

PMM

Deficiency Review -
Provider Staff

DEFICIENCY REVIEW ~ PROVIDER

http://jjiswebqt1/DJJPM2010/home.aspx - Internet Explorer provided by Department of Juveni...

DEPARTMENT OF JUVENILE JUSTICE
PROGRAM MONITORING AND MANAGEMENT

Program Name: *Alachua RJDC MH and Medical Svcs-10195
Provider: CORRECT CARE SOLUTIONS, LLC
Contract: 10195

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10195 - *Alachua RJDC MH and Medical Svcs-10195 [Details](#) [Exit](#)

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Management Reports

Program: 10195 - *Alachua RJDC MH and Medical Svcs-10195

Document Library
Monitoring Summary
Deficiency Review
Performance Measure

100%

Click **Deficiency Review** to review deficiencies and respond to any major deficiencies that have been outlined in a monitoring summary

DEFICIENCY REVIEW ~ PROVIDER

http://jjiswebqt1/DJJPMM2010/DeficiencyReview/deficiencyReview.aspx?ID=268682251 - Windows Internet Explorer provided by Depart

DEPARTMENT OF JUVENILE JUSTICE
PROGRAM MONITORING AND MANAGEMENT

Deficiency Review
Program Name: Alachua RJDC - Medical Svcs
Provider: UNIVERSITY OF FLORIDA
Contract: 10074

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10074 - Alachua RJDC - Medical Svcs Details Exit

You are logged in as Provider Supervisor

Deficiency data will not be visible until after the monitoring summary indicating the deficiency has been approved.

Fiscal year: 2015 - 2016

		Monitoring Type	Date Identified	Deficiency Type	Deficiency Description	Status	Pending Closure	Last Updated By	Last Updated On
Select	View Report	Technical Assistance	07/13/2015	Critical Issues	Enter information related to the critical issue in this field.	Deficiency Identified	NA	Staff, PMMRegMtr	07/13/2015 10:14 AM
Select	View Report	Other Related Monitoring	07/13/2015	Major Deficiency	Enter information related to the deficiency in this field.	Deficiency Identified	NA	Staff, PMMRegMtr	07/13/2015 10:16 AM
Select	View Report	Administrative Monitoring	07/13/2015	Minor Deficiency	Enter information related to the deficiency in this field.	Deficiency Identified	NA	Staff, PMMRegMtr	07/13/2015 10:18 AM

For each deficiency, the deficiency review screen shows the monitoring type, the date identified, what type of deficiency, the first 50 characters of the description of the deficiency, the current status, and the last person that updated the status.

Select **Fiscal Year** to view or work with deficiencies from previous fiscal years.

Select allows you to review the complete deficiency. **View Report** allows you to view a PDF of the deficiency report, which can then be printed, saved or e-mailed as needed.

DEFICIENCY REVIEW ~ CRITICAL ISSUE ~ PROVIDER

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Deficiency Review- Critical Issues
Program Name: Alachua RJDC - Medical Svcs
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Date Identified: 07/13/2015

Critical Issues Description:
Enter information related to the critical issue in this field.

Immediate Action Taken:
Enter information related to immediate actions taken in this field.

Date Closed:

Days taken for correction:

100%

Critical issues are read only for the provider. The system allows you to review the data that was entered about this critical issue in the Monitoring summary.

DEFICIENCY REVIEW ~ MINOR DEFICIENCY ~ PROVIDER

http://jjswebqt1/DJJPM2010/DeficiencyReview/deficiencyReview.aspx?ID=268682251 - Windows Internet Explorer provided by Depart



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Deficiency Review- Minor Deficiency
Program Name: Alachua RJDC - Medical Svcs
Provider: UNIVERSITY OF FLORIDA
Contract: 10074

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Date Identified: 07/13/2015

Minor Deficiency Description:
Enter information related to the deficiency in this field.

Requirement:
Enter information related to the requirement in this field.

[Add](#) [Save](#) [Cancel](#) [Delete](#)


http://jjswebqt1/DJJPM2010/DeficiencyReview/deficiencyReview.aspx?ID=268682251# 100%

Minor deficiencies are read only for the provider. The system allows you to review the data that was entered about this deficiency in the Monitoring summary.

DEFICIENCY REVIEW ~ MAJOR DEFICIENCY ~ PROVIDER

Select the Major Deficiency to begin creating the OBCAP.

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Deficiency data will not be visible until after the monitoring summary indicating the deficiency has been approved.

Fiscal year: 2015 - 2016

		Monitoring Type	Date Identified	Deficiency Type	Deficiency Description	Status	Pending Closure	Last Updated By	Last Updated On
Select	View Report	Technical Assistance	07/13/2015	Critical Issues	Enter information related to the critical issue in this field.	Deficiency Identified	NA	Staff, PMMRRegMtr	07/13/2015 10:14 AM
Select	View Report	Other Related Monitoring	07/13/2015	Major Deficiency	Enter information related to the deficiency in this field.	Deficiency Identified	NA	Staff, PMMRRegMtr	07/13/2015 10:16 AM
Select	View Report	Administrative Monitoring	07/13/2015	Minor Deficiency	Enter information related to the deficiency in this field.	Deficiency Identified	NA	Staff, PMMRRegMtr	07/13/2015 10:18 AM

100%



DEFICIENCY REVIEW ~ MAJOR DEFICIENCY ~ PROVIDER



The screenshot shows a web browser window with the URL <http://jjiswebqt1/DJJPM2010/DeficiencyReview/deficiencyReview.aspx?ID=1825171999>. The page header includes the Florida Department of Juvenile Justice logo and the text "DEPARTMENT OF JUVENILE JUSTICE PROGRAM MONITORING AND MANAGEMENT". The main content area displays "Deficiency Review- Major Deficiency" with the following details: "Program Name: Alachua RJDC - Medical Svcs", "Provider: UNIVERSITY OF FLORIDA", and "Contract: 10074". A navigation bar at the top includes links for "Home", "Program Mgmt", and a dropdown menu for "10074 - Alachua RJDC - Medical Svcs" with "Details" and "Exit" links. A status bar indicates "You are logged in as Provider Supervisor". The main navigation tabs are "<< Back", "Deficiency Review", "Root Cause" (circled in blue), "Process Outcome Measures", "Action Steps", and "Supervisor Review". The "Date Identified" field shows "07/13/2015". The "Major Deficiency Description" field contains the placeholder text "Enter information related to the deficiency in this field." and the "Requirement" field contains the placeholder text "Enter information related to the requirement that is deficient." At the bottom, there are buttons for "Add", "Save", "Cancel", and "Delete".

The Deficiency Review screen provides information on the major deficiency. This screen is read only for all external team members.

Supervisors may click on **Add** to close the deficiency as **Administratively Closed**, if needed.

Select **Root Cause** to move to the next screen.

DEFICIENCY REVIEW ~ MAJOR DEFICIENCY ~ PROVIDER

Each Major Deficiency must have at least one Root Cause.

http://jjiswebqt1/DJJPM2010/CAP/rootCause.aspx?Id=1825171999 - Windows Internet Explorer provided by Department of Juvenile Ju

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Major Deficiency- Root Cause
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Enter information related to the deficiency in this field.

Deficiency Description:

Root Cause: *

Add Save Cancel Delete

Click **Add** and enter a root cause for this major deficiency. After the root cause is added, click **Save**. Then select **Process Outcome Measures** to move to the next step.

http://jjiswebqt1/DJJPM2010/CAP/rootCause.aspx?Id=1825171999 - Windows Internet Explorer provided by Department of Ju...

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Enter information related to the deficiency in this field.

Deficiency Description:

Enter the root cause of the deficiency in this field.

Root Cause: *

7447 characters remaining Check Spelling

Add Save Cancel Delete

DEFICIENCY REVIEW ~ MAJOR DEFICIENCY ~ PROVIDER

http://jjiswebqt1/DJJPM2010/CAP/rootCause.aspx?Id=1825171999 - Windows Internet Explorer provided by Department of Juvenil...

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Enter information related to the deficiency in this field.

Deficiency Description:

Select	Root Cause	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Staff, PMMProvider	07/14/2015 01:41 PM

Root Cause: *

[Add](#) [Save](#) [Cancel](#) [Delete](#)

All root causes entered are shown in the list below the description of the deficiency.

To add additional root causes, click **Add** and repeat as necessary.

DEFICIENCY REVIEW ~ MAJOR DEFICIENCY ~ PROVIDER

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Enter information related to the deficiency in this field.

Deficiency Description:

	Root Cause	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Staff, PMMProvider	07/14/2015 01:41 PM

Last updated by Staff, PMMProvider on 07/14/2015 01:41 PM

Enter the root cause of the deficiency in this field. Edit if necessary.

Root Cause: *

7427 characters remaining...

[Add](#) [Save](#) [Cancel](#) [Delete](#) [Check Spelling](#)

The root cause can be edited by clicking **Select** and editing the text. Click **Save** after editing the root cause.

If all root causes have been entered, click on **Process Outcome Measures**.

DEFICIENCY REVIEW ~ MAJOR DEFICIENCY ~ PROVIDER

Click **Select** on the root cause for which process outcome measure(s) is to be added.

http://jjiswebqt1/DJJPM2010/CAP/processOutcome.aspx?Id=1825171999 - Windows Internet Explorer provided by Department of Juvenile Justice

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Root Cause	Last Updated By	Last Updated On
Select Enter the root cause of the deficiency in this fi...	Staff, PMMProvider	07/14/2015 02:04 PM

Each root cause must have at least one process outcome measure.

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Root Cause	Last Updated By	Last Updated On
Select Enter the root cause of the deficiency in this fi...	Staff, PMMProvider	07/14/2015 02:04 PM

Root Cause: Enter the root cause of the deficiency in this field. Edit if necessary.

Process/Outcome Measures: *

Person(s) Accountable & Title: *

Anticipated Correction Date: *

Add Edit Save Cancel Delete


javascript:WebForm_DoPostBackWithOptions(new WebForm_PostBackOptions("ctl00\$lnkHome", "", true, "", "", false, true))

Click **Add** to enter a process outcome measure.

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Select	Root Cause	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Staff, PMMProvider	07/14/2015 02:04 PM

Root Cause: Enter the root cause of the deficiency in this field. Edit if necessary.

Process/Outcome Measures: * Enter the Process Outcome Measure in this field. 7452 characters remaining... Check Spelling

Person(s) Accountable & Title: * Enter name of the person or persons accountable and their title. 7436 characters remaining... Check Spelling

Anticipated Correction Date: * 

Add Edit **Save** Cancel Delete

Enter a process outcome measure.


Enter the name and title for each staff accountable for ensuring the process outcome measure is achieved.

Enter a date by which the process outcome measure is anticipated to be completed.

Click **Save**.

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Select	Root Cause	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Staff, PMMProvider	07/14/2015 02:04 PM

Enter the root cause of the deficiency in this field. Edit if necessary.

Root Cause:

Select	Process Outcome	Persons Accountable And Titles	Anticipated Correction Date	Last Updated By	Last Updated On
Select	Enter the Process Outcome Measure in this field.	Enter name of the person or persons accountable a...	09/15/2015 12:00 AM	Staff, PMMProvider	07/14/2015 02:38 PM

Process/Outcome Measures: *

Person(s) Accountable & Title: *

Anticipated Correction Date: *

Add Edit Save Cancel Delete

The process outcome measure is shown in the list below the root cause.

To add additional process outcome measures, click **Add** and repeat as necessary.

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Select	Root Cause	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Staff, PMMProvider	07/14/2015 02:04 PM

Root Cause: Enter the root cause of the deficiency in this field. Edit if necessary.

Select	Process Outcome	Persons Accountable And Titles	Anticipated Correction Date	Last Updated By	Last Updated On
Select	Enter the Process Outcome Measure in this field.	Enter name of the person or persons accountable a...	09/15/2015 12:00 AM	Staff, PMMProvider	07/14/2015 02:38 PM

Last updated by Staff, PMMProvider on 07/14/2015 02:38 PM

Process/Outcome Measures: * Enter the Process Outcome Measure in this field. This field can be edited after saving.

7413 characters remaining... [Check Spelling](#)

Person(s) Accountable & Title: * Enter name of the person or persons accountable and their title. This field can be edited after saving.

7397 characters remaining... [Check Spelling](#)

Anticipated Correction Date: * 09/15/2015


[Add](#) [Edit](#) [Save](#) [Cancel](#) [Delete](#)

The process outcome measures can be edited by clicking **Select** and **Edit**. Click **Save** after editing the process outcome.

If all process outcome measures have been entered, click on **Action Steps**.

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Please resolve below errors before proceeding:
• Atleast one action step is required for each Process outcome

	Root Cause	Process Outcome	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Enter the Process/Outcome Measure in this field. ...	Staff, PMMProvider	07/14/2015 02:52 PM
Select	Enter the root cause of the deficiency in this fi...	Add additional Process/Outcome Measures as needed.	Staff, PMMProvider	07/14/2015 02:52 PM

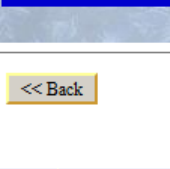
☐ Complete [Save](#)

Reminder!

Each process/outcome measure must have at least one action step. Do not click complete until action steps have been entered.

Click **Select** on the root cause and process outcome measure for which to enter action steps.

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	Root Cause	Process Outcome	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Enter the Process/Outcome Measure in this field. ...	Staff, PMMProvider	07/14/2015 02:52 PM
Select	Enter the root cause of the deficiency in this fi...	Add additional Process/Outcome Measures as needed.	Staff, PMMProvider	07/14/2015 02:52 PM

☐ Complete [Save](#)

DEFICIENCY REVIEW ~ MAJOR DEFICIENCY ~ PROVIDER

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	Root Cause	Process Outcome	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Enter the Process/Outcome Measure in this field. ...	Staff, PMMProvider	07/14/2015 02:52 PM
Select	Enter the root cause of the deficiency in this fi...	Add additional Process/Outcome Measures as needed.	Staff, PMMProvider	07/14/2015 02:52 PM

Root Cause:
Enter the root cause of the deficiency in this field. Edit if necessary.

Process/Outcome Measures:
Enter the Process/Outcome Measure in this field. This field can be edited after saving.

Action Steps:
Enter an action step for this Process/Outcome Measure. Best practice is to enter each action step separately.

7390 characters remaining... Check Spelling

Add Save Cancel Delete

☐ Complete Save

Click **Add**, and enter an action step for the selected root cause and process/outcome measure.

Click **Save**.

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	Root Cause	Process Outcome	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Enter the Process/Outcome Measure in this field ...	Staff, PMMProvider	07/14/2015 02:52 PM
Select	Enter the root cause of the deficiency in this fi...	Add additional Process/Outcome Measures as needed.	Staff, PMMProvider	07/14/2015 02:52 PM

Root Cause:
Enter the root cause of the deficiency in this field. Edit if necessary.

Process/Outcome Measures: *
Enter the Process/Outcome Measure in this field. This field can be edited after saving.

	ActionStepDescription	Last Updated By	Last Updated On
Select	Enter an action step for this Process/Outcome Mea...	Staff, PMMProvider	07/14/2015 03:23 PM

Action Steps: *

Add Save Cancel Delete

☐ Complete Save

The action step is shown in the list below the selected root cause and process outcome measure. The list of action steps will change based on the item selected.

If additional action steps are needed for the selected item, repeat until all have been entered.

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	Root Cause	Process Outcome	Last Updated By	Last Updated On
Select	Enter the root cause of the deficiency in this fi...	Enter the Process/Outcome Measure in this field. ...	Staff, PMMProvider	07/14/2015 02:52 PM
Select	Enter the root cause of the deficiency in this fi...	Add additional Process/Outcome Measures as needed.	Staff, PMMProvider	07/14/2015 02:52 PM

Root Cause:

Enter the root cause of the deficiency in this field. Edit if necessary.

Process/Outcome Measures: *

Add additional Process/Outcome Measures as needed.

	ActionStepDescription	Last Updated By	Last Updated On
Select	This action step is entered for the second Root C...	Staff, PMMProvider	07/14/2015 03:33 PM

Action Steps *

Add Save Cancel Delete

☐ Complete Save

Select next root cause and process outcome item and add action steps.

When a process outcome measure and action step has been entered for each root cause, mark the corrective action plan **Complete**, and click **Save**.

The system will run a check to be sure all items needed have been entered.

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Deficiency data will not be visible until after the monitoring summary indicating the deficiency has been approved.

Fiscal year: 2015 - 2016

		Monitoring Type	Date Identified	Deficiency Type	Deficiency Description	Status	Pending Closure	Last Updated By	Last Updated On
Select	View Report	Technical Assistance	07/13/2015	Critical Issues	Enter information related to the critical issue in this field.	Deficiency Identified	NA	Staff, PMMRegMtr	07/13/2015 10:14 AM
Select	View Report	Other Related Monitoring	07/13/2015	Major Deficiency	Enter information related to the deficiency in this field.	Completed	NA	Staff, PMMProvider	07/14/2015 03:43 PM
Select	View Report	Administrative Monitoring	07/13/2015	Minor Deficiency	Enter information related to the deficiency in this field.	Deficiency Identified	NA	Staff, PMMRegMtr	07/13/2015 10:18 AM

100%

The deficiency review screen shows the completion of the corrective action plan and identifies the staff making the most recent update to the plan. Review the corrective action plan in PDF by clicking **View Report**.

DEFICIENCY REVIEW ~ CORRECTIVE ACTION PLAN REPORT



FLORIDA DEPARTMENT OF JUVENILE JUSTICE PROGRAM MONITORING & MANAGEMENT Corrective Action Plan

Program/Group Name: Alachua RJDC - Medical Svcs

Contract(s) #: 10074

Provider: UNIVERSITY OF FLORIDA

Date Identified: 07/13/2015

Description: Enter information related to the deficiency in this field.

Requirement: Enter information related to the requirement that is deficient.

Root Cause: Enter the root cause of the deficiency in this field. Edit if necessary.

Process Measure/ Outcome: Enter the Process/Outcome Measure in this field. This field can be edited after saving.

Person Accountable: Enter name of the person or persons accountable and their title. This field can be edited after saving.

Anticipated Correction Date: 09/15/2015

Verification/ Technical Assistance Notes:	
Action Steps	
1 Enter an action step for this Process/Outcome Measure. Best practice is to enter each action step separately.	

Process Measure/ Outcome: Add additional Process/Outcome Measures as needed.

Person Accountable: Enter accountable staff names and titles here.

Anticipated Correction Date: 08/15/2015

Verification/ Technical Assistance Notes:	
Action Steps	
1 This action step is entered for the second Root Cause and Process/Outcome measure combination.	

Review:

Provider Staff Name: PMMProvider Staff

Date: 07/14/2015

Action: Completed By Provider

Monitor Name:

Date:

Action:

Supervisor Name:

Date:

Action:

Comments:

The corrective action plan report displays program and contract information, date deficiency was identified, root cause(s), process/outcome measure(s), accountable staff, and action steps. Review statuses are shown as well.

QUESTIONS?

Contact your local DIO for answers

<http://www.djj.state.fl.us/partners/data-integrity-jjis>