

Our Promises to Families



Everyone at The Florida Department of Juvenile Justice promises to...

- ✓ Respect, understand, include and support you.
- ✓ Be honest, reliable and courteous.
- ✓ Never blame, label or judge you.
- ✓ Treat you as an important resource.
- ✓ Ask your opinion, encourage you to ask questions, listen to you and value what you say.
- ✓ Learn about your family situation: experiences, strengths and needs.
- ✓ Be available to you and give you complete, clear and accurate information.
- ✓ Involve you in plans, decisions and solutions for your child's treatment.
- ✓ Help you build a community support system.
- ✓ Make sure you know who to contact for help and how to reach them.

We Are Here to Support You!

Dear Family,

Since your child is involved with the juvenile justice system, there are important things you need to know.

1. Your child will be safe in our care.
2. A team of professionals will help you and your child be successful. We all want the best results.
3. We will keep you informed and involved.
4. We understand you may be feeling lots of things, such as:
 - Fear for your child's safety and future.
 - Fear you may be in trouble.
 - Fear anything you say may harm your child's case.
 - Anger at someone, or everyone, involved: the police, your child, DJJ, the person who called the police.
 - Anger that your child's case takes up your time.
 - Embarrassment that other people might think you are a "bad" parent.
 - Frustration because you have tried your best to raise your child.

These feelings are normal and common. We can connect you with resources to help you work through your feelings and concerns. Just ask!

5. Together, we will build a better future for you and your child.

Your DJJ Family

Contact Information:

Name: _____

Address: _____

Phone: _____

Email: _____

The Florida Department of Juvenile Justice

Rick Scott, Governor

Christina K. Daly, Secretary

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Florida Department of Juvenile Justice
www.djj.state.fl.us