant with this standard regarding resident reporting. The residents have multiple internal ways to privately report.

## Standard 115.352: Exhaustion of Administrative Remedies

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.352 (a)

- Is the agency exempt from this standard? NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse.  Yes  No  NA

#### 115.352 (b)

- Does the agency permit residents to submit a grievance regarding an allegation of sexual abuse without any type of time limits? (The agency may apply otherwise-applicable time limits to any portion of a grievance that does not allege an incident of sexual abuse.) (N/A if agency is exempt from this standard.)  Yes  No  NA
- Does the agency always refrain from requiring a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse? (N/A if agency is exempt from this standard.)  Yes  No  NA

#### 115.352 (c)

- Does the agency ensure that: A resident who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.)  Yes  No  NA
- Does the agency ensure that: Such grievance is not referred to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.)  Yes  No  NA

#### 115.352 (d)

- Does the agency issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance? (Computation of the 90-day time period does not include time consumed by residents in preparing any administrative appeal.) (N/A if agency is exempt from this standard.)  Yes  No  NA
- If the agency determines that the 90-day timeframe is insufficient to make an appropriate decision and claims an extension of time [the maximum allowable extension of time to respond is 70 days per 115.352(d)(3)], does the agency notify the resident in writing of any such extension and provide a date by which a decision will be made? (N/A if agency is exempt from this standard.)  Yes  No  NA
- At any level of the administrative process, including the final level, if the resident does not receive a response within the time allotted for reply, including any properly noticed extension, may a resident consider the absence of a response to be a denial at that level? (N/A if agency is exempt from this standard.)  Yes  No  NA

#### 115.352 (e)

- Are third parties, including fellow residents, staff members, family members, attorneys, and outside advocates, permitted to assist residents in filing requests for administrative remedies relating to allegations of sexual abuse? (N/A if agency is exempt from this standard.)  
 Yes  No  NA
- Are those third parties also permitted to file such requests on behalf of residents? (If a third party, other than a parent or legal guardian, files such a request on behalf of a resident, the facility may require as a condition of processing the request that the alleged victim agree to have the request filed on his or her behalf, and may also require the alleged victim to personally pursue any subsequent steps in the administrative remedy process.) (N/A if agency is exempt from this standard.)  Yes  No  NA
- If the resident declines to have the request processed on his or her behalf, does the agency document the resident's decision? (N/A if agency is exempt from this standard.)  
 Yes  No  NA
- Is a parent or legal guardian of a juvenile allowed to file a grievance regarding allegations of sexual abuse, including appeals, on behalf of such juvenile? (N/A if agency is exempt from this standard.)  Yes  No  NA
- If a parent or legal guardian of a juvenile files a grievance (or an appeal) on behalf of a juvenile regarding allegations of sexual abuse, is it the case that those grievances are not conditioned upon the juvenile agreeing to have the request filed on his or her behalf? (N/A if agency is exempt from this standard.)  Yes  No  NA

#### 115.352 (f)

- Has the agency established procedures for the filing of an emergency grievance alleging that a resident is subject to a substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.)  Yes  No  NA
- After receiving an emergency grievance alleging a resident is subject to a substantial risk of imminent sexual abuse, does the agency immediately forward the grievance (or any portion thereof that alleges the substantial risk of imminent sexual abuse) to a level of review at which immediate corrective action may be taken? (N/A if agency is exempt from this standard.)  
 Yes  No  NA
- After receiving an emergency grievance described above, does the agency provide an initial response within 48 hours? (N/A if agency is exempt from this standard.)  Yes  No  NA
- After receiving an emergency grievance described above, does the agency issue a final agency decision within 5 calendar days? (N/A if agency is exempt from this standard.)  
 Yes  No  NA
- Does the initial response and final agency decision document the agency's determination whether the resident is in substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.)  Yes  No  NA
- Does the initial response document the agency's action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.)  Yes  No  NA
- Does the agency's final decision document the agency's action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.)  Yes  No  NA

### 115.352 (g)

- If the agency disciplines a resident for filing a grievance related to alleged sexual abuse, does it do so ONLY where the agency demonstrates that the resident filed the grievance in bad faith? (N/A if agency is exempt from this standard.)  Yes  No  NA

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

Facility Policy 10-25, PREA  
FDJJ Policy 1919, PREA  
Youth Handbook

**Interviews:**

Random Staff  
Residents  
Facility Administrator

**Provision (a):**

An agency shall be exempt from this standard if it does not have administrative procedures to address resident grievances regarding sexual abuse.

The facility is exempt from this standard. The grievance system does not include a process for facility staff to investigate or resolve allegations of sexual abuse. Once the grievance is received, it is reported to the appropriate investigative entities and an investigation may be conducted by the Florida Department of Juvenile Justice, Office of Inspector General; Florida Department of Children and Families; or the Martin County Sheriff's Office when the allegation is criminal in nature. The purpose of the submission of an allegation of sexual abuse through the grievance system provides residents and staff another avenue for ensuring the reporting of allegations and provides staff with the opportunity to protect the resident. During this audit period, there was one grievance submitted alleging sexual abuse and was reported by staff as required by Policy.

**Provision (b):**

- (1) The agency shall not impose a time limit on when a resident may submit a grievance regarding an allegation of sexual abuse.
- (2) The agency may apply otherwise-applicable time limits on any portion of a grievance that does not allege an incident of sexual abuse.
- (3) The agency shall not require a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse.
- (4) Nothing in this section shall restrict the agency's ability to defend against a lawsuit filed by a resident on the ground that the applicable statute of limitations has expired.

The facility is exempt from this standard. The grievance system does not include a process for facility staff to investigate or resolve allegations of sexual abuse. Once the grievance is received, it is reported to the appropriate investigative entities and an investigation may be conducted by the Florida Department of Juvenile Justice, Office of Inspector General; Florida Department of Children and Families; or the Martin County Sheriff's Office when the allegation is criminal in nature. The purpose of the submission of an allegation of sexual abuse through the grievance system provides residents and staff another avenue for ensuring the reporting of allegations and provides staff with the opportunity to protect the resident.

**Provision (c):**

The agency shall ensure that—

- (1) A resident who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint, and
- (2) Such grievance is not referred to a staff member who is the subject of the complaint.

The facility is exempt from this standard. The grievance system does not include a process for facility staff to investigate or resolve allegations of sexual abuse. The facility practice and facility Policy 10-25 and FDJJ 1919 support that residents are not required to give a grievance to a staff member and staff members are not permitted to place a grievance in the box for the resident. A locked grievance box is located on the living unit for the secure deposit of a resident's grievance or Chatty Cathy form.

**Provision (d):**

(1) The agency shall issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance.

(2) Computation of the 90-day time period shall not include time consumed by residents in preparing any administrative appeal.

(3) The agency may claim an extension of time to respond, of up to 70 days, if the normal time period for response is insufficient to make an appropriate decision. The agency shall notify the resident in writing of any such extension and provide a date by which a decision will be made.

(4) At any level of the administrative process, including the final level, if the resident does not receive a response within the time allotted for reply, including any properly noticed extension, the resident may consider the absence of a response to be a denial at that level.

The facility is exempt from this standard. The grievance system does not include a process for facility staff to investigate or resolve allegations of sexual abuse. Once the grievance is received, it is reported to the appropriate investigative entities and an investigation may be conducted by the Florida Department of Juvenile Justice, Office of Inspector General; Florida Department of Children and Families; or the Martin County Sheriff's Office when the allegation is criminal in nature.

**Provision (e):**

(1) Third parties, including fellow residents, staff members, family members, attorneys, and outside advocates, shall be permitted to assist residents in filing requests for administrative remedies relating to allegations of sexual abuse, and shall also be permitted to file such requests on behalf of residents.

(2) If a third party, other than a parent or legal guardian, files such a request on behalf of a resident, the facility may require as a condition of processing the request that the alleged victim agree to have the request filed on his or her behalf, and may also require the alleged victim to personally pursue any subsequent steps in the administrative remedy process.

(3) If the resident declines to have the request processed on his or her behalf, the agency shall document the resident's decision.

(4) A parent or legal guardian of a juvenile shall be allowed to file a grievance regarding allegations of sexual abuse, including appeals, on behalf of such juvenile. Such a grievance shall not be conditioned upon the juvenile agreeing to have the request filed on his or her behalf.

The facility is exempt from this standard. The grievance system does not include a process for facility staff to investigate or resolve allegations of sexual abuse. Once the grievance is received, it is reported to the appropriate investigative entities and an investigation may be conducted by the Florida Department of Juvenile Justice, Office of Inspector General; Florida Department of Children and Families; or the Martin County Sheriff's Office when the allegation is criminal in nature.

**Provision (f):**

(1) The agency shall establish procedures for the filing of an emergency grievance alleging that a resident is subject to a substantial risk of imminent sexual abuse.

(2) After receiving an emergency grievance alleging a resident is subject to a substantial risk of imminent sexual abuse, the agency shall immediately forward the grievance (or any portion thereof that alleges the substantial risk of imminent sexual abuse) to a level of review at which immediate corrective action may be taken, shall provide an initial response within 48 hours, and shall issue a final agency

decision within 5 calendar days. The initial response and final agency decision shall document the agency's determination whether the resident is in substantial risk of imminent sexual abuse and the action taken in response to the emergency grievance.

The facility is exempt from this standard. The grievance system does not include a process for facility staff to investigate or resolve allegations of sexual abuse. Once the grievance is received, it is reported to the appropriate investigative entities and an investigation may be conducted by the Florida Department of Juvenile Justice, Office of Inspector General; Florida Department of Children and Families; or the Martin County Sheriff's Office when the allegation is criminal in nature.

**Provision (g):**

The agency may discipline a resident for filing a grievance related to alleged sexual abuse only where the agency demonstrates that the resident filed the grievance in bad faith.

Facility Policy supports that a resident may be disciplined when it has been determined a report alleging sexual abuse has been made in bad faith. The interviews revealed that residents understand they will not be punished if a report alleging sexual abuse has been made in bad faith. The grievance system does not include a process for facility staff to investigate or resolve allegations of sexual abuse. Once the grievance is received, it is reported to the appropriate investigative entities and an investigation may be conducted by the Florida Department of Juvenile Justice, Office of Inspector General; Florida Department of Children and Families; and/or the Martin County Sheriff's Office when the allegation is criminal in nature.

## **Standard 115.353: Resident Access to Outside Confidential Support Services and Legal Representation**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

### **115.353 (a)**

- Does the facility provide residents with access to outside victim advocates for emotional support services related to sexual abuse by providing, posting, or otherwise making accessible mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations?  Yes  No
- Does the facility provide persons detained solely for civil immigration purposes mailing addresses and telephone numbers, including toll-free hotline numbers where available of local, State, or national immigrant services agencies?  Yes  No
- Does the facility enable reasonable communication between residents and these organizations and agencies, in as confidential a manner as possible?  Yes  No

### **115.353 (b)**

- Does the facility inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws?  Yes  No

### **115.353 (c)**

- Does the agency maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse?  Yes  No
- Does the agency maintain copies of agreements or documentation showing attempts to enter into such agreements?  Yes  No

### 115.353 (d)

- Does the facility provide residents with reasonable and confidential access to their attorneys or other legal representation?  Yes  No
- Does the facility provide residents with reasonable access to parents or legal guardians?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 10-25, PREA  
 Facility Policy 8-5, Telephone Access  
 Facility Policy 8-6, Visitation  
 Facility Policy 8-7, Correspondence  
 FDJJ Policy 1919, PREA  
 Youth Handbook  
 Posted Information  
 Memorandum of Understanding (MOU)

#### Interviews:

Residents  
 Assistant Facility Administrator  
 Facility Administrator  
 Program Manager, Sexual Assault Assistance Program of the Treasure Coast



**Provision (a):**

The facility shall provide residents with access to outside victim advocates for emotional support services related to sexual abuse, by providing, posting, or otherwise making accessible mailing addresses and telephone numbers, including toll free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations, and, for persons detained solely for civil immigration purposes, immigrant services agencies. The facility shall enable reasonable communication between residents and these organizations and agencies, in as confidential a manner as possible.

General information for advocacy services is a part of the PREA education sessions. Information is also provided through posted signage. The resident interviews did not reveal consistency of awareness regarding the services that can be provided by the advocacy agency. However a corrective action plan was implemented and a refresher session was conducted focusing on the advocacy services. The hotline telephone was observed and the contact information for services from the agencies was posted. The telephone was tested and determined to be in working order however there was a long wait period to communicate with an operator.

**Provision (b):**

The facility shall inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws.

There are posters on the wall about the advocacy agency which contain information regarding limitations of confidentiality. The Youth Handbook also contains information regarding the confidential services provided by the Sexual Assault Assistance Program of the Treasure Coast.

**Provision (c):**

The agency shall maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse. The agency shall maintain copies of agreements or documentation showing attempts to enter into such agreements.

The facility has a Memorandum of Understanding (MOU) with the Sexual Assault Assistance Program of the Treasure Coast. Advocacy services will be provided upon request by the resident, facility staff, or law enforcement staff. The advocacy services are under the auspices of the State Attorney's Office.

**Provision (d):**

The facility shall also provide residents with reasonable and confidential access to their attorneys or other legal representation and reasonable access to parents or legal guardians.

The interviews confirmed residents have access to attorneys and court workers and reasonable access to their parents/legal guardians. The site review revealed areas where residents could meet privately with a legal representative and the visitation area for visits with family members. All residents interviewed stated family could visit and they provided the days and times of visitation and for phone calls. Parents/guardians are provided details of visitation and contact information of the facility.

Residents interviewed confirmed the facility would allow them to see or talk with their lawyer or Probation Officer privately. The Facility Administrator and Assistant Facility Administrator confirmed the facility provides residents with reasonable and confidential access to their attorneys or court representatives and reasonable access to parents or legal guardians.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor determined the facility is compliant with this standard regarding resident access to outside confidential support services and legal representation. Residents confirmed they had someone on the outside to report allegations of sexual abuse and sexual harassment if they needed to and these persons could make reports for them and without giving the resident's name.

**Standard 115.354: Third-party reporting****All Yes/No Questions Must Be Answered by the Auditor to Complete the Report****115.354 (a)**

- Has the agency established a method to receive third-party reports of sexual abuse and sexual harassment?  Yes  No
- Has the agency distributed publicly information on how to report sexual abuse and sexual harassment on behalf of a resident?  Yes  No

**Auditor Overall Compliance Determination**

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

Facility Policy 10-25, PREA  
FDJJ Policy 1919, PREA  
Parent Handbook  
Information on Facility and Agency Websites

**Interviews:**

Random Staff  
Residents

**§115.354**The agency shall establish a method to receive third-party reports of sexual abuse and sexual harassment and shall distribute publicly information on how to report sexual abuse and sexual harassment on behalf of a resident.

The Policies address third-party reporting and interviews revealed random staff members are aware third-party reporting of sexual abuse and sexual harassment can be done and stated they will be accepted and reported. Staff members also stated they are to immediately document all verbal reports received. The interviews revealed staff may report allegations privately through the use of the abuse reporting hotline or report online. Third-party reporting information is accessible online for both websites, TrueCore Behavioral Solutions and FDJJ.

The residents interviewed stated they knew someone who did not work at the facility they could report to regarding allegations of sexual abuse and that person could make a report for them. The interviews with the residents revealed their knowledge of third-party reporting. The residents identified the methods within the facility in which they may make third-party reports. The reporting methods are filing a grievance of complete a Chatty Cathy form, report to staff or a family member, or utilize the abuse reporting hotline telephone. Information regarding reporting is provided through observed postings located in the facility accessible to visitors, residents, staff, contractors and volunteers and on the websites.

**Conclusion:**

Based upon the review and analysis of the available evidence, the Auditor determined the facility is in compliance regarding third-party reporting. The facility provides various methods for third-party reports of sexual abuse or sexual harassment.

**OFFICIAL RESPONSE FOLLOWING A RESIDENT REPORT**

**Standard 115.361: Staff and Agency Reporting Duties**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.361 (a)**

- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of the agency?  Yes  No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding retaliation against residents or staff who reported an incident of sexual abuse or sexual harassment?  Yes  No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding any staff neglect or violation of responsibilities that may have contributed to an incident of sexual abuse or sexual harassment or retaliation?  Yes  No

**115.361 (b)**

- Does the agency require all staff to comply with any applicable mandatory child abuse reporting laws?  Yes  No

#### 115.361 (c)

- Apart from reporting to designated supervisors or officials and designated State or local services agencies, are staff prohibited from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions?  Yes  No

#### 115.361 (d)

- Are medical and mental health practitioners required to report sexual abuse to designated supervisors and officials pursuant to paragraph (a) of this section as well as to the designated State or local services agency where required by mandatory reporting laws?  Yes  No
- Are medical and mental health practitioners required to inform residents of their duty to report, and the limitations of confidentiality, at the initiation of services?  Yes  No

#### 115.361 (e)

- Upon receiving any allegation of sexual abuse, does the facility head or his or her designee promptly report the allegation to the appropriate office?  Yes  No
- Upon receiving any allegation of sexual abuse, does the facility head or his or her designee promptly report the allegation to the alleged victim's parents or legal guardians unless the facility has official documentation showing the parents or legal guardians should not be notified?  Yes  No
- If the alleged victim is under the guardianship of the child welfare system, does the facility head or his or her designee promptly report the allegation to the alleged victim's caseworker instead of the parents or legal guardians? (N/A if the alleged victim is not under the guardianship of the child welfare system.)  Yes  No  NA
- If a juvenile court retains jurisdiction over the alleged victim, does the facility head or designee also report the allegation to the juvenile's attorney or other legal representative of record within 14 days of receiving the allegation?  Yes  No

#### 115.361 (f)

- Does the facility report all allegations of sexual abuse and sexual harassment, including third-party and anonymous reports, to the facility's designated investigators?  Yes  No

#### Auditor Overall Compliance Determination

**Exceeds Standard** (*Substantially exceeds requirement of standards*)

- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### **Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### **Documents Reviewed:**

Facility Policy 1-5, Incident Reporting  
Facility Policy 8-2, Abuse and Neglect Reporting  
Facility Policy 10-25, PREA  
Investigations

#### **Interviews:**

Random Staff  
Registered Nurse  
Clinical Director  
Assistant Facility Administrator

#### **Provision (a) and (b):**

The agency shall require all staff to report immediately and according to agency policy any knowledge, suspicion, or information they receive regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of the agency; retaliation against residents or staff who reported such an incident; and any staff neglect or violation of responsibilities that may have contributed to an incident or retaliation. **Provision (b):** The agency shall also require all staff to comply with any applicable mandatory child abuse reporting laws.

The Policies and staff interviews support all staff immediately report any knowledge, suspicion, information, or receipt of information regarding an incident or allegation of sexual abuse, sexual harassment or incidents of retaliation and according to mandatory reporting laws of the State of Florida. The FDJJ trained investigators conduct administrative investigations and allegations that are criminal in nature are referred to the Martin County Sheriff's Office. Allegations of sexual abuse are also reported to the Department of Children and Families.

Reporting according to the State's mandatory reporting laws and the agency Policies was evident through document review regarding investigations. The documents show the reporting by staff in accordance with facility Policies and the requirements of the standard. The staff interviews were aligned with the requirements of the Policies and standard. The review of documentation demonstrates information reported to staff is reported to the appropriate authorities. Staff members are also instructed to immediately report all allegations of sexual abuse or sexual harassment.

#### **Provision (c):**

Apart from reporting to designated supervisors or officials and designated State or local services agencies, staff shall be prohibited from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions.

Agency Policy supports that after allegations have been appropriately reported, staff will not be permitted to give out any other information relating to what was reported except when necessary to obtain treatment for the resident, aid in the investigation, or help retain the security of the facility. Staff is expected to continue to abide by the confidentiality requirements of the facility. Interviews with staff indicated their knowledge of the prohibition of revealing any information related to a sexual abuse report to anyone other than to the extent necessary to make treatment, investigation, and other security and management decisions.

**Provision (d):**

(1) Medical and mental health practitioners shall be required to report sexual abuse to designated supervisors and officials pursuant to paragraph (a) of this section, as well as to the designated State or local services agency where required by mandatory reporting laws.

(2) Such practitioners shall be required to inform residents at the initiation of services of their duty to report and the limitations of confidentiality.

The medical and mental health staff interviewed indicated residents are informed at the initiation of services of the limitations of confidentiality and the duty of the staff members to report. The clinical staff interviewed revealed they are mandated reporters. They also indicated informed consent would be documented for a resident 18 years old and over regarding reporting allegations of sexual abuse that did not occur in an institutional setting.

**Provision (e):**

(1) Upon receiving any allegation of sexual abuse, the facility head or his or her designee shall promptly report the allegation to the appropriate agency office and to the alleged victim's parents or legal guardians, unless the facility has official documentation showing the parents or legal guardians should not be notified.

(2) If the alleged victim is under the guardianship of the child welfare system, the report shall be made to the alleged victim's caseworker instead of the parents or legal guardians.

(3) If a juvenile court retains jurisdiction over the alleged victim, the facility head or designee shall also report the allegation to the juvenile's attorney or other legal representative of record within 14 days of receiving the allegation.

According to Policy reports of allegations of sexual abuse will be promptly made by the Facility Administrator/designee. Where there is documentation saying the parents/guardians should not be notified, the case worker at the appropriate child welfare agency will be notified. The interview with the Facility Administrator confirmed if the resident is under the custody of a child welfare agency, the Case Worker will be notified.

**Provision (f):**

The facility shall report all allegations of sexual abuse and sexual harassment, including third-party and anonymous reports, to the facility's designated investigators.

The Policy provides for all allegations to be reported to the Facility Administrator/designee and called in to the investigative entities. Third-party and anonymous reports received must also be reported and documented immediately by staff, confirmed by Policy and staff interviews.

**Conclusion:**

The interviews revealed staff awareness of the requirements regarding the reporting duties. All staff interviewed acknowledged they are mandated reporters and a written report must immediately follow reported allegations or incidents. .

**Standard 115.362: Agency Protection Duties**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.362 (a)**

- When the agency learns that a resident is subject to a substantial risk of imminent sexual abuse, does it take immediate action to protect the resident?  Yes  No

**Auditor Overall Compliance Determination**

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

Facility Policy 10-25, PREA  
FDJJ Policy 1919  
Admission Classification Form  
Alert Board  
PREA Education Brochure  
Youth Handbook

**Interviews:**

Facility Administrator  
Random Staff

**§115.362**

When an agency learns that a resident is subject to a substantial risk of imminent sexual abuse, it shall take immediate action to protect the resident.

Facility and agency Policies require staff to protect the residents through implementing protective measures. Administration of the vulnerability screening instrument and the completion of the Admission Classification Form provide information that assist and guide staff in keeping residents safe through

housing and program assignments. The Youth Handbook provides information to residents regarding how to report allegations and contact information for agencies that can provide additional assistance. The interviews of the random staff and the Facility Administrator revealed protective measures include but are not limited to alerting the supervisor and other staff and separating the residents including moving to a different room. The Facility Administrator and the random staff indicated the expectation is that any action to protect a resident would be taken immediately. Additionally, the PREA Brochure reviewed with and given to residents provides Safety Tips to regarding things residents can do to protect themselves while in the facility.

An Alert Board is maintained in the facility of residents with vulnerabilities that require closer monitoring by staff. Based on the results of the vulnerability screening (VSAB); background information from the court and other records; other assessments; and the resident's behavior, the resident's picture may be placed on the Alert Board. The resident's general condition which requires special monitoring or attention is placed on the board, in limited wording, accessible to staff only and may include allergies and other risks.

The interviews also revealed there were no residents identified to be at substantial risk of imminent sexual abuse in the past 12 months. The interviews with the residents revealed that during the intake process they are asked about how they feel about their safety as part of the inquiries by staff completing paperwork. A review of a sample of screening instruments supports the information provided by residents. The Facility Administrator reports during the past 12 months, no residents were identified as being subject to substantial risk of imminent sexual abuse.

**Conclusion:**

Based upon the review and analysis of the available evidence and interviews, the Auditor has determined the facility is compliant with this standard regarding agency protection duties.

## **Standard 115.363: Reporting to Other Confinement Facilities**

### **All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

#### **115.363 (a)**

- Upon receiving an allegation that a resident was sexually abused while confined at another facility, does the head of the facility that received the allegation notify the head of the facility or appropriate office of the agency where the alleged abuse occurred?  Yes  No
- Does the head of the facility that received the allegation also notify the appropriate investigative agency?  Yes  No

#### **115.363 (b)**

- Is such notification provided as soon as possible, but no later than 72 hours after receiving the allegation?  Yes  No

#### **115.363 (c)**

- Does the agency document that it has provided such notification?  Yes  No

#### **115.363 (d)**



- Does the facility head or agency office that receives such notification ensure that the allegation is investigated in accordance with these standards?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 10-25  
FDJJ 1919  
Investigations

#### Interviews:

Facility Administrator

#### Provisions (a), (b), (c), and (d):

Upon receiving an allegation that a resident was sexually abused while confined at another facility, the head of the facility that received the allegation shall notify the head of the facility or appropriate office of the agency where the alleged abuse occurred and shall also notify the appropriate investigative agency. **(b)** Such notification shall be provided as soon as possible, but no later than 72 hours after receiving the allegation. **(c)** The agency shall document that it has provided such notification. **(d)** The facility head or agency office that receives such notification shall ensure that the allegation is investigated in accordance with these standards.

The Policies, procedures and practice provide that upon receipt of information, the Facility Administrator/designee notifies the head of the facility or appropriate office of the agency where the alleged abuse occurred and the appropriate investigative agency. Notification would be made as soon as possible but no longer than 72 hours after receiving the information, according to the Policies and the interview. It must be documented that the notification was made, also required by Policy. It is the responsibility of the receiving agency to ensure an investigation is completed. The Facility Administrator is familiar with the Policy and the responsibilities regarding such situation.

#### Conclusion:

Based upon the review of Policies and interview, the Auditor determined the facility is compliant with this standard regarding reporting to other confinement facilities.

## Standard 115.364: Staff First Responder Duties

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

### 115.364 (a)

- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Separate the alleged victim and abuser?  
 Yes  No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence?  Yes  No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Request that the alleged victim not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred within a time period that still allows for the collection of physical evidence?  Yes  No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Ensure that the alleged abuser does not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred within a time period that still allows for the collection of physical evidence?  Yes  No

### 115.364 (b)

- If the first staff responder is not a security staff member, is the responder required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

Facility Policy 10-25  
FDJJ Policy 1919  
FDJJ Interoffice Memorandum  
Signage of First Responder Duties  
PREA Pre-Audit Questionnaire

**Interviews:**

Random Staff  
Clinical Director

**Provision (a):**

Upon learning of an allegation that a resident was sexually abused, the first staff member to respond to the report shall be required to:

- (1) Separate the alleged victim and abuser;
- (2) Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence;
- (3) If the abuse occurred within a time period that still allows for the collection of physical evidence, request that the alleged victim not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating; and
- (4) If the abuse occurred within a time period that still allows for the collection of physical evidence, ensure that the alleged abuser does not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating.

The Policies and staff training provide that upon learning of an allegation that a resident was sexually abused, the first security-level staff member to respond to the report is required to:

- a. Separate the alleged victim and abuser;
- b. Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence;
- c. If the abuse occurred within a time period that still allows for the collection of physical evidence, request that the alleged victim not take any actions that could destroy physical evidence,

The interviews with staff confirmed awareness of first responder duties and the training they had been provided. Policy 1919 directs that if non-security staff is the first responder on a scene, the employee should request that physical evidence is preserved and security staff should be notified. There were no allegations or incident where staff had to act as a first responder in the last 12 months. There were 10 allegations of youth-on-youth sexual abuse and measures were taken to separate the residents but did not require the implementation of the formal first responder duties and the collection of physical evidence.

**Provision (b):**

If the first staff responder is not a security staff member, the responder shall be required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff.

According to the Policy 1919, non-security staff who may act as a first responder must be familiar with their role and how to respond in that role. The duties would include alerting security or other staff and requesting the resident not take any actions that could destroy physical evidence. Staff members are aware of this as determined through interviews.

**Conclusion:**

Based upon the review and analysis of the Policies and staff interviews, the Auditor determined the facility is compliant with this standard regarding staff first responder duties.

**Standard 115.365: Coordinated Response**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.365 (a)**

- Has the facility developed a written institutional plan to coordinate actions among staff first responders, medical and mental health practitioners, investigators, and facility leadership taken in response to an incident of sexual abuse?  Yes  No

**Auditor Overall Compliance Determination**

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

Facility Policy 10-25, PREA  
FDJJ Policy 1919, PREA  
Sexual Abuse Incident Coordinated Response Plan

**Interviews:**

Random Staff

**§115.365**

The facility shall develop a written institutional plan to coordinate actions taken in response to an incident of sexual abuse among staff first responders, medical and mental health practitioners, investigators, and facility leadership.

There is a written Sexual Abuse Incident Coordinated Response Plan for the facility. A review of training records and interviews with staff confirmed staff members' knowledge of their responsibilities. The Coordinated Response Plan coordinates the actions to be taken among staff including first responders, leadership, medical and mental health in response to an incident of sexual abuse. The format of the Plan also serves as a checklist for staff to add date, time of action taken; identification of staff taking the action or completing the task; and comments regarding the situation or the action taken.

**Conclusion:**

Based upon the review and analysis of the policies and staff interviews, the Auditor has determined the facility complies with the provisions of the standard regarding a coordinated response to an incident of sexual abuse.

**Standard 115.366: Preservation of Ability to Protect Residents from Contact with Abusers**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

**115.366 (a)**

- Are both the agency and any other governmental entities responsible for collective bargaining on the agency’s behalf prohibited from entering into or renewing any collective bargaining agreement or other agreement that limits the agency’s ability to remove alleged staff sexual abusers from contact with any residents pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted?  Yes  No

**115.366 (b)**

- Auditor is not required to audit this provision.

**Auditor Overall Compliance Determination**

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

The facility is not responsible for any collective bargaining which was also confirmed by the Facility Administrator.

**Standard 115.367: Agency Protection Against Retaliation**

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

**115.367 (a)**

- Has the agency established a policy to protect all residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents or staff?  Yes  No
- Has the agency designated which staff members or departments are charged with monitoring retaliation?  Yes  No

#### 115.367 (b)

- Does the agency employ multiple protection measures for residents or staff who fears retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations, such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional support services?  Yes  No

#### 115.367 (c)

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents or staff who reported the sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff?  Yes  No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff?  Yes  No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Act promptly to remedy any such retaliation?  Yes  No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Any resident disciplinary reports?  Yes  No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Resident housing changes?  Yes  No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Resident program changes?  Yes  No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Negative performance reviews of staff?  Yes  No

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Reassignments of staff?  Yes  No
- Does the agency continue such monitoring beyond 90 days if the initial monitoring indicates a continuing need?  Yes  No

#### 115.367 (d)

- In the case of residents, does such monitoring also include periodic status checks?  Yes  No

#### 115.367 (e)

- If any other individual who cooperates with an investigation expresses a fear of retaliation, does the agency take appropriate measures to protect that individual against retaliation?  Yes  No

#### 115.367 (f)

- Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 10-25  
 FDJJ Policy 1919  
 Retaliation Monitoring form  
 PREA Pre-Audit Questionnaire

#### Interviews:

Facility Administrator/Designated Staff Member Charged with Monitoring Retaliation

#### Provision (a):

The agency shall establish a policy to protect all residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by

other residents or staff and shall designate which staff members or departments are charged with monitoring retaliation.

The Policy provides for the facility to protect all residents and staff who report sexual abuse or sexual harassment, or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents, or staff. The Facility Administrator is responsible for retaliation monitoring. The interview confirmed she is charged with monitoring for retaliation, how it is conducted and the determination of retaliation monitoring.

**Provision (b):**

The agency shall employ multiple protection measures, such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional support services for residents or staff that fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations.

The Policies and interviews demonstrate measures to protect staff and residents which are aligned with the measures in this provision such as:

- a. Initiating housing changes or transfers for resident victims or abusers;
- b. Removing alleged staff or resident abusers from contact with victims; and
- c. Emotional support.

The Facility Administrator's interview and the documentation were aligned with Policy and confirmed the facility would protect residents and staff from retaliation for sexual abuse and sexual harassment allegations. Protective measures would include housing changes, transfers, shift changes removing alleged abusers, and emotional support if retaliation activity is identified.

**Provision (c):**

For at least 90 days following a report of sexual abuse, the agency shall monitor the conduct or treatment of residents or staff who reported the sexual abuse and of residents who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff, and shall act promptly to remedy any such retaliation. Items the agency should monitor include any resident disciplinary reports, housing, or program changes, or negative performance reviews or reassignments of staff. The agency will continue such monitoring beyond 90 days if the initial monitoring indicates a continuing need, according to the Facility Administrator.

The Policies support that the monitoring is conducted for at least 90 days to see if there are any activity that may suggest possible retaliation is occurring. It is the responsibility of the Facility Administrator to act promptly to remedy the situation. Support by the Human Resources Manager and may also be provided when indicated. The monitoring continues beyond ninety (90) days, if the initial monitoring indicates a continuing need as reported by the interview. There have been no incidents of retaliation during the 12 months preceding the audit.

**Provision (d):**

In the case of residents, such monitoring shall also include periodic status checks.

The Policy and the interview support that status checks would be initiated with residents where it is warranted.

**Provision (e):**

If any other individual who cooperates with an investigation expresses a fear of retaliation, the agency shall take appropriate measures to protect that individual against retaliation.



The Policy considers other individuals who cooperate with an investigation if they express fear of retaliation from another resident or staff member. The Facility Administrator indicated she would also take appropriate measures to protect that individual against retaliation.

**Provision (f):**

An agency's obligation to monitor shall terminate if the agency determines that the allegation is unfounded.

Policy allows for the facility's obligation to terminate, if it is determined that the allegation is unfounded. The interview revealed that this is understood.

**Conclusion:**

Based upon the review and analysis, the Auditor has determined the facility is compliant with this standard regarding agency protection against retaliation.

## Standard 115.368: Post-allegation protective custody

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.368 (a)

- Is any and all use of segregated housing to protect a resident who is alleged to have suffered sexual abuse subject to the requirements of § 115.342?  Yes  No

#### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 10-25  
FDJJ Policy 1919  
PREA Pre-Audit Questionnaire

#### Interviews:

Facility Administrator  
Clinical Director

Registered Nurse

**§115.368**

Any use of segregated housing to protect a resident who is alleged to have suffered sexual abuse shall be subject to the requirements of §115.342.

The facility does not have segregated housing. Isolation is not used in this facility for residents who allege or would have suffered sexual abuse. If there was concern, the residents would be separated but not isolated. This premise was also supported by the staff interviews.

**Conclusion:**

Based on the information provided and observations, the Auditor determined the facility is compliant with this standard regarding post-allegation protective custody.

## INVESTIGATIONS

### Standard 115.371: Criminal and Administrative Agency Investigations

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.371 (a)

- When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, does it do so promptly, thoroughly, and objectively? [N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.321(a).]  Yes  No  NA
- Does the agency conduct such investigations for all allegations, including third party and anonymous reports? [N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.321(a).]  Yes  No  NA

#### 115.371 (b)

- Where sexual abuse is alleged, does the agency use investigators who have received specialized training in sexual abuse investigations involving juvenile victims as required by 115.334?  Yes  No

#### 115.371 (c)

- Do investigators gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data?  Yes  No
- Do investigators interview alleged victims, suspected perpetrators, and witnesses?  Yes  No

- Do investigators review prior reports and complaints of sexual abuse involving the suspected perpetrator?  Yes  No

#### 115.371 (d)

- Does the agency always refrain from terminating an investigation solely because the source of the allegation recants the allegation?  Yes  No

#### 115.371 (e)

- When the quality of evidence appears to support criminal prosecution, does the agency conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution?  Yes  No

#### 115.371 (f)

- Do agency investigators assess the credibility of an alleged victim, suspect, or witness on an individual basis and not on the basis of that individual's status as resident or staff?  
 Yes  No
- Does the agency investigate allegations of sexual abuse without requiring a resident who alleges sexual abuse to submit to a polygraph examination or other truth-telling device as a condition for proceeding?  Yes  No

#### 115.371 (g)

- Do administrative investigations include an effort to determine whether staff actions or failures to act contributed to the abuse?  Yes  No
- Are administrative investigations documented in written reports that include a description of the physical evidence and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings?  Yes  No

#### 115.371 (h)

- Are criminal investigations documented in a written report that contains a thorough description of the physical, testimonial, and documentary evidence and attaches copies of all documentary evidence where feasible?  Yes  No

#### 115.371 (i)

- Are all substantiated allegations of conduct that appears to be criminal referred for prosecution?  
 Yes  No

#### 115.371 (j)

- Does the agency retain all written reports referenced in 115.371(g) and (h) for as long as the alleged abuser is incarcerated or employed by the agency, plus five years unless the abuse was committed by a juvenile resident and applicable law requires a shorter period of retention?  
 Yes  No

**115.371 (k)**

- Does the agency ensure that the departure of an alleged abuser or victim from the employment or control of the agency does not provide a basis for terminating an investigation?  
 Yes  No

**115.371 (l)**

- Auditor is not required to audit this provision.

**115.371 (m)**

- When an outside entity investigates sexual abuse, does the facility cooperate with outside investigators and endeavor to remain informed about the progress of the investigation? (N/A if an outside agency does not conduct administrative or criminal sexual abuse investigations. See 115.321(a).)  Yes  No  NA

**Auditor Overall Compliance Determination**

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

**Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

FDJJ Policy 1919  
PREA Audit Request for Information-Investigations  
Investigations  
PREA Pre-Audit Questionnaire

**Interviews:**

Facility Administrator  
Assistant Facility Administrator  
Random Staff  
FDJJ PREA Coordinator

**Provision (a):**

When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, it shall do so promptly, thoroughly, and objectively for all allegations, including third-party and anonymous reports.

There are no facility-based investigators. The facility and its parent agency do not have investigators to conduct any type of investigations. The Florida Department of Juvenile Justice, Office of Inspector General (OIG) conducts administrative investigations and allegations that are criminal in nature are investigated by the Martin County Sheriff's Office. The Florida Department of Children and Families are also notified regarding allegations of sexual abuse.

**Provision (b) and (c):**

Where sexual abuse is alleged, the agency shall use investigators who have received special training in sexual abuse investigations involving juvenile victims pursuant to § 115.334. **Provision (c):** Investigators shall gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data; shall interview alleged victims, suspected perpetrators, and witnesses; and shall review prior complaints and reports of sexual abuse involving the suspected perpetrator.

There are no facility-based investigators. The facility and its parent agency do not have investigators to conduct any type of investigations. The Florida Department of Juvenile Justice, Office of Inspector General (OIG) conducts administrative investigations and allegations that are criminal in nature are investigated by the Martin County Sheriff's Office. The Florida Department of Children and Families are also notified regarding allegations of sexual abuse.

**Provision (d):**

The agency shall not terminate an investigation solely because the source of the allegation recants the allegation.

There are no facility-based investigators. The facility and its parent agency do not have investigators to conduct any type of investigations. The Florida Department of Juvenile Justice, Office of Inspector General (OIG) conducts administrative investigations and allegations that are criminal in nature are investigated by the Martin County Sheriff's Office. The Florida Department of Children and Families are also notified regarding allegations of sexual abuse. The interviews revealed and the Policy supports that an investigation is not terminated solely because the source of the allegation recants the allegation.

**Provision (e):**

When the quality of evidence appears to support criminal prosecution, the agency shall conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution.

The facility and its parent agency do not have investigators to conduct any type of investigations.

**Provision (f):**

The credibility of an alleged victim, suspect, or witness shall be assessed on an individual basis and shall not be determined by the person's status as resident or staff. No agency shall require a resident who alleges sexual abuse to submit to a polygraph examination or other truth-telling device as a condition for proceeding with the investigation of such an allegation.

The facility and its parent agency do not have investigators to conduct any type of investigations.

**Provisions (g) and (h):**

Administrative investigations:

(1) Shall include an effort to determine whether staff actions or failures to act contributed to the abuse; and

(2) Shall be documented in written reports that include a description of the physical and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings. **Provision (h):** Criminal investigations shall be documented in a written report that contains a thorough description of physical, testimonial, and documentary evidence and attaches copies of all documentary evidence where feasible.

The facility and its parent agency do not have investigators to conduct any type of investigations.

A review of the administrative investigation conducted by the FDJJ OIG revealed a report would include an effort to determine whether staff actions or failures to act contributed to the abuse. All investigations are completed with written reports as referred to in the provisions and include a description of the evidence and investigative facts and findings.

**Provision (i):**

Substantiated allegations of conduct that appears to be criminal shall be referred for prosecution.

The Policy provides that all criminal investigations are referred to the local law enforcement which has the responsibility to refer for prosecution.

**Provision (j):**

The agency shall retain all written reports referenced in paragraphs (g) and (h) of this section for as long as the alleged abuser is incarcerated or employed by the agency, plus five years, unless the abuse was committed by a juvenile resident and applicable law requires a shorter period of retention.

The facility retains records while the abuser is incarcerated in, or employed by the facility, plus five years, according to the FDJJ Policy.

**Provision (k):**

The departure of the alleged abuser or victim from the employment or control of the facility or agency shall not provide a basis for terminating an investigation.

The facility and its parent agency do not have investigators to conduct any type of investigations. The departure of the alleged abuser or victim from the employment or control of the facility or agency does not provide a basis for terminating an investigation which is supported by the policy and practice of the Florida Department of Juvenile Justice.

**Provision (l):**

Any State entity or Department of Justice component that conducts such investigations shall do so pursuant to the above requirements.

The investigative agencies are aware of the PREA standards requirements. A PREA Compliance sheet is provided by the facility to the investigators and FDJJ OIG investigators receive the related training and are guided by agency policy.

**Provision (m):**

When outside agencies investigate sexual abuse, the facility shall cooperate with outside investigators and shall endeavor to remain informed about the progress of the investigation.

A review of the investigations and interviews revealed the Facility Administrator remains abreast of the progress of the investigation, in accordance with Policy. Additionally, Policy provides that staff cooperate with investigators.

## Standard 115.372: Evidentiary standard for administrative investigations

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.372 (a)

- Is it true that the agency does not impose a standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

FDJJ Policy 1919  
Investigations

#### Interview:

Facility Administrator  
FDJJ PREA Coordinator

#### §115.372

The agency shall impose no standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated.

The Policy and interviews support the standard and in that no standard higher than a preponderance of the evidence is imposed in determining whether allegations of sexual abuse or sexual harassment are substantiated.

#### Conclusion:

Based upon the review of the information and interviews, the Auditor determined the facility is compliant with this standard regarding evidentiary standard for administrative investigations.

## Standard 115.373: Reporting to residents

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.373 (a)

- Following an investigation into a resident's allegation that he or she suffered sexual abuse in an agency facility, does the agency inform the resident as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded?  Yes  No

#### 115.373 (b)

- If the agency did not conduct the investigation into a resident's allegation of sexual abuse in an agency facility, does the agency request the relevant information from the investigative agency in order to inform the resident? (N/A if the agency/facility is responsible for conducting administrative and criminal investigations.)  Yes  No  NA

#### 115.373 (c)

- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer posted within the resident's unit?  Yes  No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer employed at the facility?  Yes  No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been indicted on a charge related to sexual abuse in the facility?  Yes  No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility?  Yes  No

#### 115.373 (d)

- Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the



alleged abuser has been indicted on a charge related to sexual abuse within the facility?

Yes  No

- Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility?

Yes  No

#### 115.373 (e)

- Does the agency document all such notifications or attempted notifications?  Yes  No

#### 115.373 (f)

- Auditor is not required to audit this provision.

#### Auditor Overall Compliance Determination

**Exceeds Standard** (*Substantially exceeds requirement of standards*)

**Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)

**Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 10-25

FDJJ Policy 1919

PREA Pre-Audit Questionnaire

#### Interviews:

Facility Administrator

FDJJ PREA Coordinator

#### Provision (a):

Following an investigation into a resident's allegation of sexual abuse suffered in an agency facility, the agency shall inform the resident as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded.

The Policies address the resident being informed when the investigation is completed, informed of the outcome of the investigation, and the documentation of the notification. The Facility Administrator and

the Assistant Facility Administrator remain abreast of an investigation conducted by any of the investigative entities. The Facility Administrator serves as the primary contact with the Assistant Facility Administrator serving as designee. There were two notifications made to residents regarding the results of the allegation of sexual abuse.

**Provision (b):**

If the agency did not conduct the investigation, it shall request the relevant information from the investigative agency in order to inform the resident.

The Facility Administrator remains abreast of the investigations and maintains contact with and contact information of the assigned investigator.

**Provision (c):**

Following a resident's allegation that a staff member has committed sexual abuse against the resident, the agency shall subsequently inform the resident (unless the agency has determined that the allegation is unfounded) whenever:

- (1) The staff member is no longer posted within the resident's unit;
- (2) The staff member is no longer employed at the facility;
- (3) The agency learns that the staff member has been indicted on a charge related to sexual abuse within the facility; or
- (4) The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility.

Policy requires the following information be provided to the resident when a staff member committed sexual abuse against the resident, unless it has been determined that the allegation is unfounded, whenever:

- a. The staff member is no longer assigned within the resident's housing unit;
- b. The staff member is no longer employed at the facility;
- c. The staff member has been indicted on a charge related to sexual abuse within the facility; or
- d. The staff member has been convicted on a charge related to sexual abuse within the facility.

The above situation did not occur in the facility.

**Provision (d):**

Following a resident's allegation that he or she has been sexually abused by another resident, the agency shall subsequently inform the alleged victim whenever:

- (1) The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility; or
- (2) The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility.

Policy provides that following a resident's allegation that he has been sexually abused by another resident, the alleged victim shall be subsequently informed whenever:

- a. The alleged abuser is criminally charged related to the sexual abuse; or
- b. The alleged abuser is adjudicated on a charge related to sexual abuse.

The above situation did not occur in the facility.

**Provision (e):**

All such notifications or attempted notifications shall be documented.

The Policy provides that all such notifications or attempted notifications be documented. The facility is prepared to document such notifications.

**Provision (f):**

An agency’s obligation to report under this standard shall terminate if the resident is released from the agency’s custody.

Policy provides the facility’s obligation to report under this standard terminates if the resident is released from the facility’s custody.

**Conclusion:**

Policy and interviews confirmed the requirements. The staff has knowledge of the process of reporting to a resident regarding the outcome of an allegation of sexual abuse. The Auditor has determined the facility is compliant with this standard regarding reporting to residents.

**DISCIPLINE**

**Standard 115.376: Disciplinary Sanctions for Staff**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.376 (a)**

- Are staff subject to disciplinary sanctions up to and including termination for violating agency sexual abuse or sexual harassment policies?  Yes  No

**115.376 (b)**

- Is termination the presumptive disciplinary sanction for staff who have engaged in sexual abuse?  Yes  No

**115.376 (c)**

- Are disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) commensurate with the nature and circumstances of the acts committed, the staff member’s disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories?  Yes  No

**115.376 (d)**

- Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Law enforcement agencies (unless the activity was clearly not criminal)?  Yes  No
- Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Relevant licensing bodies?  Yes  No

**Auditor Overall Compliance Determination**

- Exceeds Standard** (*Substantially exceeds requirement of standards*)

- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### **Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### **Documents Reviewed:**

Facility Policy 3-03, Employee Standards of Conduct and Performance  
Facility Policy 10-25  
FDJJ Policy 1919  
PREA Pre-Audit Questionnaire

#### **Interview:**

Facility Administrator

#### **Provision (a):**

Staff shall be subject to disciplinary sanctions up to and including termination for violating agency sexual abuse or sexual harassment policies.

Policy provides that staff be subject to disciplinary sanctions up to and including termination for violating facility sexual abuse or sexual harassment policies.

#### **Provision (b):**

Termination shall be the presumptive disciplinary sanction for staff who has engaged in sexual abuse.

Policy provides that termination shall be the presumptive disciplinary sanction for staff who has engaged in sexual abuse with a resident. The Policy was supported by the interview.

#### **Provision (c):**

Disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) shall be commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories.

Policy provides that disciplinary sanctions for violations of policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) shall be commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories.

#### **Provision (d):**

All terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, shall be reported to law enforcement agencies, unless the activity was clearly not criminal, and to any relevant licensing bodies.

Policy provides that terminations for violations of the facility's sexual abuse or sexual harassment policies, or staff resignations related to violations of this policy, shall be reported to law enforcement, unless the activity is clearly not criminal. In addition, it shall be reported to relevant licensing bodies. According to the Facility Administrator, no staff member has been disciplined or terminated for violating agency sexual abuse or sexual harassment policies in the last 12 months.

**Conclusion:**

Based upon the review of Policy and interviews, the Auditor determined the facility is compliant with this standard regarding disciplinary sanctions for staff.

## Standard 115.377: Corrective action for contractors and volunteers

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.377 (a)

- Is any contractor or volunteer who engages in sexual abuse prohibited from contact with residents?  Yes  No
- Is any contractor or volunteer who engages in sexual abuse reported to: Law enforcement agencies (unless the activity was clearly not criminal)?  Yes  No
- Is any contractor or volunteer who engages in sexual abuse reported to: Relevant licensing bodies?  Yes  No

#### 115.377 (b)

- In the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer, does the facility take appropriate remedial measures, and consider whether to prohibit further contact with residents?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's

*conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

Facility Policy 10-25  
FDJJ-1919

**Interviews:**

Human Resources Manager  
Facility Administrator

**Provision (a):**

Any contractor or volunteer who engages in sexual abuse shall be prohibited from contact with residents and shall be reported to law enforcement agencies, unless the activity was clearly not criminal, and to relevant licensing bodies.

The Policies provides for contractors and volunteers who engage in sexual abuse to be reported to law enforcement and to relevant licensing bodies. Training records revealed the facility provides volunteers and contractors a clear understanding that sexual misconduct with a resident is prohibited. During this audit period, there have been no allegations of sexual abuse or sexual harassment regarding a contractor or volunteer.

**Provision (b):**

The facility shall take appropriate remedial measures, and shall consider whether to prohibit further contact with residents, in the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer.

The facility will take the appropriate remedial measures, and consider whether to prohibit further contact with residents in the case of any other violation of the sexual abuse and sexual harassment policies by a contractor or volunteer, as inferred by interviews and Policy.

**Conclusion:**

Based upon the review and analysis of the available documentation and interviews, the Auditor has determined the facility is compliant with this standard regarding corrective action for contractors and volunteers.

## **Standard 115.378: Interventions and Disciplinary Sanctions for Residents**

### **All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

#### **115.378 (a)**

- Following an administrative finding that a resident engaged in resident-on-resident sexual abuse, or following a criminal finding of guilt for resident-on-resident sexual abuse, may residents be subject to disciplinary sanctions only pursuant to a formal disciplinary process?  
 Yes    No

#### **115.378 (b)**

- Are disciplinary sanctions commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories?  Yes  No
- In the event a disciplinary sanction results in the isolation of a resident, does the agency ensure the resident is not denied daily large-muscle exercise?  Yes  No
- In the event a disciplinary sanction results in the isolation of a resident, does the agency ensure the resident is not denied access to any legally required educational programming or special education services?  Yes  No
- In the event a disciplinary sanction results in the isolation of a resident, does the agency ensure the resident receives daily visits from a medical or mental health care clinician?  Yes  No
- In the event a disciplinary sanction results in the isolation of a resident, does the resident also have access to other programs and work opportunities to the extent possible?  Yes  No

#### 115.378 (c)

- When determining what types of sanction, if any, should be imposed, does the disciplinary process consider whether a resident's mental disabilities or mental illness contributed to his or her behavior?  Yes  No

#### 115.378 (d)

- If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, does the facility consider whether to offer the offending resident participation in such interventions?  Yes  No
- If the agency requires participation in such interventions as a condition of access to any rewards-based behavior management system or other behavior-based incentives, does it always refrain from requiring such participation as a condition to accessing general programming or education?  Yes  No

#### 115.378 (e)

- Does the agency discipline a resident for sexual contact with staff only upon a finding that the staff member did not consent to such contact?  Yes  No

#### 115.378 (f)

- For the purpose of disciplinary action does a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred NOT constitute falsely reporting an incident or lying, even if an investigation does not establish evidence sufficient to substantiate the allegation?  Yes  No

#### 115.378 (g)

- Does the agency always refrain from considering non-coercive sexual activity between residents to be sexual abuse? (N/A if the agency does not prohibit all sexual activity between residents.)  
 Yes    No    NA

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### **Document Reviewed:**

Facility Policy 10-25  
FDJJ 1919  
Youth Handbook

#### **Interviews:**

Facility Administrator  
Clinical Director

#### **Provision (a):**

A resident may be subject to disciplinary sanctions only pursuant to a formal disciplinary process following an administrative finding that the resident engaged in resident-on-resident sexual abuse or following a criminal finding of guilt for resident-on-resident sexual abuse.

The Policy and Youth Handbook address an administrative process for dealing with rule violations and disciplinary sanctions pursuant to an administrative process. Sanctions are directly related to the seriousness of the negative behavior. The interview with the Facility Administrator revealed the process regarding allegations of resident-on-resident abuse.

#### **Provision (b):**

Any disciplinary sanctions shall be commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories. In the event a disciplinary sanction results in the isolation of a resident, agencies shall not deny the resident daily large-muscle exercise or access to any legally required educational programming or special education services. Residents in isolation shall receive daily visits from a medical or mental health care clinician. Residents shall also have access to other programs and work opportunities to the extent possible.



Policy considers that disciplinary sanctions are commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories. The practice as the facility is that the formal process is therapeutic and promotes positive social change while holding the resident accountable for her actions. A resident may be referred to law enforcement for charges and possible removal from the facility regarding resident-on-resident abuse. Isolation is not used in the facility. There have been no administrative or criminal findings of resident-on-resident sexual abuse during the past 12 months.

**Provision (c):**

The disciplinary process shall consider whether a resident's mental disabilities or mental illness contributed to his or her behavior when determining what type of sanction, if any, should be imposed.

Policy provides that the disciplinary and other processes consider whether a resident's mental disabilities or mental illness contributed to his or her behavior when determining what type of sanction, if any, should be imposed. This was confirmed by the interviews with the Facility Administrator and Clinical Director.

**Provision (d):**

If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, the facility shall consider whether to offer the offending resident participation in such interventions. The agency may require participation in such interventions as a condition of access to any rewards-based behavior management system or other behavior-based incentives, but not as a condition to access to general programming or education.

The facility would consider whether to offer the offending resident therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse participation, based on policy and interview with the Clinical Director. The facility may require participation in such interventions as a condition of access to privileges, but not as a condition to access to general programming or education.

**Provision (e):**

The agency may discipline a resident for sexual contact with staff only upon a finding that the staff member did not consent to such contact.

Policy provides the facility may discipline a resident for sexual contact with staff only upon finding that the staff member did not consent to such contact.

**Provision (f):**

For the purpose of disciplinary action, a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred shall not constitute falsely reporting an incident or lying, even if an investigation does not establish evidence sufficient to substantiate the allegation.

The practice is that a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred does not constitute falsely reporting an incident or lying, even if an investigation does not establish evidence sufficient to substantiate the allegation. This premise is supported by the Policies.

**Provision (g):**

An agency may, in its discretion, prohibit all sexual activity between residents and may discipline residents for such activity. An agency may not, however, deem such activity to constitute sexual abuse if it determines that the activity is not coerced.

Policy prohibits any sexual conduct between residents. All such conduct is subject to disciplinary action. Referrals are made to the Martin County Sheriff's Office and court processes occur after determination the sexual activity was coerced.

**Conclusion:**

Based upon the review and analysis of the available documentation, the Auditor determined the facility is compliant with this standard regarding interventions and disciplinary sanctions for residents.

**MEDICAL AND MENTAL CARE**

**Standard 115.381: Medical and Mental Health Screenings; History of Sexual Abuse**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.381 (a)**

- If the screening pursuant to § 115.341 indicates that a resident has experienced prior sexual victimization, whether it occurred in an institutional setting or in the community, do staff ensure that the resident is offered a follow-up meeting with a medical or mental health practitioner within 14 days of the intake screening?  Yes  No

**115.381 (b)**

- If the screening pursuant to § 115.341 indicates that a resident has previously perpetrated sexual abuse, whether it occurred in an institutional setting or in the community, do staff ensure that the resident is offered a follow-up meeting with a mental health practitioner within 14 days of the intake screening?  Yes  No

**115.381 (c)**

- Is any information related to sexual victimization or abusiveness that occurred in an institutional setting strictly limited to medical and mental health practitioners and other staff as necessary to inform treatment plans and security management decisions, including housing, bed, work, education, and program assignments, or as otherwise required by Federal, State, or local law?  Yes  No

**115.381 (d)**

- Do medical and mental health practitioners obtain informed consent from residents before reporting information about prior sexual victimization that did not occur in an institutional setting, unless the resident is under the age of 18?  Yes  No

**Auditor Overall Compliance Determination**

- Exceeds Standard** (*Substantially exceeds requirement of standards*)

- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### **Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### **Documentation Reviewed:**

Facility Policy 7-3, Admission Screening and Evaluation  
Facility Policy 7-8, Informed Consent  
Facility Policy 7-28, Medical Files, Transitional Planning and Reporting  
Facility Policy 7-30, Sexual Assault Reporting  
Facility Policy 9-1, Intake and Screening Process  
FDJJ Policy 1919

#### **Interviews:**

Registered Nurse  
Therapist

#### **Provision (a) and (b):**

If the screening pursuant to § 115.341 indicates that a resident has experienced prior sexual victimization, whether it occurred in an institutional setting or in the community, staff shall ensure that the resident is offered a follow-up meeting with a medical or mental health practitioner within 14 days of the intake screening. **Provision (b):** If the screening pursuant to § 115.341 indicates that a resident has previously perpetrated sexual abuse, whether it occurred in an institutional setting or in the community, staff shall ensure that the resident is offered a follow-up meeting with a mental health practitioner within 14 days of the intake screening.

The Policy provides that a resident who indicates during initial screening that they were a victim or perpetrator of sexual abuse shall be offered a follow-up visit with medical or mental health staff within 14 days of the intake screening. This information was also confirmed through the interview with the Therapist.

#### **Provision (c):**

Any information related to sexual victimization or abusiveness that occurred in an institutional setting shall be strictly limited to medical and mental health practitioners and other staff, as necessary, to inform treatment plans and security and management decisions, including housing, bed, work, education, and program assignments, or as otherwise required by Federal, State, or local law.

The Policy supports that any information related to sexual victimization or abusiveness that occurred in an institutional setting will be limited to medical and mental health practitioners and other staff, as necessary. The necessity would be to inform treatment plans and security and management decisions, including housing, bed, work, education, and program assignments, or as otherwise required by

Federal, State, or local law. The Auditor observed the resident files being maintained in a secure manner.

**Provision (d):**

Medical and mental health practitioners shall obtain informed consent from residents before reporting information about prior sexual victimization that did not occur in an institutional setting, unless the resident is under the age of 18.

The Policy and interviews provide that medical and mental health practitioners obtain informed consent from residents before reporting information about prior sexual victimization that did not occur in an institutional setting, unless the resident is under the age of 18.

**Conclusion:**

Based upon the review and analysis of the available evidence, including various Policies, the Auditor has determined the facility is compliant with this standard regarding medical and mental health screenings; and history of sexual abuse.

## **Standard 115.382: Access to Emergency Medical and Mental Health Services**

### **All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

#### **115.382 (a)**

- Do resident victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment?  Yes  No

#### **115.382 (b)**

- If no qualified medical or mental health practitioners are on duty at the time a report of recent sexual abuse is made, do staff first responders take preliminary steps to protect the victim pursuant to § 115.362?  Yes  No
- Do staff first responders immediately notify the appropriate medical and mental health practitioners?  Yes  No

#### **115.382 (c)**

- Are resident victims of sexual abuse offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate?  Yes  No

#### **115.382 (d)**

- Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?  Yes  No

### **Auditor Overall Compliance Determination**

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### **Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### **Documentation Reviewed:**

Facility Policy 7-30, Sexual Assault Reporting  
Secondary Medical Documents  
Secondary Mental Health Documents

#### **Interviews:**

Registered Nurse  
Therapist

#### **Provision (a):**

Resident victims of sexual abuse shall receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment.

Policy provides the victim receives timely and unimpeded access to emergency medical treatment, crisis intervention services and advocacy services. The victim would be transported to Martin Memorial Hospital for a forensic examination, at no cost to the victim. The Policies and interviews revealed the medical and mental health services are determined according to the professional judgment of the practitioner.

Residents are informed of clinical services during intake. The residents have access to request forms on the housing unit. Residents are provided access to an outside victim advocacy agency for services through the Sexual Assault Assistance Program of the Treasure Coast which includes but is not limited to emotional support and accompaniment through the forensic examination and investigative interviews. Observations and a review of documents revealed that medical and mental health staff members maintain secondary materials and documentation of resident encounters. There have been no findings of sexual abuse during this audit period.

#### **Provision (b):**

If no qualified medical or mental health practitioners are on duty at the time a report of recent abuse is made, staff first responders shall take preliminary steps to protect the victim pursuant to § 115.362 and shall immediately notify the appropriate medical and mental health practitioners.

The interviews with clinical staff revealed residents have access to unimpeded access to emergency services. Policy and the written coordinated response plan provide guidance to staff in protecting

residents and for contacting the appropriate staff regarding allegations or incidents of sexual abuse, including contacting medical and mental health staff. Review of the coordinated response plan; observations of the interactions among residents, medical and mental health practitioners; and staff interviews indicated unimpeded medical and crisis intervention services will be available to a victim of sexual abuse.

**Provision (c):**

Resident victims of sexual abuse while incarcerated shall be offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate.

The Policy and interviews confirmed processes and services are in place for a victim to receive timely access to sexually transmitted infection prophylaxis, where medically appropriate. Additionally, follow-up services as needed will be provided by the facility's medical and mental health staff, according to the interviews with clinical staff. The facility houses females only.

**Provision (d):**

Treatment services shall be provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident.

Policy supports treatment services are to be provided to the victim without financial cost and regardless of whether the victim names the abuser, or cooperates with any investigation arising out of the incident. This was also confirmed through staff interviews.

**Conclusion:**

Policy revealed emergency services will be provided by medical and mental health staff. The medical and mental health staff interviews revealed they are knowledgeable of actions to take regarding an incident of sexual abuse. Based upon the review and analysis of the available evidence, the Auditor has determined the facility is compliant with this standard regarding access to emergency medical and mental health services.

## **Standard 115.383: Ongoing Medical and Mental Health Care for Sexual Abuse Victims and Abusers**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

### **115.383 (a)**

- Does the facility offer medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility?  Yes  No

### **115.383 (b)**

- Does the evaluation and treatment of such victims include, as appropriate, follow-up services, treatment plans, and, when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody?  Yes  No

### **115.383 (c)**

- Does the facility provide such victims with medical and mental health services consistent with the community level of care?  Yes  No

#### 115.383 (d)

- Are resident victims of sexually abusive vaginal penetration while incarcerated offered pregnancy tests? (N/A if all-male facility.)  Yes  No  NA

#### 115.383 (e)

- If pregnancy results from the conduct described in paragraph § 115.383(d), do such victims receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services? (N/A if all-male facility.)  Yes  No  NA

#### 115.383 (f)

- Are resident victims of sexual abuse while incarcerated offered tests for sexually transmitted infections as medically appropriate?  Yes  No

#### 115.383 (g)

- Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?  Yes  No

#### 115.383 (h)

- Does the facility attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

**Documents Reviewed:**

Facility Policy 7-13, Periodic Evaluations and Ongoing Treatment  
Facility Policy 9-3, Risk Assessment  
FDJJ Policy 1919

**Interviews:**

Registered Nurse  
Clinical Director  
Facility Administrator

**Provision (a):**

The facility shall offer medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility.

The Policy requires that a medical and mental health evaluation and treatment be offered to resident victims of sexual abuse. According to the interviews, medical and mental health staff members are aware of the Policy requirement. The Policy and interviews support medical and mental health evaluations and treatment will be offered to all residents who have been victimized by sexual abuse. Interviews with the clinical staff and observations confirmed on-going medical and mental health care will be provided as appropriate.

**Provision (b):**

The evaluation and treatment of such victims shall include, as appropriate, follow-up services, treatment plans, and, when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody.

Interviews with the clinical staff and observations confirmed on-going medical and mental health care will be provided as appropriate and will include but not limited to additional testing; medical services; therapy; and referrals as indicated.

**Provision (c):**

The facility shall provide such victims with medical and mental health services consistent with the community level of care.

Staff interviews, policies and observations revealed medical and mental health services are consistent with the community level of care.

**Provision (d):**

Resident victims of sexually abusive vaginal penetration while incarcerated shall be offered pregnancy tests.

Policy and facility practice support the availability and accessibility to pregnancy tests. The interview with the Nurse confirms the premise.

**Provision (e):**

If pregnancy results from conduct specified in paragraph (d) of this section, such victims shall receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services.

Policy and facility practice support the availability and accessibility to pregnancy tests and lawful pregnancy related services. The interview with the Nurse confirms the premise.



**Provision (f):**

Resident victims of sexual abuse while incarcerated shall be offered tests for sexually transmitted infections as medically appropriate.

Policy and interviews ensure that victims of sexual abuse will be provided tests for sexually transmitted infections as medically appropriate. Follow-up services will be conducted at the facility, as needed, based on policies and the interviews.

**Provision (g):**

Treatment services shall be provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident.

All treatment services will be provided at no cost to the victim, according to Policy and staff interviews.

**Provision (h):**

The facility shall attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners.

The Clinical Director’s interview supported that attempts are to be made for a mental health practitioner to conduct a mental health evaluation within 60 days on all known resident-on-resident abusers and offer appropriate treatment by mental health staff. Services will include but not be limited to individual, group and family counseling. Additionally, an evaluation or reassessment will be administered utilizing the screening instrument if the offense occurred in this facility.

**Conclusion:**

Based upon the review and analysis of the documentation, the Auditor has determined the facility is compliant with this standard regarding ongoing medical and mental health care for sexual abuse victims and abusers.

**DATA COLLECTION AND REVIEW**

**Standard 115.386: Sexual abuse incident reviews**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.386 (a)**

- Does the facility conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded?  Yes  No

**115.386 (b)**

- Does such review ordinarily occur within 30 days of the conclusion of the investigation?  Yes  No

**115.386 (c)**

- Does the review team include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners?  Yes  No

#### 115.386 (d)

- Does the review team: Consider whether the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse?  Yes  No
- Does the review team: Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; gang affiliation; or other group dynamics at the facility?  Yes  No
- Does the review team: Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse?  Yes  No
- Does the review team: Assess the adequacy of staffing levels in that area during different shifts?  Yes  No
- Does the review team: Assess whether monitoring technology should be deployed or augmented to supplement supervision by staff?  Yes  No
- Does the review team: Prepare a report of its findings, including but not necessarily limited to determinations made pursuant to §§ 115.386 (d) (1) - (d)(5), and any recommendations for improvement and submit such report to the facility head and PREA compliance manager?  Yes  No

#### 115.386 (e)

- Does the facility implement the recommendations for improvement, or document its reasons for not doing so?  Yes  No

#### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

#### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

Facility Policy 10-25  
FDJJ Policy 1919  
Interoffice Memorandum  
PREA Sexual Abuse Incident Reviews

**Interviews:**

Facility Administrator  
Assistant Facility Administrator  
FDJJ PREA Coordinator

**Provision (a):**

The facility shall conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded.

The Policies require the facility to conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been deemed to be unfounded. A review of the Policies and interviews confirmed knowledge of the function of the incident review team. PREA Sexual Abuse Incident Reviews were reviewed; some were as a result of the investigation findings being categorized as Information Only and not as unfounded. There have been no substantiated findings of sexual abuse allegations. The Interoffice Memorandum from the FDJJ Assistant Secretary of Residential Services outlines the requirements of the incident review team process and mandates its occurrence. The Incident Reviews are facilitated by the FDJJ PREA Coordinator.

**Provision (b):**

Such review shall ordinarily occur within 30 days of the conclusion of the investigation.

The Policies require that the reviews occur within 30 days of the conclusion of the investigation which is also the practice. The interviews and documentation support that the reviews generally occur within 30 days of the conclusion of an investigation.

**Provision (c):**

The review team shall include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners.

The Policies are in accordance with the standard regarding the make-up of the incident review team members. The FDJJ PREA Coordinator facilitates the meeting regarding the incident review team. The interviews were aligned with the Policy.

**Provision (d):**

The review team shall:

- (1) Consider whether the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse;
- (2) Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; or, gang affiliation; or was motivated or otherwise caused by other group dynamics at the facility;
- (3) Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse;
- (4) Assess the adequacy of staffing levels in that area during different shifts;

- (5) Assess whether monitoring technology should be deployed or augmented to supplement supervision by staff; and
- (6) Prepare a report of its findings, including but not necessarily limited to determinations made pursuant to paragraphs (d)(1)-(d)(5) of this section, and any recommendations for improvement and submit such report to the facility head and PREA compliance manager.

The Policy outlines the requirements of the standard for the areas to be assessed by the incident review team. The interviews and review of Policies and incident review team meeting minutes confirmed the incident review team is charged with considering the factors identified in this standard provision regarding the results of the investigation, including:

- considering the make-up and vulnerability of the population such as gang affiliation; whether the resident identifies as gay, bisexual, transgender, or intersex;
- other group dynamics;
- assessment of the area relative to the allegations; and
- adequacy of staffing.

Policy requires the meeting to be documented, including recommendations and the document provided to the Facility Administrator. The interviews and review of documentation confirmed the facility would prepare a report of its findings and any recommendations for improvement when conducting a sexual abuse incident review. The interviews also confirmed that the team would consider all factors required by the standard.

**Provision (e):**

The facility shall implement the recommendations for improvement, or shall document its reasons for not doing so.

Policy provides the administration will implement the recommendations for improvement, or will document its reasons for not doing so. The Administrators are familiar with this Policy requirement. The format of the documented meeting has been developed by the FDJJ PREA Coordinator and provides for the record keeping of the incident review team meeting. The format allows for documentation of the considerations of the standard. Additionally, recommendations for improvement by the team members are incorporated in the document.

**Conclusion:**

Based upon the review and analysis of the available documentation, the Auditor has determined the facility is compliant with this standard regarding the sexual abuse incident review team.

## Standard 115.387: Data Collection

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

### 115.387 (a)

- Does the agency collect accurate, uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions?  Yes  No

### 115.387 (b)

- Does the agency aggregate the incident-based sexual abuse data at least annually?  
 Yes  No

#### 115.387 (c)

- Does the incident-based data include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice?  Yes  No

#### 115.387 (d)

- Does the agency maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews?  
 Yes  No

#### 115.387 (e)

- Does the agency also obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its residents? (N/A if agency does not contract for the confinement of its residents.)  Yes  No  NA

#### 115.387 (f)

- Does the agency, upon request, provide all such data from the previous calendar year to the Department of Justice no later than June 30? (N/A if DOJ has not requested agency data.)  
 Yes  No  NA

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

FDJJ Policy 1919, PREA  
FDJJ Policy 2020, Incident Operations Center and Management Reviews  
Aggregated PREA Incident Reports

**Interviews:**

Facility Administrator  
FDJJ PREA Coordinator

**Provisions (a) & (c):**

The agency shall collect accurate, uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions. The incident-based data collected shall include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice.

The Policies require the use of a standardized instrument with definitions to collect accurate, uniform data for every allegation of sexual abuse. A review of the resulting reports through the collection of data per facility and the facility's data collection and maintenance demonstrates the inclusion of data to answer the Survey of Sexual Violence conducted by the U. S. Department of Justice.

**Provision (b):**

The agency shall aggregate the incident-based sexual abuse data at least annually.

The Policies and review of the annual report and data gathering instruments and other documents and the interviews confirm that FDJJ collects incident-based, uniform data regarding allegations of sexual abuse and sexual harassment for each facility. A standardized instrument and specific guidelines and definitions, FDJJ CCC Classification Definition Report, is used to assist in identifying the data.

**Provision (d):**

The agency shall maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews.

The facility maintains and collects various types of identified data and related documents regarding PREA and provides the information to FDJJ. The facility collects and maintains data in accordance with facility and FDJJ Policy directives. The FDJJ aggregates the data which culminates into an annual report. The facility's agency also aggregates the annual data which culminates in a report.

**Provision (e):**

The agency also shall obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its residents.

The FDJJ maintains and aggregates data from every state operated and private facility it contracts with for the confinement of its residents as confirmed by the FDJJ PREA Coordinator through the interview regarding data and the data collection process.

**Provision (f):**

Upon request, the agency shall provide all such data from the previous calendar year to the Department of Justice no later than June 30.

Policy supports that upon request, the facility will provide all such data from the previous calendar year to the Department of Justice no later than June 30.

**Conclusion:**

Based upon the review and analysis of the documentation, the Auditor has determined the facility is compliant with this standard regarding data collection.

**Standard 115.388: Data review for corrective action**

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

**115.388 (a)**

- Does the agency review data collected and aggregated pursuant to § 115.387 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Identifying problem areas?  Yes  No
- Does the agency review data collected and aggregated pursuant to § 115.387 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Taking corrective action on an ongoing basis?  Yes  No
- Does the agency review data collected and aggregated pursuant to § 115.387 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole?  Yes  No

**115.388 (b)**

- Does the agency’s annual report include a comparison of the current year’s data and corrective actions with those from prior years and provide an assessment of the agency’s progress in addressing sexual abuse?  Yes  No

**115.388 (c)**

- Is the agency’s annual report approved by the agency head and made readily available to the public through its website or, if it does not have one, through other means?  Yes  No

**115.388 (d)**

- Does the agency indicate the nature of the material redacted where it redacts specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility?  Yes  No

**Auditor Overall Compliance Determination**

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)

**Does Not Meet Standard** (Requires Corrective Action)

### Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

#### Documents Reviewed:

FDJJ Policy 1919  
FDJJ Annual Report  
TrueCore Annual Report

#### Interviews:

Facility Administrator  
FDJJ PREA Coordinator

The Policy supports the review of data collected and aggregated in order to improve the PREA efforts. The interviews revealed the collected and aggregated data is reviewed to assess and improve the effectiveness of the PREA related initiatives by identifying problem areas; developing and implementing corrective actions where needed; and preparing an annual report based on the collected data. The interviews supported the provisions of the collective Policies and the standard.

The Policies indicate an annual report will be prepared that will provide information regarding corrective actions in addressing sexual abuse. The annual reports are approved as required by the standard, per the interviews and a review of the reports. The annual reports for both FDJJ and TrueCore reflect a comparison of the results of annual data. The FDJJ annual report has been reviewed and the report is accessible to the public through the FDJJ website and dissemination. There are no personal identifiers in the annual reports.

#### Conclusion:

Based upon the review and analysis of the documentation, the Auditor has determined the facility is compliant with this standard regarding data review for corrective action.

## Standard 115.389: Data storage, publication, and destruction

### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

#### 115.389 (a)

- Does the agency ensure that data collected pursuant to § 115.387 are securely retained?  
 Yes  No

#### 115.389 (b)

- Does the agency make all aggregated sexual abuse data, from facilities under its direct control and private facilities with which it contracts, readily available to the public at least annually through its website or, if it does not have one, through other means?  Yes  No



### 115.389 (c)

- Does the agency remove all personal identifiers before making aggregated sexual abuse data publicly available?  Yes  No

### 115.389 (d)

- Does the agency maintain sexual abuse data collected pursuant to § 115.387 for at least 10 years after the date of the initial collection, unless Federal, State, or local law requires otherwise?  Yes  No

### Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

### Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

#### Documents Reviewed:

FDJJ Policy 1919  
FDJJ 1316, Information Management  
FDJJ Annual Report

#### Interview:

Facility Administrator

The collected data is securely stored and maintained for at least 10 years after the initial collection date, unless State or local statutes require otherwise. Policy supports the aggregated sexual abuse data will be readily available to the public through the agency's website; the practice is that the report is posted on the FDJJ website. A review of the annual report verified there are no personal identifiers. Related documentation in the facility was observed to be securely stored.

#### Conclusion:

Based upon the review and analysis of the documentation, interviews and observations, the Auditor has determined the facility is compliant with this standard regarding data storage, publication, and destruction.

## AUDITING AND CORRECTIVE ACTION

### Standard 115.401: Frequency and scope of audits

#### All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

##### 115.401 (a)

- During the prior three-year audit period, did the agency ensure that each facility operated by the agency, or by a private organization on behalf of the agency, was audited at least once? (*Note: The response here is purely informational. A "no" response does not impact overall compliance with this standard.*)  Yes  No

##### 115.401 (b)

- Is this the first year of the current audit cycle? (*Note: a "no" response does not impact overall compliance with this standard.*)  Yes  No
- If this is the second year of the current audit cycle, did the agency ensure that at least one-third of each facility type operated by the agency, or by a private organization on behalf of the agency, was audited during the first year of the current audit cycle? (N/A if this is **not** the *second* year of the current audit cycle.)  Yes  No  NA
- If this is the third year of the current audit cycle, did the agency ensure that at least two-thirds of each facility type operated by the agency, or by a private organization on behalf of the agency, were audited during the first two years of the current audit cycle? (N/A if this is **not** the *third* year of the current audit cycle.)  Yes  No  NA

##### 115.401 (h)

- Did the auditor have access to, and the ability to observe, all areas of the audited facility?  Yes  No

##### 115.401 (i)

- Was the auditor permitted to request and receive copies of any relevant documents (including electronically stored information)?  Yes  No

##### 115.401 (m)

- Was the auditor permitted to conduct private interviews with inmates, residents, and detainees?  Yes  No

##### 115.401 (n)

- Were residents permitted to send confidential information or correspondence to the auditor in the same manner as if they were communicating with legal counsel?  Yes  No

## Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard** (*Requires Corrective Action*)

## Instructions for Overall Compliance Determination Narrative

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

PREA audits for the facility have been conducted as required for the initial three-year period. The agency is fulfilling the auditing requirements for this second three-year period. The facility has provided the Auditor with the required documentation as required by the standards and the auditing process. A comprehensive site review was provided to the Auditor during the site visit and additional documentation was reviewed during the site visit. The staff members were cooperative in providing additional documentation as requested.

The Facility Administrator provided appropriate work spaces which included conditions for conducting interviews in private with the residents and staff. The posted notices regarding the audit were observed throughout the facility, accessible to residents; staff; visitors; contractors; and volunteers. The notices provided directions and contact information informing those who wanted to contact the Auditor of how to do so. No correspondence was received by the Auditor.

## Standard 115.403: Audit Contents and Findings

**All Yes/No Questions Must Be Answered by the Auditor to Complete the Report**

### 115.403 (f)

- The agency has published on its agency website, if it has one, or has otherwise made publicly available, all Final Audit Reports within 90 days of issuance by auditor. The review period is for prior audits completed during the past three years PRECEDING THIS AGENCY AUDIT. In the case of single facility agencies, the auditor shall ensure that the facility's last audit report was published. The pendency of any agency appeal pursuant to 28 C.F.R. § 115.405 does not excuse noncompliance with this provision. (N/A if there have been no Final Audit Reports issued in the past three years, or in the case of single facility agencies that there has never been a Final Audit Report issued.)  Yes  No  NA

## Auditor Overall Compliance Determination

- Exceeds Standard** (*Substantially exceeds requirement of standards*)
- Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
  
- Does Not Meet Standard** (*Requires Corrective Action*)

### **Instructions for Overall Compliance Determination Narrative**

*The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.*

This facility was previously audited in 2016 and the Auditor confirmed the audit report was posted on the agencies' websites as is the practice. The report does not contain any personal identifying information and there were no conflicts of interest regarding the completion of the audit. The facility policies and other documentation were reviewed regarding compliance with the standards and have been identified in the report. The audit findings were based on a review of policies and procedures and supporting documentation; interviews with staff, residents, volunteers, contractors, a community provider, and observations.

# AUDITOR CERTIFICATION

I certify that:

- The contents of this report are accurate to the best of my knowledge.
- No conflict of interest exists with respect to my ability to conduct an audit of the agency under review, and
- I have not included in the final report any personally identifiable information (PII) about any resident or staff member, except where the names of administrative personnel are specifically requested in the report template.

## Auditor Instructions:

Type your full name in the text box below for Auditor Signature. This will function as your official electronic signature. Auditors must deliver their final report to the PREA Resource Center as a searchable PDF format to ensure accessibility to people with disabilities. Save this report document into a PDF format prior to submission.<sup>1</sup> Auditors are not permitted to submit audit reports that have been scanned.<sup>2</sup> See the PREA Auditor Handbook for a full discussion of audit report formatting requirements.

Shirley L. Turner

December 21, 2018

**Auditor Signature**

**Date**

---

<sup>1</sup> See additional instructions here: <https://support.office.com/en-us/article/Save-or-convert-to-PDF-d85416c5-7d77-4fd6-a216-6f4bf7c7c110>.

<sup>2</sup> See *PREA Auditor Handbook*, Version 1.0, August 2017; Pages 68-69.