The Family-DJJ Partnership

Families Can:
- Tell us what is going on with your child and family and be supportive by going to court and meetings with us.
- Give us frequent input on how we can work together to help your child succeed.
- Tell us about your individual situations, experiences, strengths, and needs.
- Be honest, reliable, and courteous.
- Understand that we have to treat everyone equally, and we will be fair.
- Participate in plans, decisions and solutions to help stay connected to your child.
- Be available to us and give us complete, clear and accurate information.
- Ask questions about your child’s care/case.
- Be patient as we work together through the juvenile justice system.
- Trust we have your best interests at heart.
- Work to build positive connections to your community resources.
- Contact us for help before problems arise.

DJJ Will:
- Treat you as an important resource for information about, and support, for your child.
- Ask for your input, listen to you, and value what you say.
- Learn about your individual situations, experiences, strengths, and needs.
- Be honest, reliable, and courteous.
- Treat you with dignity, without blame, labeling, or judgment.
- Involve you in plans, decisions, and solutions to help you stay connected to your child.
- Be available to you and give you complete, clear, and accurate information.
- Encourage you to ask questions and help you understand your child’s case.
- Guide you through the juvenile justice system.
- Earn your trust through a sincere commitment to helping you.
- Help you build positive connections to your community resources.
- Make sure you know who to contact for help and how.

The Florida Department of Juvenile Justice
Rick Scott, Governor  Christina K. Daly, Secretary

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