

Using VPN

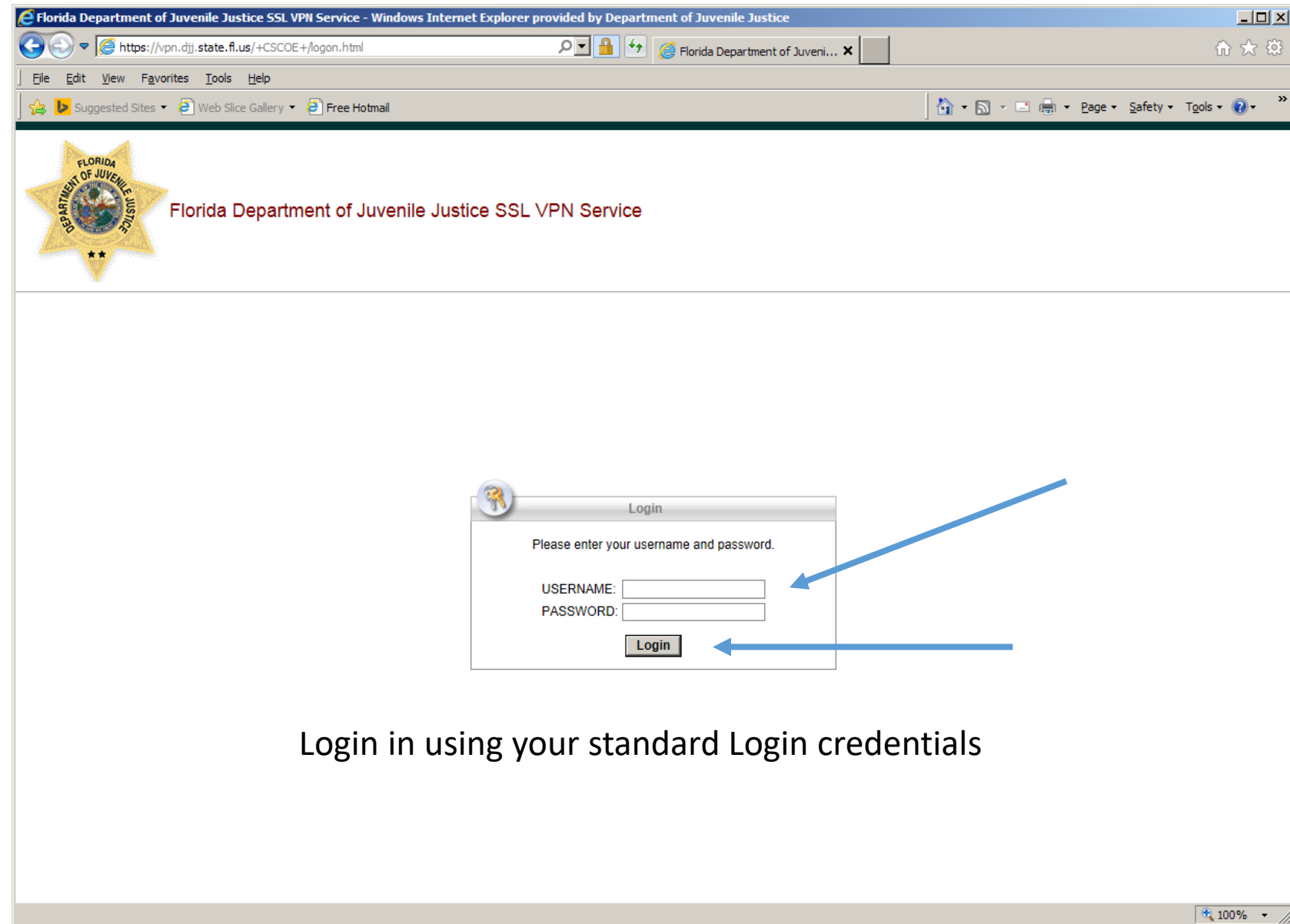
Provider Staff

Internet Explorer (32-bit)

You will need to use **IE-32bit**. 64-bit machines have the IE 64-bit option as well. To check this setting Open Internet Explorer and navigate to Help-About. If it is **64-bit it will list it here**. If it doesn't specify, then it is **IE 32-bit**. If it is 64-bit, 32-bit IE should be available under Start-Programs.



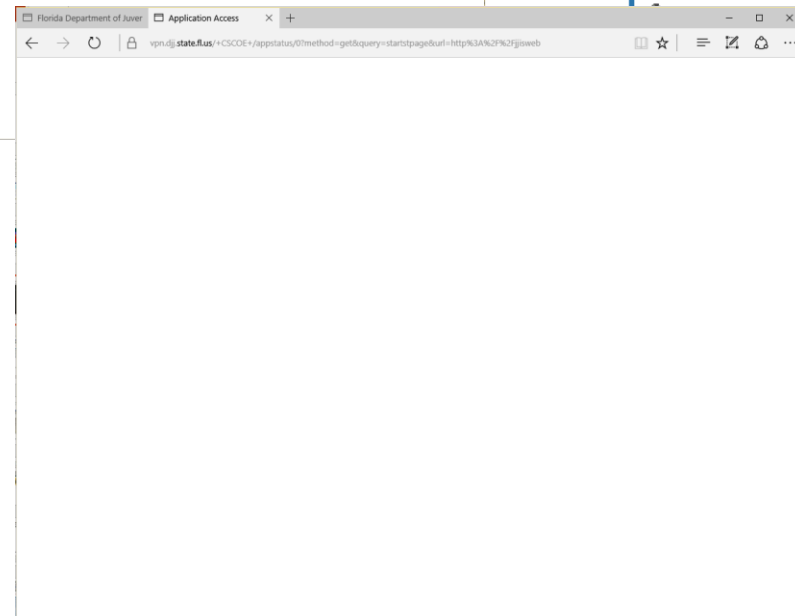
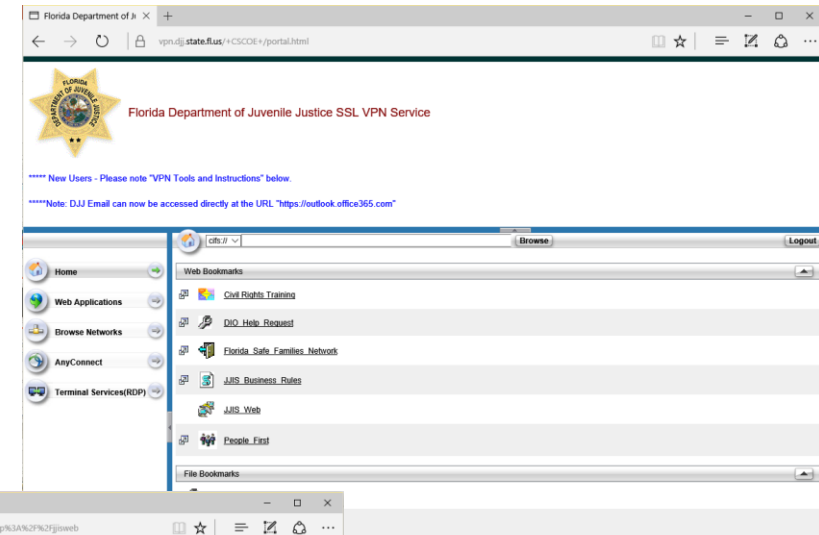
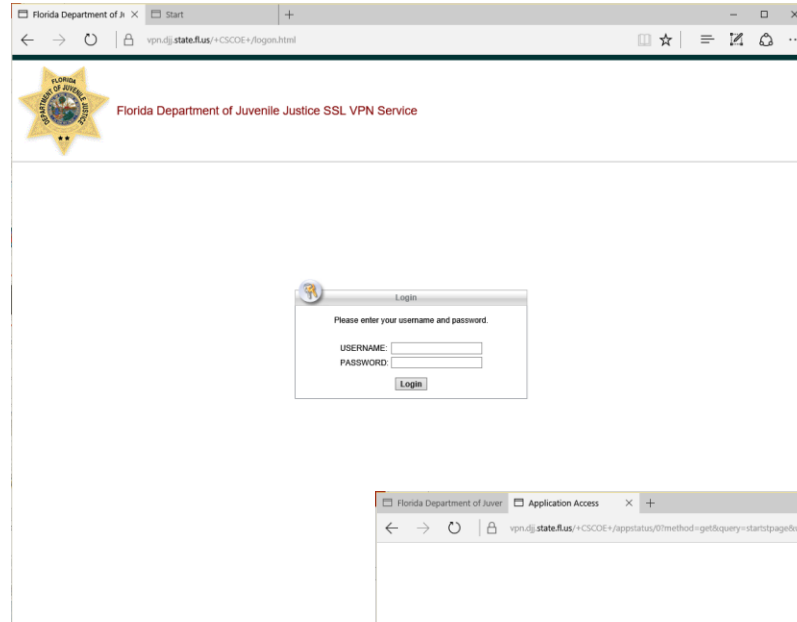
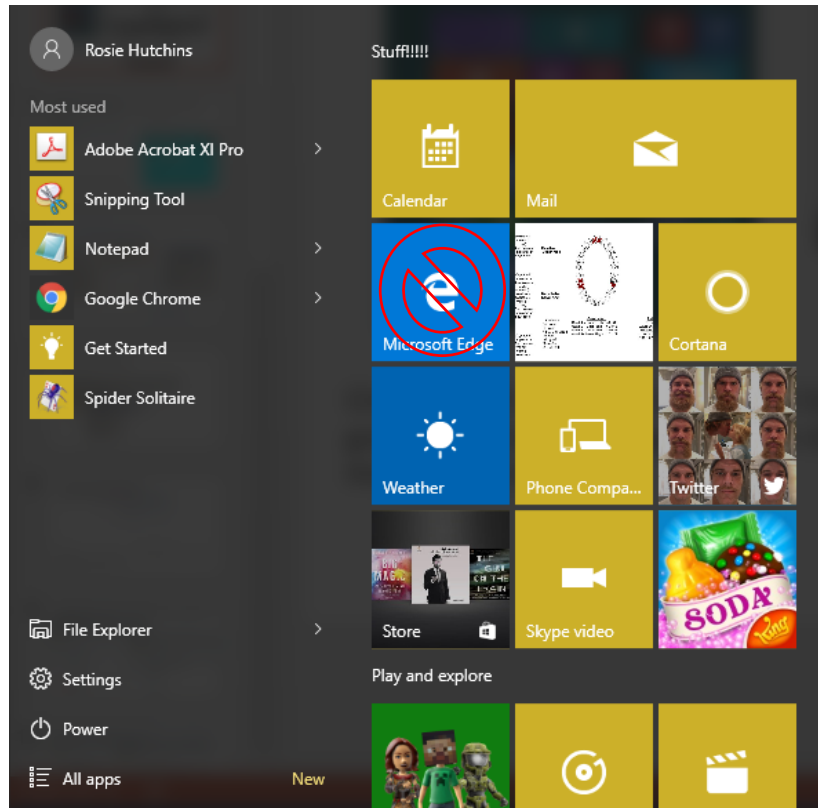
Enter <https://VPN.djj.state.fl.us> in the address bar

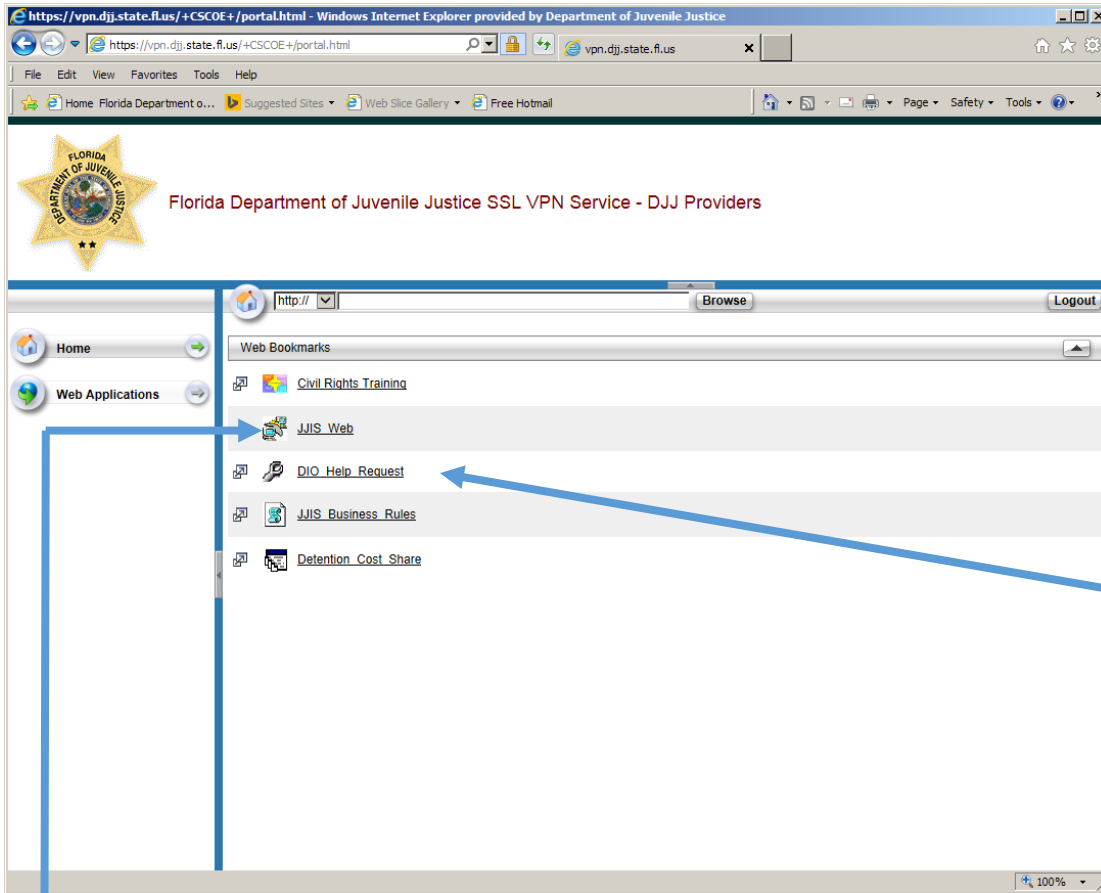


Login in using your standard Login credentials

Your password can only be changed when it expires or by requesting a password reset.

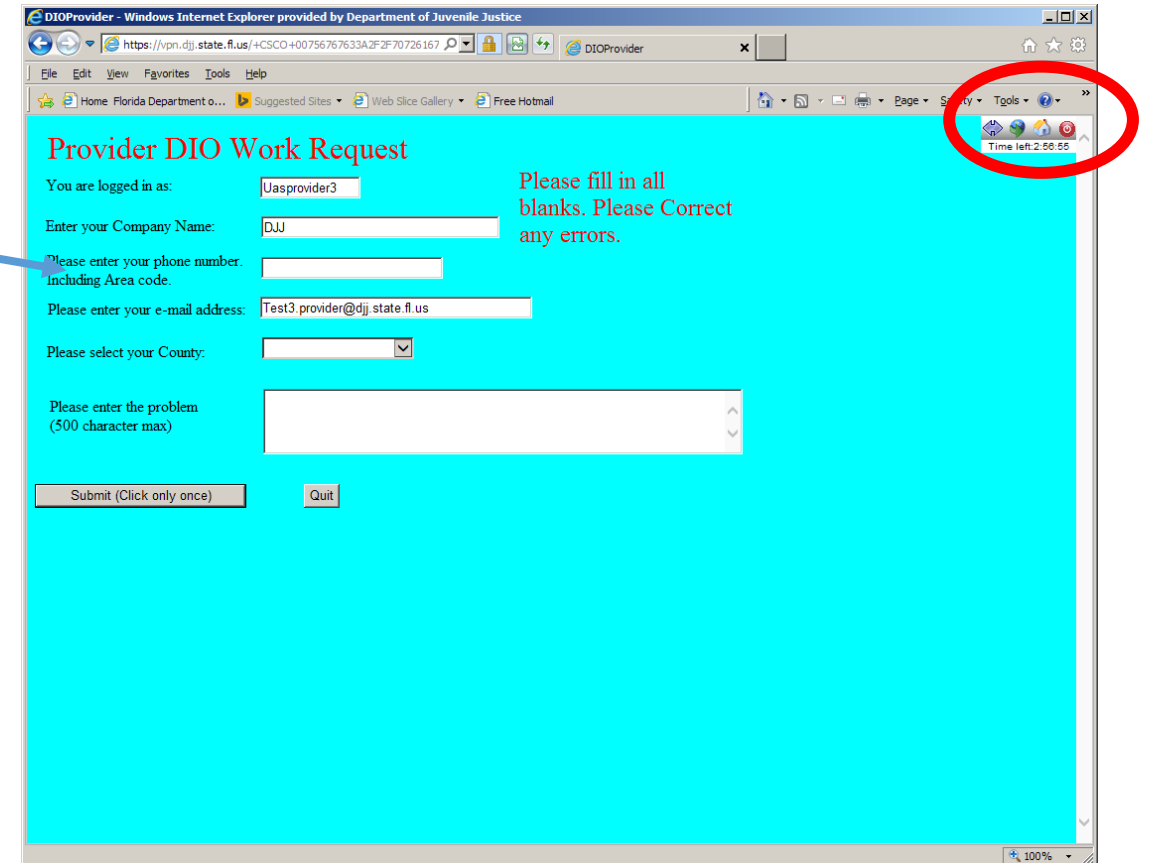
Note: If you are using Windows 10, you must use Internet Explorer and not the Edge browser. Edge will not use ActiveX components. The login screen will load, and once logged in you will see the list of web bookmarks on the home screen. However, JJIS will not load, presenting a blank browser window.





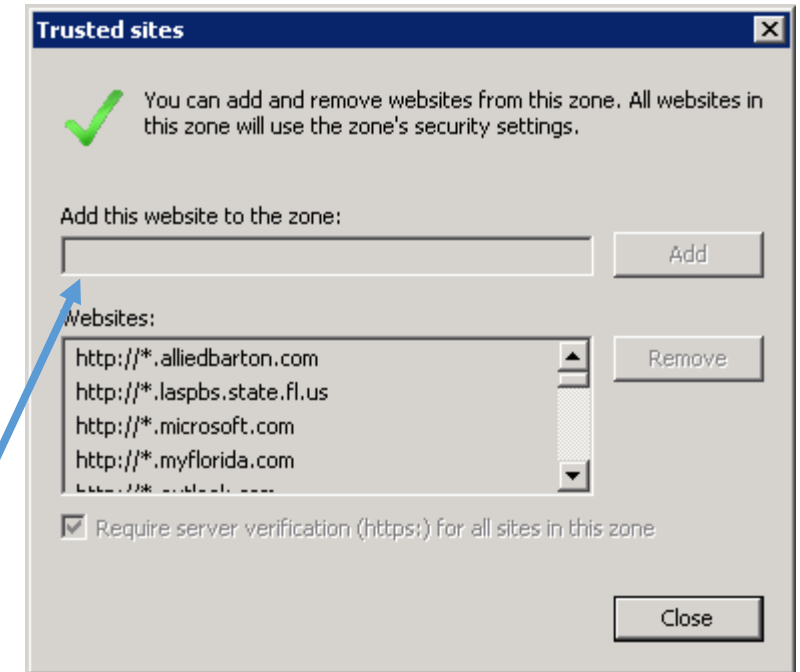
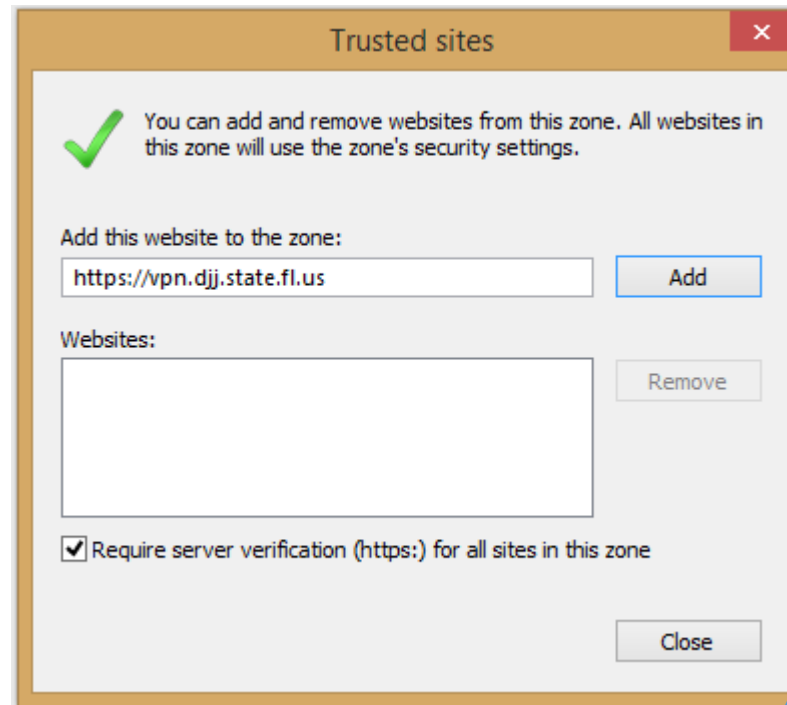
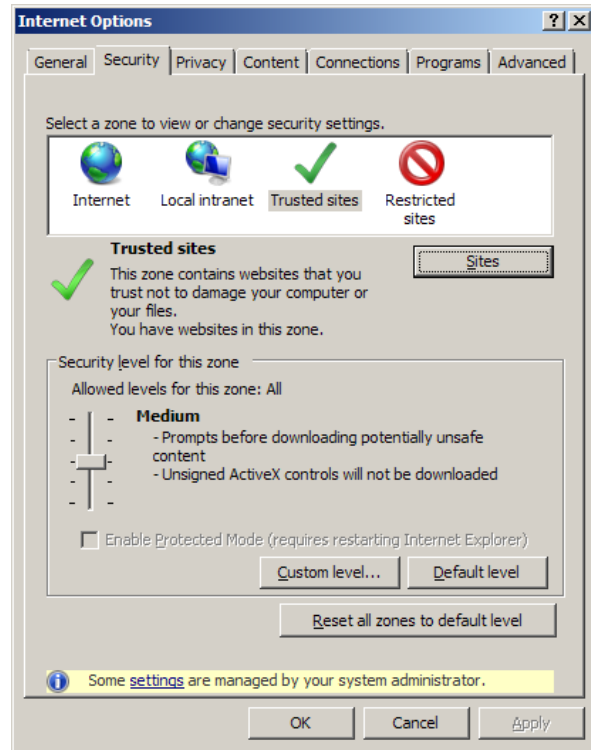
Click on desired application from Web Bookmarks.

Once you connect to an application, some applications will have a tool bar in the upper-right corner that will allow navigation such as returning “home” or “logout”.



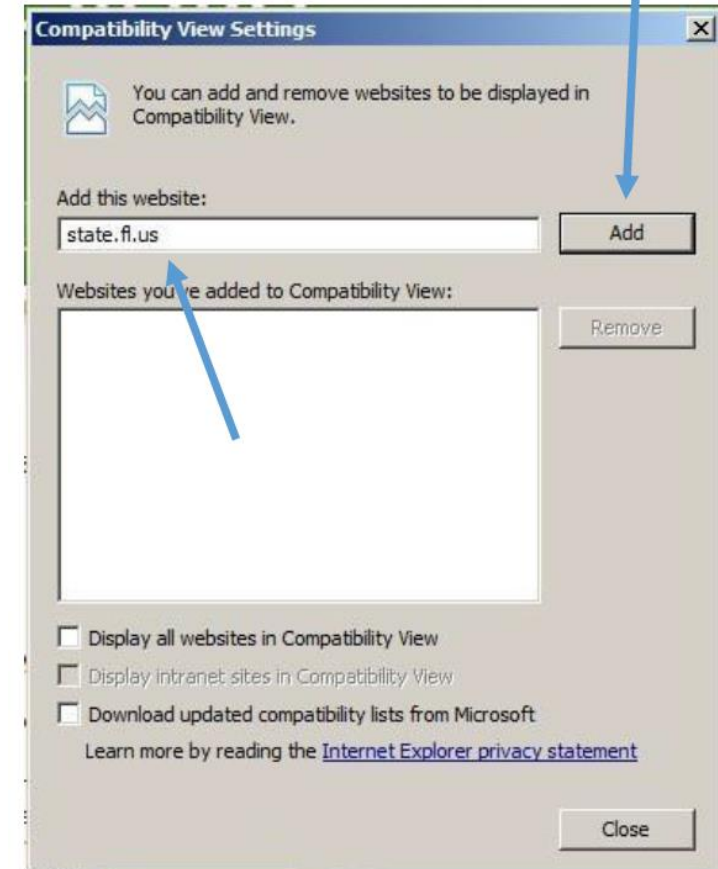
Note: JJIS Web will not have this toolbar. Use the “close” button to return to the App list.

Add the site “<https://VPN.djj.state.fl.us>” to your **trusted sites list**. From Internet Explorer, click on “Internet Options – Security – Trusted Sites” - “Sites”. Add “<https://vpn.djj.state.fl.us> to the zone”.

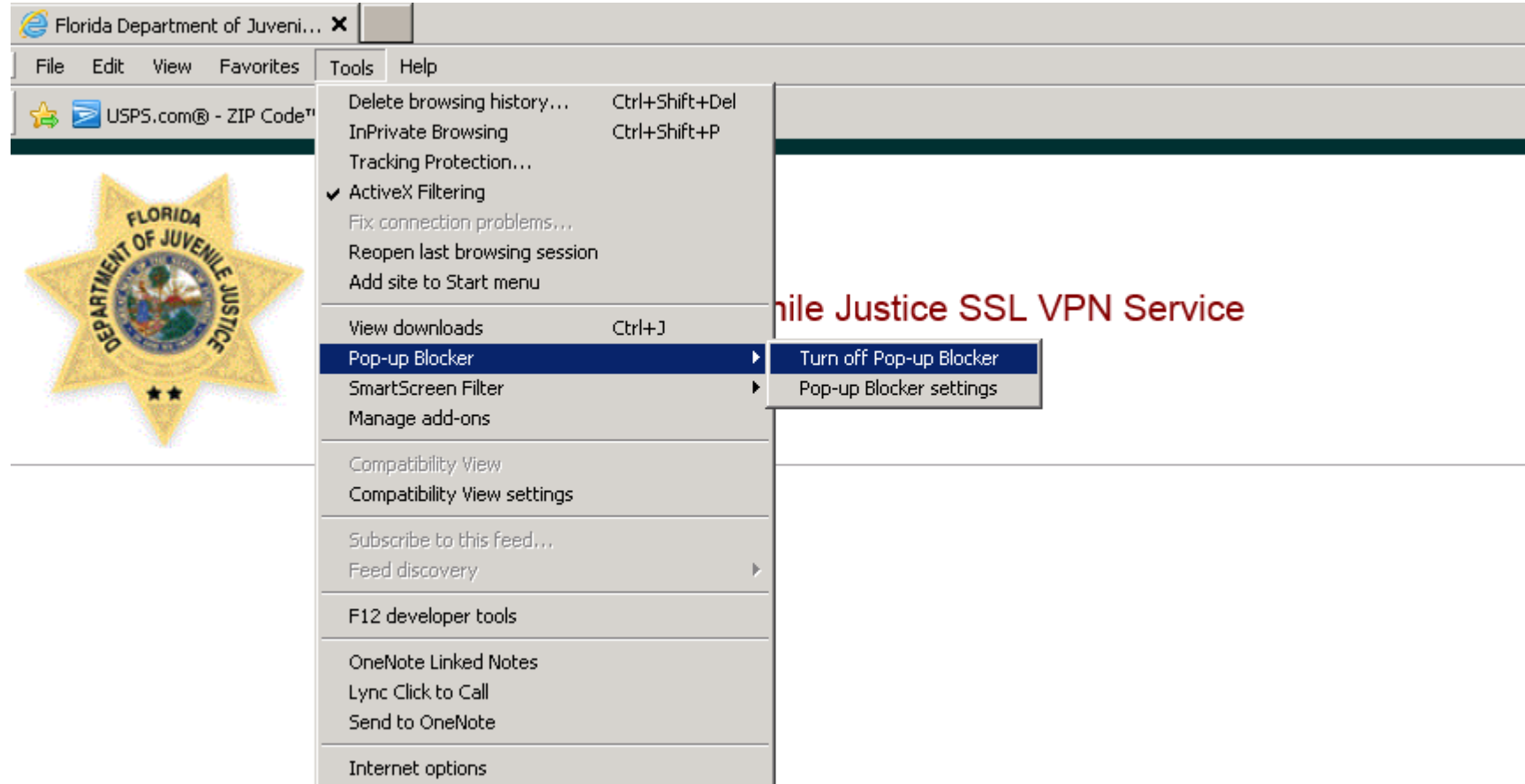


If the site name isn't listed in the box, ask your IT professional to add <https://vpn.djj.state.fl.us> to the list of trusted sites.

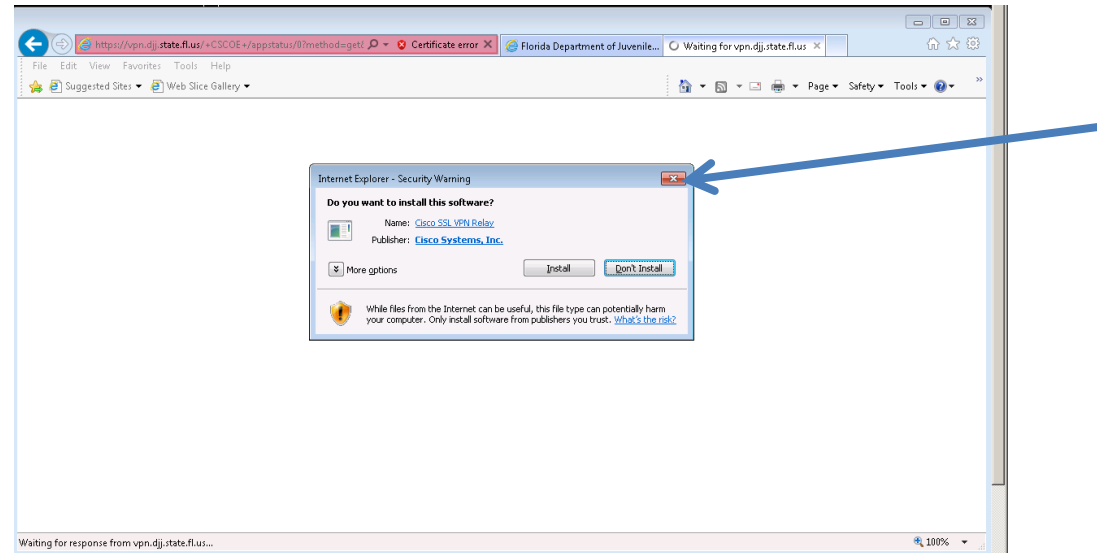
Set your browser so that “**state.fl.us**” is included in the Compatibility View Settings.
From Internet Explorer, click on “Tools” and then “Compatibility View Settings”
If state.fl.us isn’t showing in the box, enter it, then click “Add” The website will show in the box.



If necessary, turn off pop-up blocker temporarily to allow “add-in” to install.
In Internet Explorer, click on “Tools”, “Popup Blocker”, “Turn off Popup blocker”.



JJIS - When clicking on JJIS, you may be prompted to install the "Cisco SSL VPN Relay". This is normal and should be installed.



Session Time

Your VPN session is set for a maximum of three hours. You will be prompted 10 minutes before your session ends. To continue working, just login again once the session times out.

Note: When in an application, use the “**Close**” button to return to the App list.

ActiveX add-ins can be manually installed using the instructions/files on the VPN under VPN-Tools. If your machine is not compatible with ActiveX components, the latest Java version can be installed from the website at http://www.java.com/en/download/ie_manual.jsp

The image displays two screenshots of the Florida Department of Juvenile Justice SSL VPN Service portal, accessed via Windows Internet Explorer.

Left Screenshot: The main portal page is shown. The address bar indicates the URL is <https://vpn.djj.state.fl.us/+CSCOE+/portal.html>. The page features a sidebar with navigation links: Home, Web Applications, Browse Networks, AnyConnect, Terminal Services(RDP), and Terminal Services(For Vista). The main content area lists various services and links, including Civil Rights Training, Detention Cost Share, DIO Help Request, Florida Safe Families Network, JJIS Business Rules, JJIS Web, People First, and DJJ-EMail-Q365. A red arrow points to the 'VPN Tools' link in the 'File Bookmarks' section.

Right Screenshot: The 'VPN Tools' directory listing is shown. The address bar indicates the URL is <https://vpn.djj.state.fl.us/+CSCOE+/portal.html>. The page displays a list of files and folders, including:

Name	Size	Type	Date Modified
Cisco-SSLRelayLoader		File Folder	3/13/2015 04:22 PM
Cisco-VPNPortForwarder		File Folder	3/13/2015 04:22 PM
Java		File Folder	3/13/2015 04:25 PM
VPN_Instruction-DJJ Staff		File Folder	3/16/2015 09:35 AM
VPN_Instruction-Providers		File Folder	3/13/2015 04:28 PM

Manually installing ActiveX components - Cisco SSLRelayLoader for JJIS

Florida Department of Juvenile Justice SSL VPN Service

Florida Department of Juvenile Justice

SSL VPN Service

Home

Web Applications

Browse Networks

AnyConnect

Terminal Services(RDP)

Terminal Services(For Vista)

cifs://datastorehq/vpn-tools

Name	Size	Type	Date Modified
Cisco-SSLRelayLoader		File Folder	3/13/2015 04:22 PM
Cisco-VPNPortForwarder		File Folder	3/13/2015 04:22 PM
Java		File Folder	3/13/2015 04:25 PM
VPN_Instruction-DJJ Staff		File Folder	3/16/2015 09:35 AM
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Florida Department of Juvenile Justice SSL VPN Service

Florida Department of Juvenile Justice

SSL VPN Service

Home

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Terminal Services(RDP)

Terminal Services(For Vista)

cifs://datastorehq/vpn-tools/Cisco-SSLRelayLoader

Name	Size	Type	Date Modified
<input type="checkbox"/> CiscoSSLRelayLoader.bat	533	File	3/16/2015 04:01 PM
<input type="checkbox"/> csvrloader32.inf	235	File	1/30/2014 10:56 AM
<input type="checkbox"/> csvrloader32.ocx	311664	File	1/30/2014 10:56 AM

Click on each of these three files one at a time and choose "Save" from the dialog at the bottom of your screen

Do you want to run or save CiscoSSLRelayLoader.bat from vpn.djj.state.fl.us?

Run

Save

Cancel

Do you want to open or save csvrloader32.inf from vpn.djj.state.fl.us?

Open

Save

Cancel

Do you want to open or save csvrloader32.ocx from vpn.djj.state.fl.us?

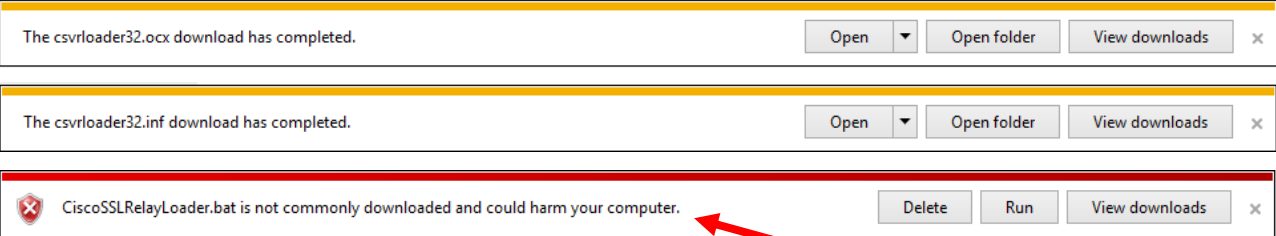
Open

Save

Cancel

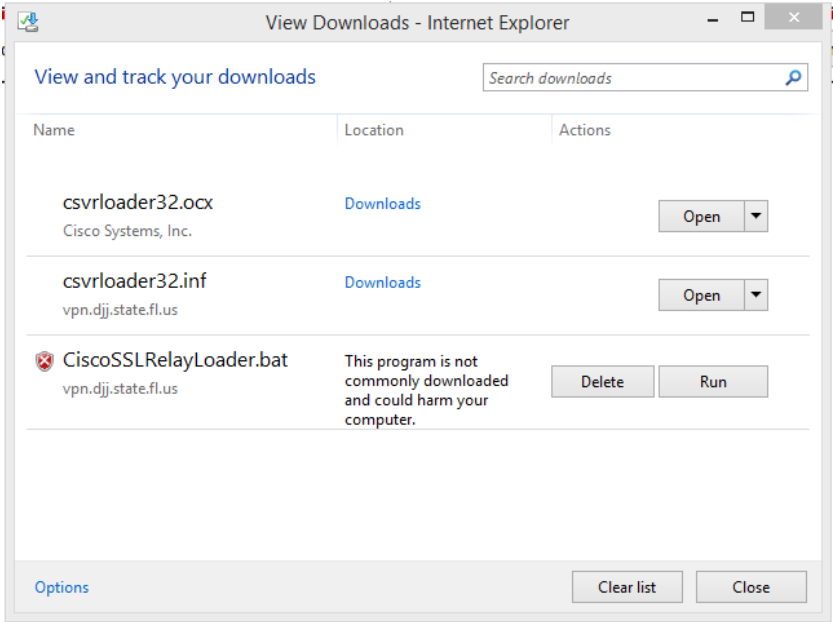
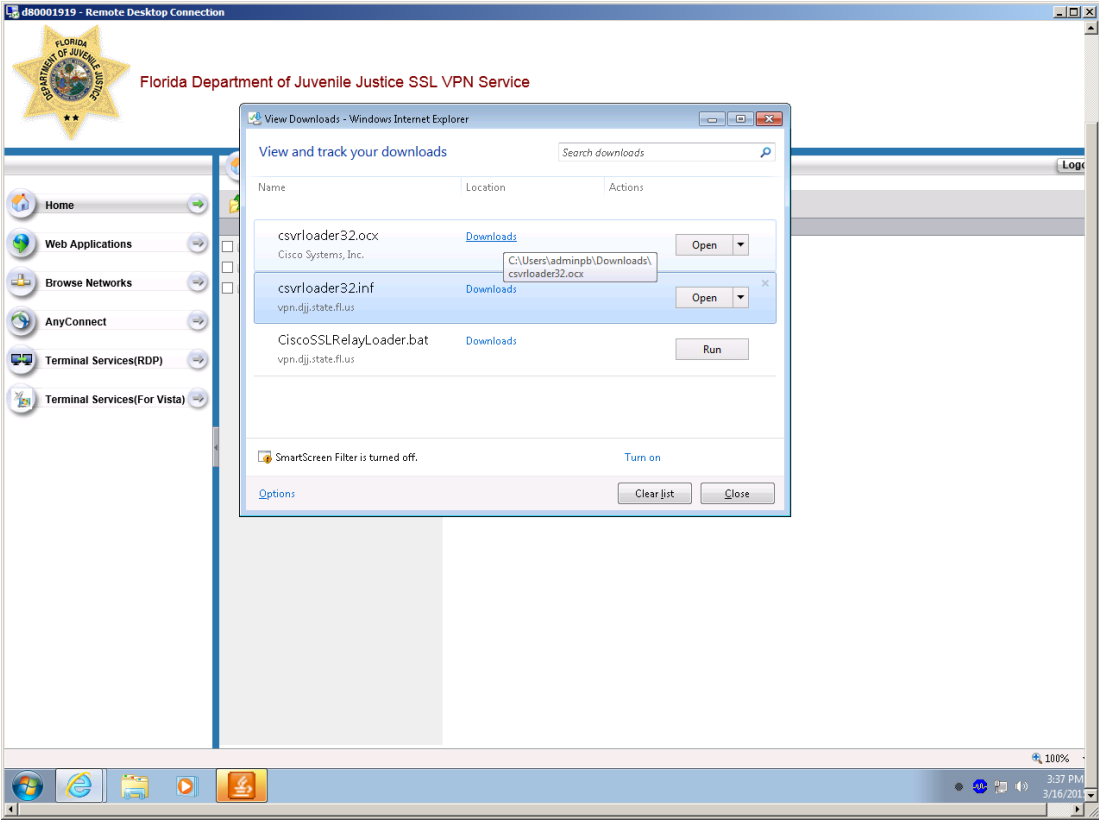
After each file is saved, you have the option to "View downloads". Don't click until all three files have been saved!

After all three files have been saved, click on "View Downloads" to open the list of downloads. Click a downloads link to open the downloads folder.

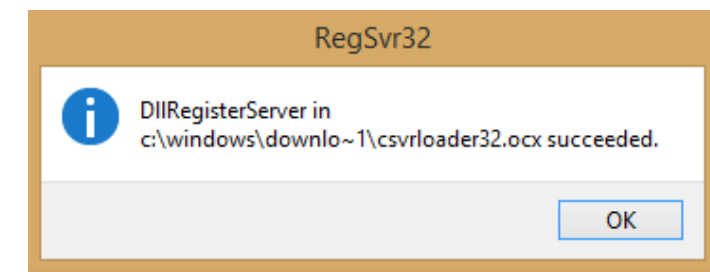
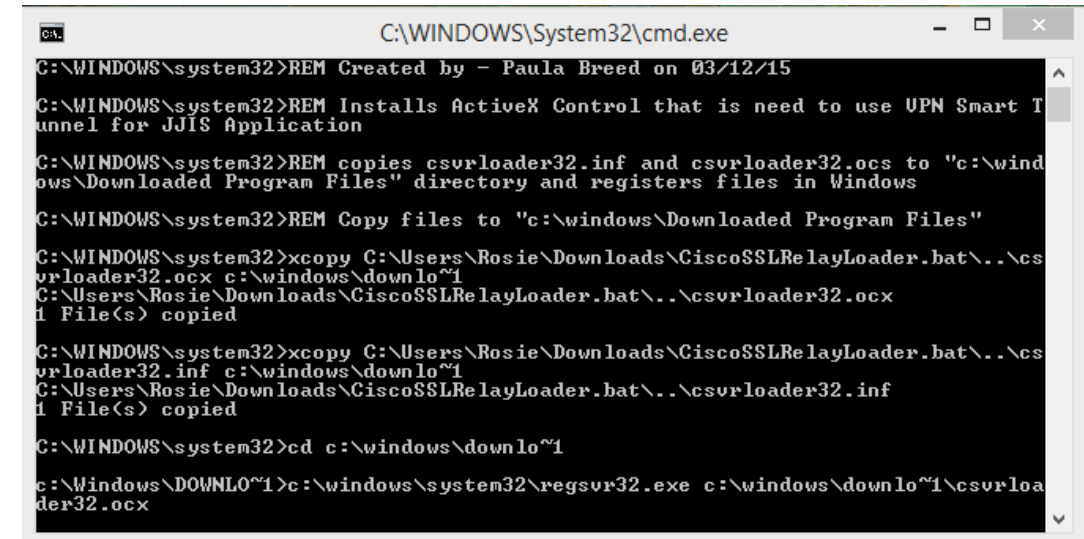
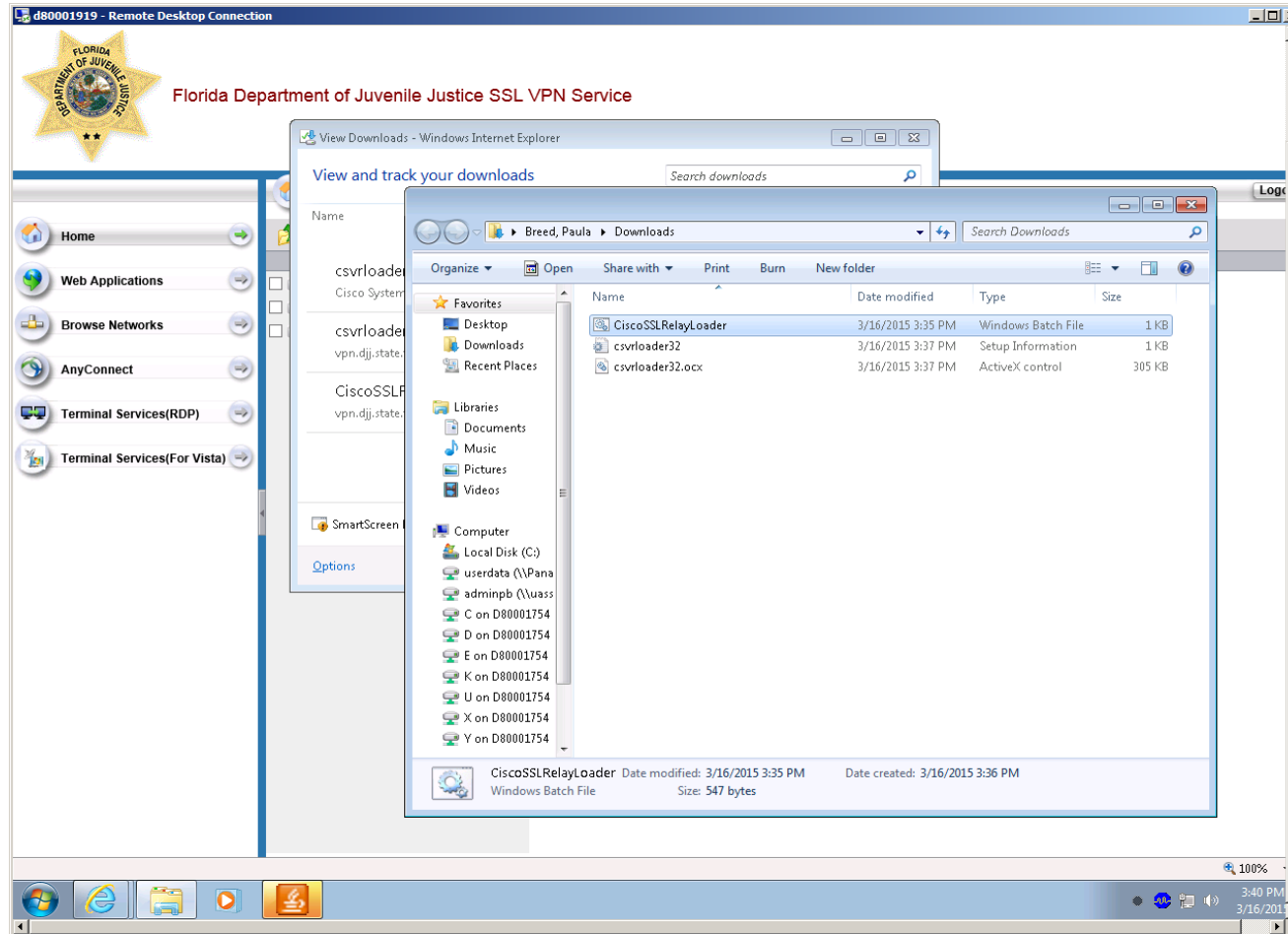


***Depending on your computer settings, you may see this type of warning.

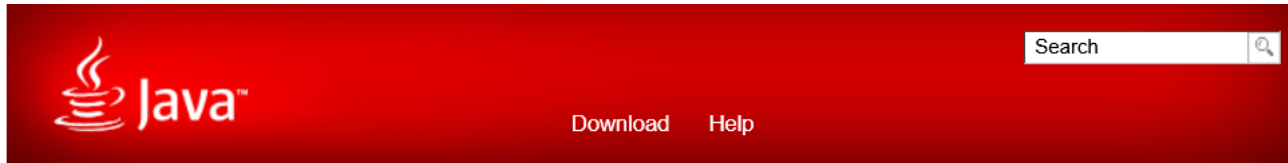
OR



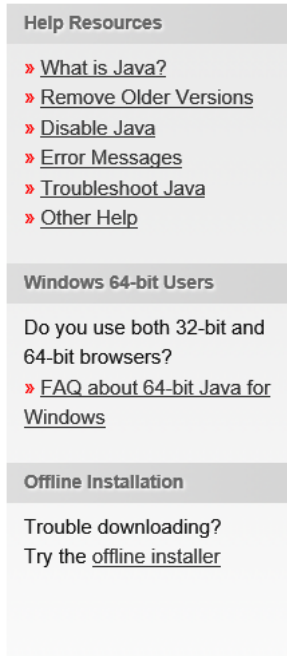
Right click on CiscoSSLRelayLoader file (A "Windows Batch File" created by DJJ MIS) and choose "Run as Administrator". The file will open a command prompt window and install the components. Click "OK" to close window.



The newest JAVA version works for JJIS. It can be installed from the website at http://www.java.com/en/download/ie_manual.jsp



Click “Agree and Start Free Download” button and then click “Save” to save file to your downloads folder.



Download Java for Windows

Recommended Version 8 Update 73 (filesize: 718 KB)

Release Date February 5, 2016

Agree and Start Free Download

By downloading Java you acknowledge that you have read and accepted the terms of the [end user license agreement](#)



When your Java installation completes, you **may need to restart your browser** (close all browser windows and re-open) to enable the Java installation.

» [Installation Instructions](#)

» [System Requirements](#)

Not the right operating system? [See all Java downloads.](#)

Java software for your computer, or the Java Runtime Environment, is also referred to as the Java Runtime, Runtime Environment, Runtime, JRE, Java Virtual Machine, Virtual Machine, Java VM, JVM, VM, Java plug-in, Java plugin, Java add-on or Java download.

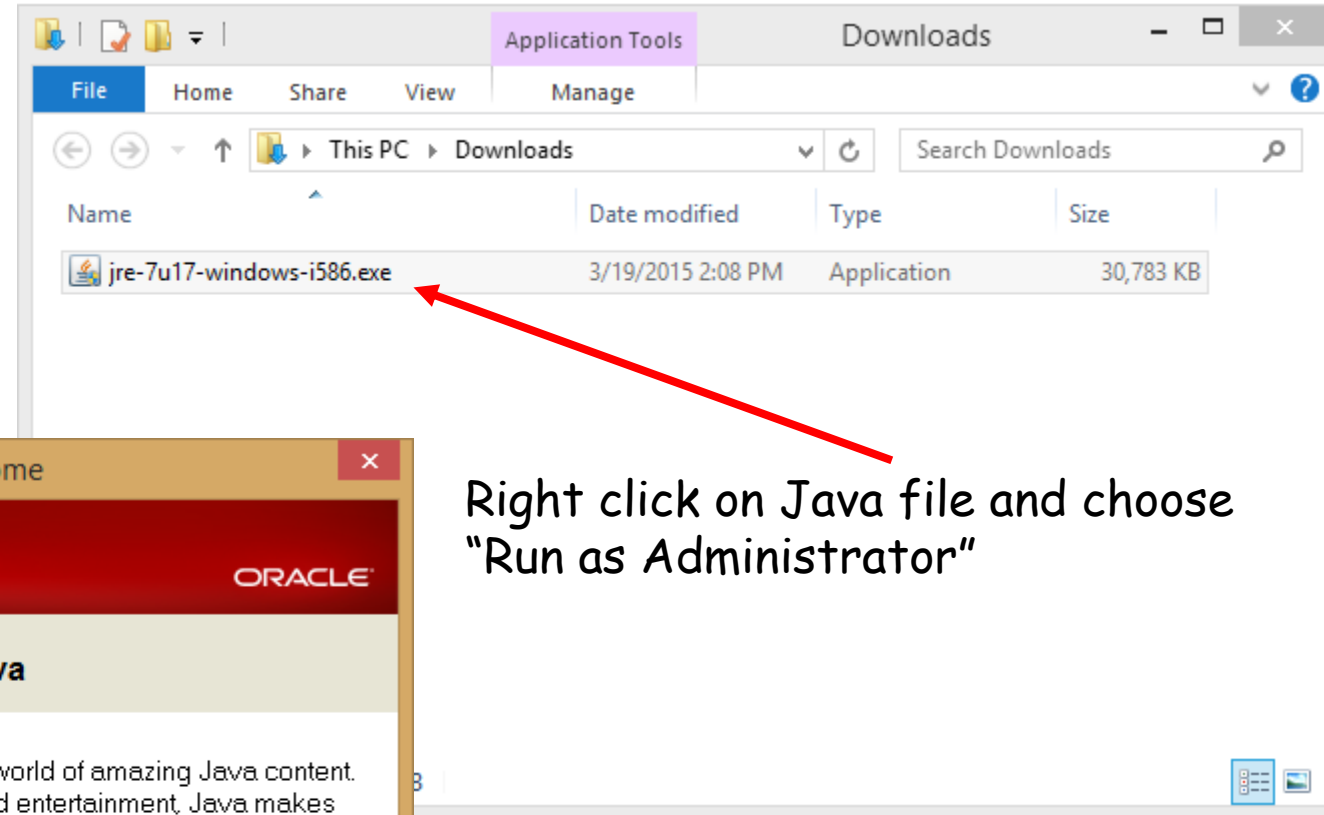
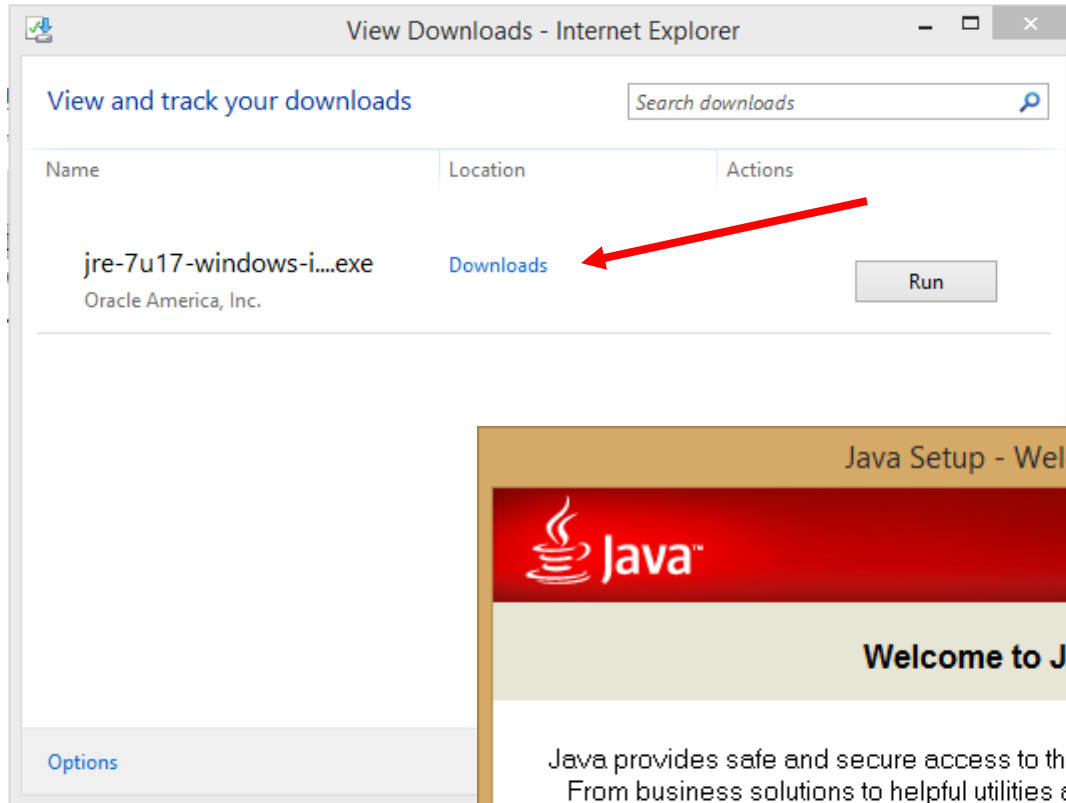
Do you want to run or save **JavaSetup8u73.exe** (718 KB) from [sdlc-esd.oracle.com](#)?

Run

Save

Cancel

After file has been saved, click on "View Downloads" to open the list of downloads.
Click a downloads link to open the downloads folder.



Right click on Java file and choose
"Run as Administrator"



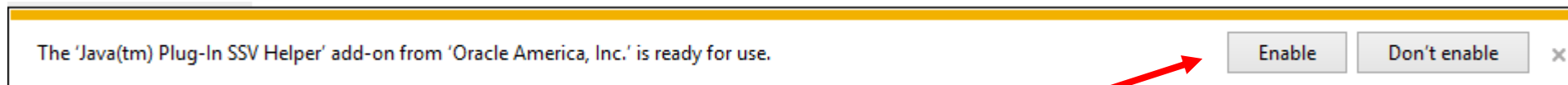
Click "Install"



Java will install, keeping you informed of its progress.



You will receive confirmation that Java has installed successfully



Click "Enable" to run the Java plug-in.

Still have questions?

Contact your local DIO

<http://www.djj.state.fl.us/partners/data-integrity-jjis>

Or

JJIS Help Desk - 850-921-7832